

Letter Of Claim For Uninsured Loss

Insurance Company: MS FIRST CAPITAL Date: 16/12/2020
Address : _____

Attention : Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number GBD651SY & SH7519H
at PULLERON ROAD on 01/12/2020

I am the owner of Vehicle Number GBD651SY which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number SH7519H, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim	\$	
Loss of usage (S\$/day) for <u>4</u> days <u>x \$90/day</u>	\$	<u>360.00</u>
Car rental as per invoice attached	\$	
Search fee	\$	
Others <u>COR</u>	\$	<u>6382.89</u>
Total claim amount	\$	<u>6742.89</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 6742.89, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely



Company
Stamp

(Owner of motor vehicle)

Name : RELINA LIM

Address : _____

Telephone : _____

S()

LETTER OF AUTHORITY AND INDEMNITY

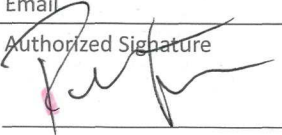
- ☒ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TCAutoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- ☐ TCAutoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

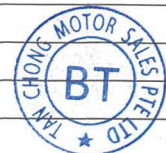
Type of Claim:

- ☒ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. GRD 6S15Y AND SH 7519H
ON 01/12/2020 AT PULLERTON ROAD

1. I, the owner of vehicle no. GRD 6S15Y hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop
Name <u>REINA LIM</u>		Company Name
Address		Claim Officer's Name <u>HAWAHER TAY</u>
Telephone No		Telephone No
Date	Email	Date
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature 



DISCHARGE RECEIPT

CLAIM REFERENCE : D20004916MFSH
ACCIDENT DATE : 01/12/2020
ACCIDENT LOCATION : FULLERTON ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : LIM BOON TECK
INSURED VEHICLE : SH 7519H
INVOLVED PARTY : GBD 6515Y
SETTLEMENT SUM : \$6,742.89

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **TRUE FITNESS PTE LTD**

Signature and Date :

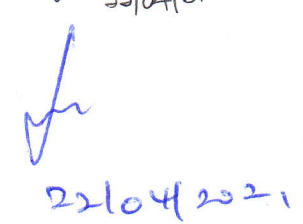


22/04/21

WITNESS :

TAN CHONG MOTOR SALES PTE LTD
913 BUKIT TIMAH ROAD
SINGAPORE 589623
TEL : 6466 7711 FAX : 6469 7472

Signature and Date :



22/04/2021



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE
GST REG: 19-9106231-D

NAME : MS FIRST CAPITAL INSURANCE LIMITED
ADDRESS : 36 ROBINSON ROAD
TELEPHONE : #16-01 CITY HOUSE S(068877)
MODEL : 65073848
ENGINE NO : MVL2RDRE26KW3GBR-D
CHASSIS NO : YD25359027A-VP
VEHICLE NO : JN1MC2E26Z0003656
GBD6515Y

INVOICE NO :
INVOICE DATE : W12142294
TERMS : 16-DEC-2020
DATE REC'D : CREDIT
SA/SE : 08-DEC-2020
JOB NO : LAW
MILEAGE : BG1094412
YOUR REFERENCE : 083856
INS/IC/LAW/0298/

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
	LABOUR		
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL		120.00
2	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA		100.00
3	REPAIR FLOOR BOARD AND RENEW REAR BUMPER, TAILGATE, END PANEL		1170.00
4	S/PAINT REAR BUMPER, TAILGATE AND END PANEL		750.00
5	TRANSFER TAILGATE MECHANICAL PARTS TO NEW DOOR		80.00
6	RENEW REAR WINDSCREEN TO ASSIST REPAIR		180.00
7	CHECK OR RENEW REVERSE SENSOR		55.00
	SUBTOTAL	:	2455.00
	PARTS		
1	GROMMET BUMPER \$1.90 EA X 02 Qty:2 @ \$1.90 each (Special Nett Item)		3.80
2	CLIP BUMPER \$1.30 EA X 02 Qty:2 @ \$1.30 each (Disc:20.00% After Disc:\$2.08each)		2.08
3	70KM/H Qty:1 @ \$9.00 each (Special Nett Item)		9.00
4	FACE-RR BUMPER Qty:1 @ \$667.20 each (Disc:20.00% After Disc:\$533.76each)		533.76

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : MS FIRST CAPITAL INSURANCE LIMITED
ADDRESS : 36 ROBINSON ROAD
TELEPHONE : #16-01 CITY HOUSE S(068877)
MODEL : 65073848
ENGINE NO : MVL2RDRE26KW3GBR-D
CHASSIS NO : YD25359027A-VP
VEHICLE NO : JN1MC2E26Z0003656
GBD6515Y

INVOICE NO :
INVOICE DATE : W12142294
TERMS : 16-DEC-2020
DATE REC'D : CREDIT
SA/SE : 08-DEC-2020
JOB NO : LAW
MILEAGE : BG1094412
YOUR REFERENCE : 083856
INS/IC/LAW/0298/

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
5	CLIP BUMPER \$8.10 EA X 07 Qty:7 @ \$8.10 each (Disc:20.00% After Disc:\$45.36each)		45.36
6	GLASS-TAIL GATE Qty:1 @ \$891.00 each (Disc:20.00% After Disc:\$712.80each)		712.80
7	EMBLEM-BACK DOO Qty:1 @ \$110.00 each (Disc:20.00% After Disc:\$88.00each)		88.00
8	EMBLEM-REAR Qty:1 @ \$64.90 each (Disc:20.00% After Disc:\$51.92each)		51.92
9	EMBLEM-BACK DOO Qty:1 @ \$64.90 each (Disc:20.00% After Disc:\$51.92each)		51.92
10	RUBBER-DUM Qty:1 @ \$63.80 each (Disc:20.00% After Disc:\$51.04each)		51.04
11	DOOR BACK Qty:1 @ \$1998.30 each (Disc:20.00% After Disc:\$1598.64each)		1598.64
12	SUNDRIES Qty:1 @ \$20.00 each (Special Nett Item)		20.00
13	LABEL-8PAX Qty:1 @ \$12.00 each (Special Nett Item)		12.00
14	REAR W/SCREEN SEALANT Qty:1 @ \$80.00 each (Special Nett Item)		80.00
15	SENSOR-REVERSE Qty:1 @ \$250.00 each (Special Nett Item)		250.00
	SUBTOTAL	:	3510.32

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : MS FIRST CAPITAL INSURANCE LIMITED
ADDRESS : 36 ROBINSON ROAD
TELEPHONE : #16-01 CITY HOUSE S(068877)
MODEL : 65073848
ENGINE NO : MVL2RDRE26KW3GBR-D
CHASSIS NO : YD25359027A-VP
VEHICLE NO : JN1MC2E26Z0003656
GBD6515Y

INVOICE NO :
INVOICE DATE : W12142294
TERMS : 16-DEC-2020
DATE REC'D : CREDIT
SA/SE : 08-DEC-2020
JOB NO : LAW
MILEAGE : BG1094412
YOUR REFERENCE : 083856
INS/IC/LAW/0298/

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
1	REMARKS		
1	AIG CLAIM AGAINST MS FIRST CAPITAL		
	DOA:01.12.2020		
2	TOC:DIRECT SETTLEMENT		
	OUR REF:INS/IC/LAW/0298/2020		
3	SATISFACTION NOTE ATTACHED		
	T/P VEHICLE SH7519H		
4	SURVEY BY:RASUL LKK ON 07.12.2020 @ 1000HRS		
	RECOMMEND 4 DAYS REPAIR		
5	AUTHORISE BY:VIC (MS FRIST CAPITAL) ON 07.12.2020		
	@ 1412HRS		
6	*** OWNER CLAIM LOSS OF USE		
7	CLAIM NO:D20004916MFSH		
	Insurance Co : MS FIRST CAPITAL INSURANCE LIMITED		
	Policy No..... TP-SH7519H		
	Claim Type ... DIRECT SETTLEMENT / THIRD PARTY CLAIM		
	DOA..... 01-DEC-2020		
	Our Ref..... INS/IC/LAW/0298/2020		
	Surveyor..... M/S LKK ENGINEERING & MANAGEMENT SERVICES		
	LABOUR :	2455.00	
	PARTS :	3510.32	
	SUBTOTAL :	5965.32	
	TOTAL :	5965.32	
	GST(7%) :	417.57	
	AMOUNT DUE :	6382.89	

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: SIX THOUSAND THREE HUNDRED EIGHTY
TWO AND CENTS EIGHTY NINE ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

Asher Sng (LKKAUTO)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Monday, 19 April 2021 3:32 PM
To: Asher Sng (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] RE: MSFCIL REF: D20004916MFSH - RE: ACCIDENT INVOLVING GBD6515Y & SH7519H ON 01.12.2020 INS/IC/LAW/0298/2020 DIRECT SETTLEMENT *** LKK REF: CC4/FCI20013312/R1ea3

Follow Up Flag: Follow up
Flag Status: Flagged


Dear Asher,

Pls offer as per below:

COR - \$6,382.89
LOU - \$240 to \$360 (\$60 to \$90 x 4 days)
Total - \$6,622.89 to \$6,742.89

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 5 April 2021 4:32 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Subject: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] RE: MSFCIL REF: D20004916MFSH - RE: ACCIDENT INVOLVING GBD6515Y & SH7519H ON 01.12.2020 INS/IC/LAW/0298/2020 DIRECT SETTLEMENT *** LKK REF: CC4/FCI20013312/R1ea3

Your ref : D20004916MFSH
Our ref : CC4/FCI20013312/R1ea3q2

Dear Sirs,

ACCIDENT INVOLVING SH 7519H (OI) AND GBD 6515Y (TP) ON 01/12/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " TAN CHONG MOTOR SALES PTE LTD " at \$ 6,742.89 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 8,097.18	\$ 6,382.89
2. Loss of Use (4days x \$90)	\$ 360.00	\$ 360.00 (4days x \$90)
Total	\$ 8,457.18	<u>\$ 6,742.89</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 8 December 2020 5:25 PM
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: [EXPRESS SETTLEMENT via LKK] RE: MSFCIL REF: D20004916MFSH - RE: ACCIDENT INVOLVING GBD6515Y & SH7519H ON 01.12.2020 INS/IC/LAW/0298/2020 DIRECT SETTLEMENT *** LKK REF: CC4/FCI20013312/Rlea3

Dear Vic,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Monday, 7 December, 2020 2:12 PM

To: Lawrence Teo <lawrenceteo@tanchong.com>; Admin A <admin-a@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: [EXPRESS SETTLEMENT via LKK] RE: MSFCIL REF: D20004916MFSH - RE: ACCIDENT INVOLVING GBD6515Y & SH7519H ON 01.12.2020 INS/IC/LAW/0298/2020 DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Lawrence,

We refer to your below email.

We agree on direct settlement subject to damage consistency, quantum and number of repair days to be based on our Surveyor recommendations.

Thank you.

Dear LKK,

Kindly refer to the above matter and please proceed to handle under Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email:

| vicsanghilan@msfirstcapital.com.sg |Company Regn. No. 195000106C

A Member of Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

-----Original Message-----

From: Lawrence Teo <lawrenceteo@tanchong.com>

Sent: Thursday, 3 December 2020 3:01 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: MSFCIL REF: D20004916MFSH – RE: ACCIDENT INVOLVING GBD6515Y & SH7519H ON 01.12.2020
INS/IC/LAW/0298/2020 DIRECT SETTLEMENT

Dear Vic,

No video.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

-----Original Message-----

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: 03 December 2020 14:55

To: Lawrence Teo <lawrenceteo@tanchong.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: MSFCIL REF: D20004916MFSH – RE: ACCIDENT INVOLVING GBD6515Y & SH7519H ON 01.12.2020
INS/IC/LAW/0298/2020 DIRECT SETTLEMENT

Without Prejudice

Dear Lawrence,

We refer to your below email.

We would like to request for your client's video footage and/or any scene photos for our further action.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email:

| vicsanghilan@msfirstcapital.com.sg |Company Regn. No. 195000106C

A Member of Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.msfirstcapital.com.sg%2F&data=04%7C01%7Clawrenceteo%40tanchong.com%7C486da19ccaf64958fd0608d897584c7f%7C93580a54037b45e49a81c5499346ecc>

b%7C0%7C0%7C637425752796445869%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwILCJXVCi6Mn0%3D%7C1000&data=QCYPPrf2agtXN78529%2F20nmLZNurjln4cZeY8stu06Y%3D&reserved=0 for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

-----Original Message-----

From: Lawrence Teo [mailto:lawrenceteo@tanchong.com]
Sent: Wednesday, December 2, 2020 1:16 PM
To: MS FIRST CAPITAL
Subject: ACCIDENT INVOLVING GBD6515Y & SH7519H ON 01.12.2020
INS/IC/LAW/0298/2020 DIRECT SETTLEMENT

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Dear Office In Charge,

Our customer, TRUE FITNESS PTE LTD owner was insured with AIG Insurance at the material time of the accident. The 3rd party SH7519H is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental @\$90/Day. GIA Report / Estimate attached for your action.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website:

[https://ind01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.tanchong.com%2F&data=04%7C01%7Cilprocesscentre%40icicilombard.com%7C0e6ad0fe350c475ec44a08d896964cc6%7Cd36615d9b483417583da3e968b0fde20%7C0%7C1%7C637424920226744519%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwILCJXVCi6Mn0%3D%7C0&data=85TCn%2BcmAW1bLkPz3ex8eATz0EtYOawigZWqpm%2Bsrjw%3D&reserved=0](https://ind01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.tanchong.com%2F&data=04%7C01%7Cilprocesscentre%40icicilombard.com%7C0e6ad0fe350c475ec44a08d896964cc6%7Cd36615d9b483417583da3e968b0fde20%7C0%7C1%7C637424920226744519%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwILCJXVCi6Mn0%3D%7C0&data=0Afo0jYhrwHjEV6ZAPsdkJtoYRlqDJjBeRg%2F2ZfNh90%3D&reserved=0)

-----Original Message-----

From: Singapore Printer <printsg@tanchong.org>

Sent: 02 December 2020 15:40

To: Lawrence Teo <lawrenceteo@tanchong.com>

Subject: Scan Data from FX-2D8799

Sent by: T00381W [lawrenceteo@tanchong.com] Number of Images: 10 Attachment File Type: PDF

Device Name: BT-INSURANCE-381461

Device Location:

“Please note that this email, including any attachments, is intended solely for the individual (s) or entity (ies) to whom they are addressed and may contain information that is private, confidential and privileged. In case you are not the intended recipient, request you to notify the sender by reply mail and delete this email, including any copies or attachments from your system. Any unauthorized dissemination, disclosure and/or use of the contents of this communication to anyone is strictly prohibited and punishable by law.

Opinions, conclusions and statements of intent expressed in this e-mail are of the sender and ICICI Lombard General Insurance Company Limited (Company) does not accept liability for the views expressed in this email unless confirmed by an authorized representative of the Company independently of this communication or for the consequences of any viruses that may be transmitted with this email.”