# Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

**Sent:** Tuesday, 2 February 2021 10:54 AM **To:** LIMBOSSHRE@YAHOO.COM

Subject: <STANDARD LETTER> OUR REF: CC3/AIG20013306/Kgs3 \*\*\* ACCIDENT

INVOLVING SKS 4848P & SHC 5483X ON 27/11/2020 \*\*\*

Our Ref: CC3/AIG20013306/Kgs3

**02 FEBRUARY 2021** 

#### **LIM ENG HUAT**

Dear Sir/Madam,

## ACCIDENT INVOLVING SKS 4848P & SHC 5483X ON 27/11/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHC 5483X.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>CeciliaChong@lkkauto.com</u> fax; 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





# Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 3 March 2021 1:31 PM To: Su Li (LKK Auto); Wai Yin Ng

Cc: Admin A

RE: TCS REF: AAD2012-009--Accident involving SKS4848P (AIG) & SHC5483X on Subject:

27.11.20

#### WITHOUT PREJUDICE

Dear Wai Yin.

We refer to the above matter.

OI strongly dispute in liability and has engage lawyer to settle the matter.

In view of above, we are not able to look into this matter and have to close the case at our end.

#### Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax; 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: Su Li (LKK Auto)

Sent: Friday, 18 December 2020 5:15 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: TCS REF: AAD2012-009--Accident involving SKS4848P (AIG) & SHC5483X on 27.11.20

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

## "Best Wishes for Merry Christmas & Happy New Year 2021"

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

## **LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Wai Yin Ng [mailto:waiyin.ng@transcab.com.sg]

Sent: Friday, 18 December 2020 4:51 PM

To: Admin A Cc: Claims

Subject: TCS REF: AAD2012-009--Accident involving SKS4848P (AIG) & SHC5483X on 27.11.20

### Without prejudice

Dear Sir

We are making a claim against your client SKS 4848P.

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

\*Due to COVID-19 virus, all correspondence will be by way of email only. Please let me know if you need the original signature copy of the documents.

Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

- \* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- \* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

# **Claim Audit**

AUDIT TE	RAIL		
No. On	Audit	Remarks	Ву
03 Dec 1 2020 15:51	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lee Su Li
03 Dec 2 2020 15:51	Clm Veh Model Changed	(205083) RENAULT LATITUDE 2.0 DCI AUTO D/AB 4DR (A).	[A] Lee Su Li
03 Dec 3 2020 15:51	Clm Created	Reg No: SHC5483X. Acct Date: $2020/11/27$ . Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] Lee Su Li
03 Dec 4 2020 15:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
03 Dec 5 2020 15:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/14	[A] Lee Su Li
03 Dec 6 2020 15:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
03 Dec 7 2020 15:51	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> $[203630]$ AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
03 Dec 8 2020 15:51	Label Added	(23):Express.	[A] Lee Su Li
03 Dec 9 2020 15:51	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
26 Jan 10 2021 16:05	Video Downloaded	Downloaded Video - Accident	[I] Dally Amri, Mimi Zarina
26 Jan 11 2021 16:29	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee- Heng
28 Jan 12 2021 17:13	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee- Heng
28 Jan 13 2021 17:16	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee- Heng
29 Jan 14 2021 10:56	Video Downloaded	Downloaded Video - Accident	[I] Dally Amri, Mimi Zarina
29 Jan 15 2021 10:56	Video Downloaded	Downloaded TP video	[I] Dally Amri, Mimi Zarina
29 Jan 16 2021 11:31	Video Downloaded	Downloaded TP video	[I] Loh, Chee- Heng
29 Jan 17 2021 11:35	Video Downloaded	Downloaded TP video	[I] Loh, Chee- Heng
02 Feb 18 2021 10:35	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
02 Feb 19 2021 10:35	Video Downloaded	Downloaded TP video	[A] Chong Pui Lin
02 Feb 20 2021 10:36	Video Downloaded	Downloaded TP video	[I] Tan, Bennie-WZ
02 Feb 21 2021 10:36	Video Downloaded	Downloaded Video - Accident	[A] Chong Pui Lin
02 Feb 22 2021 10:36	Video Downloaded	Downloaded TP video	[A] Chong Pui Lin
02 Feb 23 2021 10:56	Video Downloaded	Downloaded Video - Accident	[A] Chong Pui Lin

Ξ	AUDIT TR	AIL		
No.	. On	Audit	Remarks	Ву
24	02 Feb 2021 10:57	Video Downloaded	Downloaded TP video	[A] Chong Pui Lin
25	03 Feb 2021 10:57	Video Downloaded	Downloaded TP video	[A] Chong Pui Lin
26	22 Feb 2021 15:57		Cur.Req:0.00:Hi Bennie, OI wish to engage lawyer to settle this claim for him. Kindly let us have you r instruction to submit WP and close the case at our end. Thanks	[A] Chong Pui Lin
27	22 Feb 2021 17:10	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
28	22 Feb 2021 17:10	Video Downloaded	Downloaded TP video	[I] Tan, Bennie-WZ
29	24 Feb 2021 14:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date: $2020/12/14$ . Mandate Remarks: In view of insured's dispute and his UI L claim being persued, liability at 50%. FYI, OD recovery resolved with TP insurer at 50%.	[I] Tan, Bennie-WZ
30	24 Feb 2021 14:56	Adj Mandate Set	Approved:0.00:In view of insured's dispute and his UIL claim being persued, liability at 50%. FYI, O D recovery resolved with TP insurer at 50%.	[I] Tan, Bennie-WZ

Date To Audit Type None **✓** Go **Date From** 

# ACTIVITY

No record

3/3/2021

Merimen Billing for this case - Transaction History											
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount			
2651763	04 Dec 2020 17:36:12	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC5483X	SKS4848P	11.00			
2665664	28 Jan 2021 17:17:21	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC5483X	Loh, Chee- Heng	xx.xx			