

Re: SURVEY ASSESSMENT - D20004892MFSH/1**Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>**

Thu 12/31/2020 10:46 AM

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>**Cc:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; **Admin A** <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Hi Chris,

We refer to the email below.

We will process to close off the case without bill as no survey done.

Thank You.

*Best Regards,***Asher Sng** | Case Handler**LKK Auto Consultants Pte Ltd**email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>**Sent:** Thursday, December 31, 2020 10:39 AM**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>**Cc:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>**Subject:** FW: SURVEY ASSESSMENT - D20004892MFSH/1

Dear Asher,

Kindly cancel the survey assignment for this case.

We have receive the PIR for this case and our insured is not at fault.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company
Regn. No. 195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 3 December 2020 9:17 am
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM; admin-a@lkkauto.com
Cc: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20004892MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 3 December, 2020 9:06 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; CHRISLIM@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20004892MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System

12/31/2020

Mail - Asher Sng (LKKAuto) - Outlook

Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.