

**Mei Kwan (LKKAuto)**

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 3 December, 2020 9:08 AM  
**To:** 'Chin, Lee-Ying'; assignments  
**Cc:** 'Lim, Kok-Chong'; Admin A  
**Subject:** RE: aigencrypt our veh SMQ3531X, your veh SMK3117R on 02/12/2020

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Chin, Lee-Ying <Lee-Ying.Chin@aig.com>  
**Sent:** Thursday, 3 December 2020 8:23 AM  
**To:** assignments <assignments@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>  
**Subject:** aigencrypt our veh SMQ3531X, your veh SMK3117R on 02/12/2020

Hi LKK,

Kindly assist to handle.

Thanks.

Best Regards,

**Lee Ying, Chin**

Senior Claims Associate – Auto  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@AIG.com](mailto:Lee-Ying.Chin@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Sent:** Wednesday, December 02, 2020 5:58 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** [EXTERNAL] FW: our veh SMQ3531X, your veh SMK3117R on 02/12/2020

**This message is from an external sender; be cautious with links and attachments.**

Dear officer in charge,

Please advise us the liability for this case. Thank you

Best regards

Coco Lu Ting  
Executive – Customer Service  
Claim Division Operations Body & Paint Centre  
209 Pandan Gardens  
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
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 A member of the Jardine Cycle & Carriage Group

**From:** PGLJ06 <[PGLJ06@cyclecarriage.com.sg](mailto:PGLJ06@cyclecarriage.com.sg)>  
**Sent:** Wednesday, 2 December, 2020 4:51 PM  
**To:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Subject:** scan to email

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