

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 26 February 2021 12:34 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** 'MT\_Claim\_SG'; Admin A  
**Subject:** [SEEK MANDATE] - ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020 - APPOINTMENT OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT \*\*\* LKK REF: CC4/LPC20013288/pa3 [External Confidential]  
**Attachments:** LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf; PARF\_COE REBATE.pdf

Your ref: **20/20/20/VC05/023951**  
Our ref : CC4/LPC20013288/Apa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBD2266S(LONPAC) AND SMT8655Z(TP) ON 27/11/2020**

We refer to the above matter.

We have highlighted to your good office on 02/12/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer **"ASIA MOTORSPORTS SOLUTION PTE LTD"** at **\$10,307.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,806.00	\$ 9,200.00
2. Loss of Rental (11days x \$120.00)	\$ 1,320.00	\$ 1,100.00 (11days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 19,133.45</b>	<b><u>\$ 10,307.45</u></b>

Surveyor recommended 9 days for repair + 1PRS + 1Sunday = 11days

Market Value	: \$65,000.00 (est)
LTA Rebate	: \$47,305.00 (est)
Nett Value	: \$17,695.00 (est)

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 2 February 2021 9:11 AM

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020 - APPOINTMENT OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT \*\*\* LKK REF: CC4/LPC20013288/pa3 [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 3 December 2020 7:21 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020 - APPOINTMENT OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT \*\*\* LKK REF: CC4/LPC20013288/pa3 [External Confidential]

**Lonpac External - Confidential**

Our Ref : 20/20/20/VC05/023951

Dear Mei Kwan,

Attached copy of insured's report for your attention.

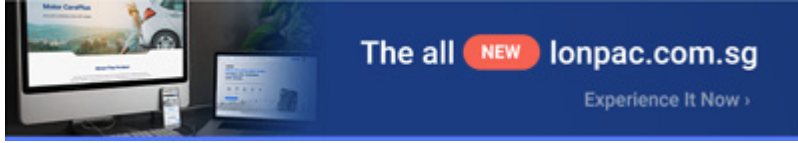
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 2 December 2020 6:00 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020 - APPOINTMENT OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT [External Confidential] \*\*\* LKK REF: CC4/LPC20013288/pa3

Dear Gerald,

We refer to the above matter.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 2 December, 2020 5:13 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020 - APPOINTMENT OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer arrange to survey on 03/12/2020.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 2 December 2020 2:45 PM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Asia Motorsports Solution Pte Ltd' <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Subject:** FW: ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020 - APPOINTMENT OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT [External Confidential]

**Lonpac External - Confidential**

Our Ref : 19/19/19/VC05/023951

Dear Nivitha,

Kindly arrange as requested.

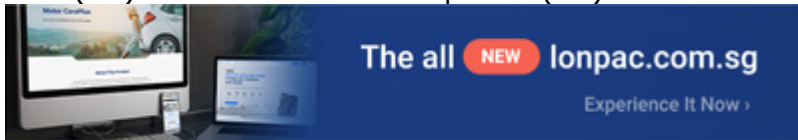
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Asia Motorsports Solution Pte Ltd [<mailto:asiamotorsports@hotmail.com>]

**Sent:** Wednesday, 2 December 2020 2:43 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020 - APPOINTMENT OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT

**Your Ref:**

**Our Ref:** SMT 8655 Z

2 December 2020

Lonpac Insurance Bhd

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

Attn: Claims Department

**PROPERTY CLAIM**

**(WITHOUT PREJUDICE**

**TO: Any Personal Injury**

**Claims)**

**Via Email**

Dear Sir/Mdm,

**ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020 - APPOINTMENT OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT**

Thank you so much for your reply dated 2 December 2020. We are pleased to inform you that we are agreeable to your selection of **MARCUS CHUA(LKK)** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **MARCUS CHUA(LKK)** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **4 December 2020 (Friday), 1500H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,

Asia Motorsports Solution Pte Ltd

37A Everitt Road

Singapore 428586

[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, December 2, 2020 2:29 PM

**To:** 'Asia Motorsports Solution Pte Ltd' <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020  
[External General]

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 20/20/20/VC05/023951

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

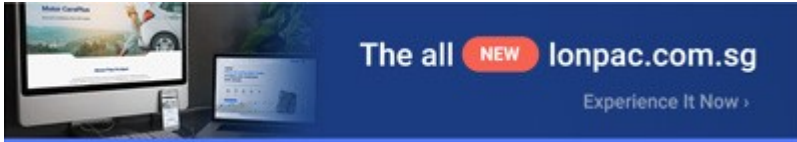
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Asia Motorsports Solution Pte Ltd [<mailto:asiamotorsports@hotmail.com>]

**Sent:** Wednesday, 2 December 2020 2:23 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020

**Your Ref:**

**Our Ref:** SMT 8655 Z

2 December 2020

Lonpac Insurance Bhd

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

Attn: Claims Department

**PROPERTY CLAIM**

**(WITHOUT PREJUDICE**

**TO: Any Personal Injury**

**Claims)**

**Via Email**

Dear Sir/Mdm,

**NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMT 8655 Z & GBD 2266 S ON 27 NOVEMBER 2020**

We are instructed to notify you of a road traffic accident on **27 November 2020** at about **1430H** at **TPE towards Airport, bef Punggol Road** involving our client's vehicle registration number **SMT 8655 Z** and vehicle registration number **GBD 2266 S** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **4 December 2020 (Friday), 1430H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Thank you and we hope to hear from you soonest.

Regards,

Asia Motorsports Solution Pte Ltd

37A Everitt Road

Singapore 428586

[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)



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[www.avg.com](http://www.avg.com)