

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 4 December 2020 1:25 PM
To: Kevin Leong Wai Kit; AIG SGP, Claims-Survey
Cc: Don Bong Kiong Hua; Edwin Abcede Caina; Coco Lu Ting; Andre Chow En De; SUR;
Admin A; Admin-D (LKKAUTO); Customer Service
Subject: RE: OD CLAIM : SMR583K DOA : 02.12.2020

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMR 583K (Excess \$3000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Sent: Friday, 4 December 2020 11:22 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Customer Service <cs@bkw.sg>
Subject: RE: OD CLAIM : SMR583K DOA : 02.12.2020

Dear All,

Here attach with accident report.

Thank You & Best regards

Kevin Leong

Claim Division Operations
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4515 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

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From: Kevin Leong Wai Kit
Sent: Thursday, 3 December, 2020 3:50 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: OD CLAIM : SMR583K DOA : 02.12.2020

Dear All,

Our client would like to proceed an OD claim revert.

Attached is the GIA report and estimate.

Kindly arrange for survey for this vehicle.

Vehicle is in workshop.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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