

RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Jenny Lew <jenny.lew@sg.cntaiping.com>

Thu 12/24/2020 12:06 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; **Admin A** <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (2 MB)

SJP6468S.pdf;

Dear Su Li,

Please refer to attached accident report.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Monday, December 14, 2020 4:03 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; AsherSng@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Dear Su Li,

Insured yet to lodge accident report.

Thank you.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, December 14, 2020 1:49 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
AsherSng@lkkauto.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204830/C02/SJP6468S/LEWLC / FW: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204830/C02/SJP6468S/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 10 December 2020 11:15 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJP 6468S (OI : CTI - TBA) and SHC 3693U (TP : LKK REF - CC6/CTI20013290/es3) on 01/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 3693U at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)