

RE: LOD Re: Accident on 26/11/2020 involving SHB 1699Y & GBB 3795K (China Taiping's i...



Mei Kwan (LKKAuto)

To Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Jaslin Kok (LKK Auto)

Cc Admin A


Reply

Reply All

Forward



Fri 22/1/2021 12:12 PM

 4787_001.pdf
435 KB

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,150.00			
Loss of Rental	\$915.92	(8 days x	\$114.49)
Loss of Income	\$480.00	(8 day x	\$60.00)
LTA Search Fee	\$7.00			
Total	\$4,552.92			

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Police investigation result

Please let us have your offer soon. Thanks.

AUTHORISATION TO ACT

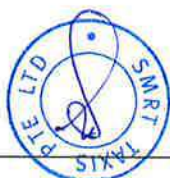
We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 1699Y** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. **SHB 1699Y** was damaged pursuant to the accident which occurred on **26/11/2020** (date) along **Blk 112 Yishun Ring Rd car park** (location) involving vehicle no/s. **GBB 3795K** ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

0

Dated this 16 (day) of March (month) 2021 (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)

Date: 26/11/2020

Our Ref. No.:

Letter of Authorisation

I, LEE BOON HONG (NRIC No.:

registered hirer / relief driver / taxi share driver of SMRT taxi registration number

SHB 1699Y hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi

and GDD 3795-K happened on 26/11/20

along BLK 128-112 (Car Park) Yishar Ring Road 760120

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

LEE BOON HONG

Signature:

ID = 2/6/1994

NRIC No.

Tel No.

Address

Boon

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00079702000

Claim No : SNM20D204616/LKKDS

Claimant : SMRT TAXIS PTE LTD

Amount : S\$3,897.21

SINGAPORE DOLLARS THREE THOUSAND EIGHT HUNDRED NINETY SEVEN
AND CENTS TWENTY ONE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 1699Y

Insured Vehicle No. : GBB 3795K

Date of Loss : 26/11/2020

Place of Accident : BLK 112 YISHUN RING ROAD CAR PARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AGILITY VEHICLES LEASING PTE LTD

Driver Name : LIAO LINHUI,ALEX

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,150.00
(3) Loss of Use /Rental/Earning	S\$	740.21
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	3,897.21

Claimant Name : SMRT TAXIS PTE LTD

NRIC No :

5XXXXX706F

Signature :



Date :

16 MAR 2021

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
~~2 Tanjong Katong Road, Tower 3, Paya-~~
~~Lebar Quarter, #08-01, Singapore 437161~~
Tel: 65 69083530 Fax: 65 69083592

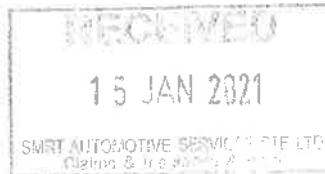
Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV210100158
Date : 14.01.2021
Vehicle No. : SHB1699Y
Your Ref No. : TAX/11/20/2056
Our Ref No. : 24108944
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,150.00
GRAND TOTAL					\$ 3,150.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 26/11/2020

Payment instructions:-

By cheque: crossed and made payable to
SMRT TAXIS PTE LTD

and mail to:-

Claims Department
No. 60 Woodlands Industrial Park E4
Singapore 757705

Koo Yew Chung
Koo Yew Chung (Jan 14, 2021 11:52 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

E. & O.E



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/20/2056

From: SMRT Taxis Pte Ltd

Date: 7/12/2020

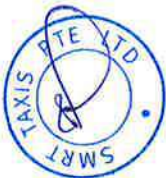
**ACCIDENT ON 26/11/2020 INVOLVING SHB 1699Y & GBB 3795K AT THE
CAR PARK OF BLK 120/112 YISHUN RING RD**

This is to confirm that the daily rental rate for SHB 1699Y is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 25/11/2020

Date Generated : 04/12/2020

Accident End Date : 04/12/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/20/2056	SHB1699Y	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24108944	26/11/2020 9:00 AM	04/12/2020 10:18 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	26 Nov 2020 / 12:51:27	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GBB3795K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABOUL HALIL	Business Transaction Reference No.:	20201126125127734574

Search Date / Time: 26 Nov 2020 07:50:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 11 December 2020 12:17 PM
To: SALES@AGILITYVL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING GBB 3795K & SHB 1699Y ALONG/ATBLK 112 YISHUN RING ROAD CAR PARK ON 26/11/2020

Our Ref: CC3/CTI20013337/Qra3

AGILITY VEHICLES LEASING PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 3795K & SHB 1699Y ALONG/ATBLK 112 YISHUN RING ROAD CAR PARK ON 26/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 1699Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver is moving out of parking lot and collided with Third Party who was going straight. Vehicle moving in/out of parking lot should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 12 March 2021 10:02 AM
To: Mei Kwan (LKKAuto)
Cc: Claims Dept of CTI; Admin A; Jaslin Kok (LKK Auto)
Subject: RE: SNM20D204616/C02/GBB3795K/TANKL / FW: Direct Settlement - Accident Involving GBB3795K (OI : CTI - TBA) and SHB1699Y (TP : LKK REF - CC3/CTI20013337/Qra3) on 26/11/2020

[Strictly Confidential]

Dear Mei Kwan,

We refer to your email below.

Please proceed to offer at \$3,979.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, March 4, 2021 4:45 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: SNM20D204616/C02/GBB3795K/TANKL / FW: Direct Settlement - Accident Involving GBB3795K (OI : CTI - TBA) and SHB1699Y (TP : LKK REF - CC3/CTI20013337/Qra3) on 26/11/2020

[Strictly Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 5 February, 2021 10:55 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204616/C02/GBB3795K/TANKL / FW: Direct Settlement - Accident Involving GBB3795K (OI : CTI - TBA) and SHB1699Y (TP : LKK REF - CC3/CTI20013337/Qra3) on 26/11/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB 3795K (CTI) AND SHB 1699Y (TP) ON 26/11/2020

We refer to the above matter.

OI moving out of parking lot. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" at **\$ 3,979.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,246.08	\$ 3,150.00
2. Loss of Rental (8 days x \$114.49)	\$ 915.92	\$ 572.45 (5 days x \$114.49)
3. Loss of Income (8 days x \$60.00)	\$ 480.00	\$ 250.00 (5 days x \$50.00)
4. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 12,649.00	<u>\$ 3,979.45</u>

Surveyor recommended 3 days for repair + 1 PRS + 1 Sunday = 5 days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 7 December 2020 2:33 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204616/C02/GBB3795K/TANKL / FW: Direct Settlement - Accident Involving GBB3795K (OI : CTI - TBA) and SHB1699Y (TP : LKK REF - CC3/CTI20013337/Qra3) on 26/11/2020

[Strictly Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, December 4, 2020 3:35 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204616/C02/GBB3795K/TANKL / FW: Direct Settlement - Accident Involving GBB3795K (OI : CTI - TBA) and SHB1699Y (TP : LKK REF - CC3/CTI20013337/Qra3) on 26/11/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D204616/C02/GBB3795K/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 4 December 2020 11:33 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB3795K (OI : CTI - TBA) and SHB1699Y (TP : LKK REF - CC3/CTI20013337/Qra3) on 26/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 1699Y at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)