

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 18 May 2022 13:01  
**To:** Claims Dept  
**Cc:** Joseph Koh; Ms Lim; Claims Dept; Claims Dept  
**Subject:** RE: LKK REF : CC6/CTI20013290/es3 / SHC 3693 U / DOA: 01.12.2020 / Liability Clearance

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Mr Yee,

We refer to the above matter.

Our principal has reiterated that the accident was caused due to the entire negligence of FBN 9270E.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of FBN 9270E.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Claims Dept <claims\_ltr@bifrostauto.com>  
**Sent:** Friday, 1 April 2022 11:20  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>  
**Subject:** Re: LKK REF : CC6/CTI20013290/es3 / SHC 3693 U / DOA: 01.12.2020 / Liability Clearance

Without Prejudice

Dear Asher

Please find attached PIR for your perusal.

Thank you & Best Regards  
Mr Yee  
Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

*If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.*

On Fri, 12 Mar 2021 at 10:39, Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)> wrote:

Without Prejudice

Dear Asher,

Regret to inform you that the video footage is still with Traffic Police.

Will update once we get hold of the video footage.

Thank you & Best Regards

Mr Yee

Bifrost Auto Pte Ltd

Accident Claims Dept

On Thu, 11 Mar 2021 at 18:26, Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Mr Yee,

We refer to the above matter.

Our principal would like to request for a copy of your client's video footage to review on the matter.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 10 March 2021 6:04 PM

**To:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>

**Subject:** RE: PRS for our client's vehicle SHC 3693 U and your insured's vehicle SJP 6468 S on 01.12.2020 LKK REF : CC6/CTI20013290/es3 / Liability Clearance

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Mr Yee,

We refer to the email below.

We are unable to advise the liability at this moment due to our insured have no direct contact with your client's vehicle.

Shall discuss the case with our principal and revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>

**Sent:** Wednesday, 10 March 2021 5:37 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>

**Subject:** Re: PRS for our client's vehicle SHC 3693 U and your insured's vehicle SJP 6468 S on 01.12.2020 LKK REF : CC6/CTI20013290/es3 / Liability Clearance

Without Prejudice

Dear Asher,

We would like to check on liability status, please update?

On Thu, 3 Dec 2020 at 09:55, Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently pending for our principal to release OI GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Hi Assignment Team,

|

Kindly assist.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

**From:** Assessment Dept [mailto:[assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)]

**Sent:** Thursday, 3 December 2020 9:35 AM

**To:** Admin A; Claims Dept; Joseph Koh; Ms Lim; Claims Dept; Claims Dept

**Subject:** PRS for our client's vehicle SHC 3693 U and your insured's vehicle SJP 6468 S on 01.12.2020

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Teo HOe Peng Terrance, to notify you of the aforesaid accident involving our client's vehicle SHC 3693 U and your insured's vehicle SJP 6468 S on 01.12.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SJP 6468 S for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Wilson

**Contact Email:** [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com) / [assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)

VEH IN (Date & Time) : **03.12.2020**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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Best Regards

Regina / Wilson

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687



## Asher Sng (LKKAuto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 13 May 2022 14:27  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [LIABILITY] RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Asher,

We refer to the email dated 11.05.2022.

Please proceed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

### **Jenny Lew**

Executive  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Wednesday, May 11, 2022 5:34 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [LIABILITY] RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

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Hi Jenny,

We refer to the above matter.

Enclosed a copy of the police investigation result from third party.

Based on the report insured (SJP 6468S) make a right turn in his favour collided with FBN 9270E and in turn collided with the stationary third party (SHC 3693U).

In view we are of the opinion that third party should redirect the claim against FBN 9270E.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 23 June 2021 10:43

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [LIABILITY] RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Hi Jenny,

We refer to the above matter.

Enclosed a copy of the preliminary advice and third party marked estimate for your easy reference.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Wednesday, 17 March 2021 3:10 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [LIABILITY] RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Dear Asher,

Please update us with the video footage and will review from there.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Friday, March 12, 2021 10:47 AM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [LIABILITY] RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Hi Jenny,

We refer to the email below.

Third party inform that the video footage is still with traffic police.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, 11 March 2021 2:25 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [LIABILITY] RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Dear Asher,

Please advise is there any video clip from Taxi.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

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**From:** Jenny Lew

**Sent:** Thursday, March 11, 2021 8:51 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [LIABILITY] RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident

Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Dear Asher,

We refer to the email dated 10.03.2021.

Please check if there any police investigation result to review.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, March 10, 2021 6:11 PM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [LIABILITY] RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Hi Jenny,

We refer to the above matter.

Based on both party report insured make a right turn at a control junction and collided with a motor bike (FBN 9270E) traveling straight from opposite direction, motor bike collided into third party vehicle (SHC 3693U) due to the impact.

The most similar BOLA is 35(c)(i) insured is the cause of the accident, however insured and third party vehicle does not have direct contact.

Kindly advise if we may process on the settlement or advise third party to redirect the case to the motor bike (FBN 9270E).

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

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---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, 24 December 2020 12:06 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Dear Su Li,

Please refer to attached accident report.

Thank you.

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Regards,

**Jenny Lew**

Executive

Claims Department

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---

**From:** Jenny Lew

**Sent:** Monday, December 14, 2020 4:03 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Dear Su Li,

Insured yet to lodge accident report.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, December 14, 2020 1:49 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com);  
Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204830/C02/SJP6468S/LEWLC.

Dear Jenny,

Pls revert LKK.

**NOTICE :**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, 10 December 2020 11:15 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 3693U at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**  
- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*



***"Best Wishes for Merry Christmas & Happy New Year 2021"***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)