



MY CAR CONSULTANT PTE LTD

Address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Email: Admin@mycar.sg

(Company Registration No: 201605878Z)

16th Dec 2020

Our reference: SME7285T

Your reference: SKZ8020Y

AIG(Singapore) Pte Ltd

#07, Shenton Way, 16

Singapore 079120

Attn: Motor Claims Department

BY HAND

Dear Sir/ Madam,

Claimant : LUMENS AUTO PTE LTD

Address : 22 SIN MING LANE #01-74/75 MIDVIEW CITY S573969

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **29/11/2020** along involving our client's vehicle registration number **SME7285T** and vehicle registrations number **SKZ8020Y** driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$3,477.50
Loss of Rental	:	
(\$150 X 03 Days)		\$450.00
GIA Search	:	\$29.00
LTA Search		\$7.49
Total	:	\$3,963.99



MY CAR CONSULTANT PTE LTD (Co Reg no: 201605878Z)

53 Ubi Ave 1 #01-33 Paya Ubi Industrial Park S408934

Tel: +65 9888 8885 / +65 8330 0060

LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 53 Ubi Avenue 1, Paya Ubi Ind Park #01-33 Singapore 408934

I/We, Lumens Auto Pte Ltd of NRIC/Passport number/ROC number: 201426461K, Owner of vehicle no. SME 7285T hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 30 (day) of 11 (month) 2020 (year)



Owner's signature/Company stamp (if applicable)

Name: Lumens Auto Pte Ltd

NRIC/FIN/UEN No: 201426461K

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **MY CAR CONSULTANT PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,650.00** (Global Sum) for vehicle no. **SME 7285T** that was damaged pursuant to the accident which occurred on **29/11/2020** (date) along **960 WOODLANDS RD** involving vehicle no/s **SKZ 8020Y**.

This is pursuant to the inspection conducted on **03/12/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LUMENS AUTO PTE LTD** ("the third party claimant") of vehicle no. **SME 7285T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SME 7285T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of may (month) 2021 (year)



OSP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD

Invoice Date
17 Dec 2020

Invoice Number
MCC2020-1107

Reference
SME7285T

My Car Consultant Pte.
Ltd.
60 Jalan Lam Huat 05-67
Carros Centre
737869
SINGAPORE

Description	Quantity	Unit Price	Tax	Amount SGD
COSTS OF REPAIRS	1.00	3,250.00	7%	3,250.00
Subtotal				3,250.00
TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%				227.50
TOTAL SGD				3,477.50

Due Date: 17 Dec 2020

DBS CURRENT A/C - 018-904614-2

PAYNOW UEN - 201605878Z

CHEQUE PAYABLE TO - MY CAR CONSULTANT PTE LTD

INTEREST OF 1.5% PER MONTH WILL BE CHARGEABLE FOR OVERDUE PAYMENTS.

PAYMENT ADVICE

To: My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-67
Carros Centre
737869
SINGAPORE

Customer AIG ASIA PACIFIC INSURANCE
PTE LTD
Invoice Number MCC2020-1107
Amount Due 3,477.50
Due Date 17 Dec 2020
Amount Enclosed

Enter the amount you are paying above



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Dec 2020 / 14:05:00

Receipt Date/Time : 02 Dec 2020 / 14:05:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201202-002108

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - FBJ5862U As at 27 Nov 2020/16:45:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - FBJ5862U Enquiry Fee 20201202140217163926	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SHB2406U As at 27 Nov 2020/23:40:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
2	Insurance Enquiry - SHB2406U Enquiry Fee 20201202140217249627	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SFR6985C As at 30 Nov 2020/14:20:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SFR6985C Enquiry Fee 20201202140217334158	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJN3540X As at 28 Nov 2020/20:30:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
4	Insurance Enquiry - SJN3540X Enquiry Fee 20201202140217384412	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKZ8020Y As at 29 Nov 2020/21:30:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
5	Insurance Enquiry - SKZ8020Y Enquiry Fee 20201202140217435725	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		35.00	2.45	37.45
Rounding Difference				0.00
Total Amount Payable				37.45
Paid By				
409636XXXXXX7897		eNETS Credit Card		37.45
Total				37.45
Cash Change				0.00
Tendered Amount				37.45
Excess Refundable Amount				0.00

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 December 2020 3:12 PM
To: 'YUENCHEN80@GMAIL.COM'
Subject: ACCIDENT INVOLVING SKZ 8020Y(AIG) AND SME 7285T AT/ALONG KJE TWDS
CHOA CHU KANG DR ON 29/11/2020

14 Dec 2020

Mr TAN YUEN CHEN (CHEN YUNZHENG)

[By Email Only]

Dear Sir/Madam,

You Ref: SKZ8020Y

Our Ref: CC4/AIG20013322/Qpa3

ACCIDENT INVOLVING SKZ 8020Y(AIG) AND SME 7285T AT/ALONG KJE TWDS CHOA CHU KANG DR ON 29/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SME7285T against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Dec 2020 17:16	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	03 Dec 2020 17:16	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	03 Dec 2020 17:16	Clm Created	Reg No: SME7285T. Acct Date: 2020/11/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: My Car Consultant Pte Ltd (HQ)	[A] HOW MEI KWAN
4	03 Dec 2020 17:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Dec 2020 17:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/14	[A] HOW MEI KWAN
6	03 Dec 2020 17:16	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Dec 2020 17:16	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	03 Dec 2020 17:16	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	03 Dec 2020 17:16	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] HOW MEI KWAN
10	10 Dec 2020 19:36	Clm Veh Model Changed	(204808) -> (206367) TOYOTA NOAH HYBRID 1.8 X CVT (A).	[A] HOW MEI KWAN
11	14 Dec 2020 16:30	Clm Registration Modified	Acct Time:21:00:00->21:40:00. Pol No:2100443750->2100443750-04.	[I] AIG OneClaim Integration User
12	09 Apr 2021 08:43	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	09 Apr 2021 08:43	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	09 Apr 2021 08:43	Clm Dtl Modified	JPJ Reg. Date: -> 2018/10/15.	[A] JOANNE LEE KHANG MIN
15	09 Apr 2021 08:43	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	13 Apr 2021 11:31	Adj Mandate Request	Cur.Req:3724.95:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$3,477.50 + (b)LOU(3days x \$80.00): \$240.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$3,724.95 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
17	13 Apr 2021 11:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/14	[I] Loh, Chee-Heng
18	13 Apr 2021 11:49	Adj Mandate Set	Approved:3724.95.	[I] Loh, Chee-Heng

Date From



Date To



Audit Type

None



Go

ACTIVITY

[07/05/2021 14:41] CHEW HSIAO TONG:

Called OI Mr Tan to inform him that final claim amount is abt \$3,700.00. OI noted and will let AIG to settle.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2651487	03 Dec 2020 17:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SME7285T	SKZ8020Y	11.00
2684704	09 Apr 2021 08:43:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME7285T	SKZ8020Y	11.00

