

Jasper Chua (LKK Auto)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Thursday, 14 January 2021 2:37 PM
To: Jasper Chua (LKK Auto)
Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Coco Lu Ting
Subject: Your Ref: CC4/AIG20013300/ba3 (SMK3117R) Our Ref: SMQ3531X DOA: 02/12/2020
Attachments: SMQ3531X - Letter of Demand.pdf

Dear Jasper,

Pls. refer to attached LOD.

Our customer, **Low Yong Peow @ Tan Yong Peow** insured with **AIG** claims as follows.

Cost of Repair	\$ 4,086.54
Loss of Rental	\$ 535.00 (\$107.00 x 5 days)

Total	\$ 4,621.54

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: 13 January 2021 10:05 AM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: RE: SMQ3531X (KIA) - FINALIZE TP CLAIM (AIG)

This email was sent from outside of your organisation

Without Prejudice



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To:

Cycle & Carriage Kia Pte Ltd
209 Pandan Gardens,
Singapore 609339
Attention: [Motor Claims Department]

Date: 02/12/2020

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SMQ3531X (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 02/12/2020 (*date and time of accident*) on/along TAMPINES AVE 9 & TAMPINES AVE 7 (*location*) between the Vehicle and SMK3117R (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

Name: LOW YONG PEOW

NRIC / Passport No. / Company Registration No.:623A

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, CYCLE & CARRIAGE KIA PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,086.54 (Repair Cost), S\$535.00 (Loss of Rental), S\$- (Disbursement) for vehicle no. SMQ 3531X that was damaged pursuant to the accident which occurred on 02/12/2020 (date) along Tampines Ave 9 (location) involving vehicle no/s SMK 3117R. This is pursuant to the inspection conducted on 07/12/2020 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner LOW YONG PEOW (the third party claimant") of vehicle no. SMQ 3531X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMQ 3531X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11TH (day) of MARCH (month) 2021 (year)


LKK
CTY

Signed by appointed surveyor


KSC
PG
★

Signed by "the workshop" (with chop)

**SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM**



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000 07/12/2020	Cust No/Name	LCV11480/LOW YONG PEOW @TAN YONG PEOW
	Reg No/Reg Date	SMQ3531X*ECB1/ 12/11/2019
	Date In/Mileage	07/12/2020/ 22034
	Chassis/Package	KNAF1416MK5050973 /KC17
	Engine No	G4FGKH746509
	Make/Model	KIA/CERATO 1.6 A L S116
	Colour/Trim	CR5 RUNWAY RED / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
LAX00000	Credit	13/01/2021/ 10:59	TLC	884 / Lauro Songcuan	25192	81453936		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								800.00
RENEW REAR BUMPER, BOOTLID								
E PNT98000								960.00
SPRAY PAINT FOR REAR BUMPER AND BOOTLID								
E PNT88000								60.00
REMOVE & INSTALL PARKING SENSOR								
M SUNDRY								40.00
SUPPLY C&C LOGO								
A 90000001								30.00
CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A 10028901								120.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST								
USING HI-SCAN PRO TEST								
M SUNDRY								10.00
SUNDRIES								
X	COVER-RR BUMPER			1.00	651.00	20.00	520.80	
X	COVER-RR BUMPER LWR			1.00	241.00	20.00	192.80	
X	PANEL ASSY-TRUNK LID			1.00	1297.00	20.00	1037.60	
X	LOGO ASSY-KIA SUB			1.00	32.00	20.00	25.60	
X	EMBLEM-CERATO			1.00	28.00	20.00	22.40	
Z TEXT								
TP CLAIM AIG - SMK3117R								
DOA: 02/12/2020								
SURVEY: STEVE (LKK) 07/12/2020								
04 DAYS								
Guarantee Your Warranty, Maintain with Cycle & Carriage!								
Parts		1,799.20			Nett	3,819.20		
Labour		1,970.00	7% GST on		3819.20	267.34		
Standard Menu		0.00						
Specialist Job		0.00						
Diagnostics Job		0.00			Total Payable	4,086.54		
Sundry/Others		50.00			Paid	0.00		
Total(w/o GST)		3,819.20			Total Due	4,086.54		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Mr Low Yong Peow C/O Cycle and Carriage Kia Pte Ltd

Blk 106 Pasir Ris Street 12
#03-115
Singapore 510106

Agreement Period: 07/12/2020- 12/12/2020

Tax Invoice

Inv No. : RIN20120066
Date : 14 Dec 2020
Ref : SMQ3531X, 623A
Curr : SGD
Terms : COD
RA No. : RRA20120011
Sales : Felix Chan

#	Description	Qty	Unit	Unit Price	Amt
1	Rental (07/12/2020 to 11/12/2020) Vehicle Registration No. : SMM6770Z Vehicle Model : CERATO 1.6(A) EX Reference No: SMQ3531X	5.00	Day	100.00	500.00

This is a computer generated document.
No signature is required.
For Bank Transfer:
SCB 01-063-8115-6
DBS 072-009109-4

Subtotal Before GST : S\$ 500.00
7 % GST on S\$ 500.00 : S\$ 35.00
Total Amt Incl. GST : S\$ 535.00

For PayNow:
PayNow ID (SGD): 201900307RS01
Or scan QR code for payment.

Kindly send payment advice to
cclfinance@cyclecarriage.com.sg



RENTAL AGREEMENT

No. RRA20120011

Date: 04 Dec 2020

The Hirer (as identified below) wishes to lease from **Cycle & Carriage Leasing Pte. Ltd.** (UEN: 201900307R), a company incorporated in Singapore with its registered office at 239 Alexandra Road, Singapore 159930 ("**Owner**"), and the Owner has agreed to lease to the Hirer, the Vehicle (as identified below), subject to the terms and conditions set out below and in the attached Terms and Conditions of Rental.

Hirer Particulars		Vehicle Particulars	
Name	: Low Yong Peow C/O Cycle and Carriage Kia Pte Ltd	Vehicle No.	: SMM6770Z
NRIC/FIN/PP/ROC No.	: *****623A	Vehicle Type	: Kia Cerato EX
Registered Address	: Blk 106 Pasir Ris Street 12 #03-115 Singapore 510106	Vehicle Model	: CERATO 1.6(A) EX
Mobile No.	: +6596213106	Commencement Date	: 07/12/2020 10:00
Email address	: mlowyp@gmail.com	End Date	: 12/12/2020 10:00
Driver Particulars		Rental Charge	
Name	: Low Yong Peow C/O Cycle and Carriage Kia Pte Ltd	Daily: 5 days x 100.00	\$ 500.00
Driving License No.	: *****623A	Weekly	\$ 0.00
Issue Date	: 05/06/1974	Monthly	\$ 0.00
Mobile No.	: +6596213106	Total	\$ 535.00
REMARKS		Inclusive GST 7.0%	\$ 35.00
		Amt Before GST	\$ 500.00
		Deposit Amount	\$ 0.00
		Insurance Excess	
		Section I - \$1500/ Section II - \$500	
		For drivers below age 22, or below 2 years driving experience, additional excess of \$3500 applies	

☐ I wish to receive the latest news and promotions from Jardine Cycle & Carriage Limited. I consent to the collection, use and disclosure of my Personal Information by Jardine Cycle & Carriage Limited and its subsidiaries and affiliates ("JCCL"), in accordance with Clause 14.2 of the Terms and Conditions of Rental.

The Owner

The Hirer

For and on behalf of

Cycle & Carriage Leasing Pte. Ltd.

Name

Designation

Date

Name : Low Yong Peow C/O Cycle and Carriage Kia Pte Ltd

Company Stamp (if applicable)

Date

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 13 January 2021 10:15 AM
To: pohchristina@yahoo.com.sg
Subject: ACCIDENT INVOLVING SMK 3117R AND SMQ 3531X ON 02/12/2020

Our Ref: CC4/AIG20013300/Eba3

13 JANUARY 2021

POH SIEW HWEE (FU XIUHUI)

Dear Sir/Madam,

ACCIDENT INVOLVING SMK 3117R AND SMQ 3531X ON 02/12/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :
***SMQ3531X (6905811827SG)**
[SMK3117R]
TP
LOW YONG PEOW
Dec 2 2020 8:00AM
[POH SIEW HWEE (FU XIUHUI)]
Cycle & Carriage KIA Pte Ltd

ReplyReply AllMark as UnreadPrint MessageDelete MessageForward

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/03/2021 14:54 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4621.54) - SMQ3531X - Claim Handler: Lee, Ming-Yao

Approved:4621.54.

DOCUMENTS SUMMARY
There are no documents.