

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 2 March 2021 9:58 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: Acceptance of offer Re: Accident on 25/11/2020 involving SHD 6269L & SLE 5840R (AIG's insured) Our Ref: TAX/11/20/2057/lg *** LKK REF: CC3/AIG20013335/Qpa3
Attachments: ATA_SHD6269L.pdf; DV_SHD6269L.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 1 March 2021 2:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Acceptance of offer Re: Accident on 25/11/2020 involving SHD 6269L & SLE 5840R (AIG's insured) Our Ref: TAX/11/20/2057/lg *** LKK REF: CC3/AIG20013335/Qpa3

Dear Hsiao Tong,

We agreed to accept your offer of \$1,230.00 (all in). Please let us have your DV and ATA. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Sunday, 28 February 2021 12:27 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: Re: LOD Re: Accident on 25/11/2020 involving SHD 6269L & SLE 5840R (AIG's insured) Our Ref: TAX/11/20/2057/lg *** LKK REF: CC3/AIG20013335/Qpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,230.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 8 February 2021 5:16 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: LOD Re: Accident on 25/11/2020 involving SHD 6269L & SLE 5840R (AIG's insured) Our Ref: TAX/11/20/2057/lg *** LKK REF: CC3/AIG20013335/Qpa3

Dear Hsiao Tong,

We attach the video footage from our rear camera for your perusal.

Please let us have your offer soon.

Thanks and we wish you a Happy Lunar New Year.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department



From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 29 January, 2021 3:38 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: LOD Re: Accident on 25/11/2020 involving SHD 6269L & SLE 5840R (AIG's insured) Our Ref: TAX/11/20/2057/lg *** LKK REF: CC3/AIG20013335/Qpa3

Without Prejudice

Hi Lee Gek,

Attached is a copy of our insured report for your reference.

We would like to request a copy of your client video as stated in his report.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 14 January 2021 4:02 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD Re: Accident on 25/11/2020 involving SHD 6269L & SLE 5840R (AIG's insured) Our Ref: TAX/11/20/2057/lg *** LKK REF: CC3/AIG20013335/Qpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Thursday, 14 January, 2021 2:48 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 25/11/2020 involving SHD 6269L & SLE 5840R (AIG's insured) Our Ref: TAX/11/20/2057/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$885.63
Loss of Rental	\$240.76 (2 days x \$120.38)
Loss of Income	\$120.00 (2 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$1,253.39

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

