

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 December 2020 2:54 PM
To: MASROORCHEEMA@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SLE 5840R(AIG) AND SHD 6269L AT/ALONG NEAR HOUGANG ON 25/11/2020
Attachments: Addendum Form(SLE5840R).pdf

14 Dec 2020

Mr Masroor Ahmad Cheema

[By Email Only]

Dear Sir/Madam,

You Ref: SLE5840R

Our Ref: CC3/AIG20013335/Qpa3

ACCIDENT INVOLVING SLE 5840R(AIG) AND SHD 6269L AT/ALONG NEAR HOUGANG ON 25/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SHD6269L against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We noticed the time of accident should be at 19:30 instead of 07:30 in your SAS report. Kindly assist to sign on the addendum form attached and return it to us (LKK) via email for our further action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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