

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 31 December 2020 12:09 PM
To: 'Ye, Yong Kang Melvin'; SUR; Chan, Shu Hui Agnes
Cc: 'Teo, Grace'
Subject: RE: PRI \ CMTD2003503/AGC | OUR REF : 2012-01 // YOUR REF : FBR2328ZACCIDENT INVOLVING FBR2328Z AND SMJ7517Z ACC ON 30.11.20
Attachments: SMJ7517Z IA.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SMJ 7517Z.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 10 December 2020 9:13 AM
To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>
Subject: RE: PRI \ CMTD2003503/AGC | OUR REF : 2012-01 // YOUR REF : FBR2328ZACCIDENT INVOLVING FBR2328Z AND SMJ7517Z ACC ON 30.11.20

Dear Agnes,

Please be informed that we have inspected the vehicle SMJ 7517Z on 04/12/2020.

We are pending for estimate from repairer.

Kindly provide us the OI GIA report with accident scene photos.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 3 December 2020 4:20 PM
To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: RE: PRI \ CMTD2003503/AGC | OUR REF : 2012-01 // YOUR REF : FBR2328ZACCIDENT INVOLVING FBR2328Z AND SMJ7517Z ACC ON 30.11.20

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer arrange to survey on 04/12/2020.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Thursday, 3 December 2020 3:45 PM

To: claims <claims@teamworkgarage.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: PRI \ CMTD2003503/AGC | OUR REF : 2012-01 // YOUR REF : FBR2328ZACCIDENT INVOLVING FBR2328Z AND SMJ7517Z ACC ON 30.11.20

Without Prejudice

Dear Darren,

We will appoint Mr Marcus from LKK auto to conduct the survey on a without Prejudice Basis.

Dear LKK,

Please make arrangement to conduct the survey for SMJ7517Z by Mr Marcus on a without Prejudice Basis and revert with your preliminary report upon completion of survey to my colleague, Agnes.

Thank you.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Darren <claims@teamworkgarage.com>

Sent: Wednesday, December 2, 2020 6:18 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: RE: PRI \ CMTD2003503/AGC | OUR REF : 2012-01 // YOUR REF : FBR2328ZACCIDENT INVOLVING FBR2328Z AND SMJ7517Z ACC ON 30.11.20

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Grace,

Please kindly appoint LKK Marcus

Darren
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: [Teo, Grace](#)

Sent: Wednesday, 2 December 2020 11:33 AM

To: [TEAMWORK](#); [Chan, Shu Hui Agnes](#)

Subject: PRI \ CMTD2003503/AGC | OUR REF : 2012-01 // YOUR REF : FBR2328ZACCIDENT INVOLVING FBR2328Z AND SMJ7517Z ACC ON 30.11.20

Our Reference: CMTD2003503/AGC

Your Reference: 2012-01

Without Prejudice
EMAIL ONLY

Date: 02/12/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S TEAMWORK GARAGE PTE LTD

Dear Shu Shan,

ACCIDENT INVOLVING FBR2328Z & SMJ7517Z ON 30.11.2020

We refer to your Notice of Accident dated 02/12/2020.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompō SG

Download now @  or 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompō Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: TEAMWORK <claims@teamworkgarage.com>

Sent: Wednesday, December 2, 2020 10:30 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: TEAMWORK <claims@teamworkgarage.com>

Subject: OUR REF : 2012-01 // YOUR REF : FBR2328Z ACCIDENT INVOLVING FBR2328Z AND SMJ7517Z

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

OUR REF : 2012-01

YOUR REF : FBR2328Z

Dear Sir / Madam,
PRE-REPAIR INSPECTION FOR SMJ7517Z
ACCIDENT INVOLVING FBR2328Z AND SMJ7517Z ON 30.11.2020.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors.

Thank you and have a nice day.

Regards,

Shu Shan

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1

#01-24

Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475

Fax: 6844 2474



This email has been checked for viruses by AVG antivirus software.

www.avg.com