# ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - CALL FOR DIRECT SETTLEMENT

### Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

Thu 25/2/2021 2:33 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

4 attachments (8 MB)

PC7199J\_invoice.pdf; PC7199J\_report.pdf; PC7199J\_rental\_invoice.pdf; SLF4118U\_ins\_search.pdf;

Your Ref:

Our Ref: PC 7199 J

25 February 2021

AXA Insurance Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811 PROPERTY CLAIM (WITHOUT PREJUDICE TO: Any Personal Injury Claims)

LKK Auto Consultants Pte Ltd Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 Singapore 408933

Attn: Claims Department

Dear Sir/Mdm,

# ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - CALL FOR DIRECT SETTLEMENT

As proposed by our Single Joint Expert, **LKK AUTO CONSULTANTS PTE LTD,** of Cost of Repair at \$7,200, we are pleased to inform that we are agreeable to the amount proposed.

As such, we are writing to your kind office to call for a direct settlement, in relation to the accident involving PC 7199 J & SLF 4118 U on 27 November 2020. We will like to know if your company is prepared to settle for the amount as stated below:

Cost of Repair (amount as proposed by SJE) : \$ 7,200.00 Cost of Rental :\$ 3,060.00 LTA Search : \$ 7.45

Total: : \$ 10,267.45

We seek your kindest assistance in letting us know whether your kind office is agreeable to the above within the next 7 days and we look forward to you forwarding us the DV (without prejudice to any personal injury claims), if

required, so that we can expedite on its return for an amicable settlement to the matter.

We have also attached a copy of our company's invoice for PC 7199 J, the Singapore Accident Statement of PC 7199J, rental invoice and LTA search for your easy reference.

In the meantime, please note that with effect from 1<sup>st</sup> June 2019, we have shifted to and are now operating from the following address:

### 37A Everitt Road Singapore 428586

Please update your records accordingly and send all future correspondence to the new address above.

Thank you and we hope to hear from you soonest.

Regards, Asia Motorsports Solution Pte Ltd 37A Everitt Road Singapore 428586

asiamotorsports@hotmail.com

From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

Sent: Monday, December 7, 2020 2:31 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - APPOINTMENT OF LKK AUTO

CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT \*\*\* LKK REF: CC4/ASM20013287/Apa3

#### **PROPERTY CLAIM**

(WITHOUT PREJUDICE TO: Any Personal Injury Claims)

Dear Sir/Madam,

As requested in our prior tele-conversation, attached is the report of PC 7199 J

Thank you.

Regards, Asia Motorsports Solution Pte Ltd 37A Everitt Road Singapore 428586

asiamotorsports@hotmail.com

From: Mei Kwan (LKKAuto) <meikwan@lkkauto.com></meikwan@lkkauto.com>
Sent: Monday, December 7, 2020 2:11 PM
To: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com></asiamotorsports@hotmail.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com></admin-a@lkkauto.com></chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - APPOINTMENT OF LKK AUTO
CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT *** LKK REF: CC4/ASM20013287/Apa3
Dear Sir / Madam,
We refer to the above matter:
Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

### Please provide us the following.

- evidence i.e. video and scene photo.
- PIR result (if any)
- Estimated cost of repair
- GIA / police report

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

Sent: Wednesday, 2 December, 2020 2:35 PM

To: do not reply <donotreply@axa.com.sg>; customer.service@axa.com.sg; SG AXA Insurance SM AXA SGP -

Motor Survey <motor.survey@axa.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: [EXTERNAL] Re: ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - APPOINTMENT

OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT

**Your Ref:** 

**Our Ref:** PC 7199 J

2 December 2020

AXA Insurance Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811 PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)

Attn: Claims Department Via Email

Dear Sir/Mdm,

## ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT

Thank you so much for your reply dated 2 December 2020. We are pleased to inform you that we are agreeable to your selection of **LKK Auto Consultants Pte Ltd** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **LKK Auto Consultants Pte Ltd** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **4 December 2020 (Friday), 1500H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards, Asia Motorsports Solution Pte Ltd 37A Everitt Road Singapore 428586

#### asiamotorsports@hotmail.com

From: do not reply <<u>donotreply@axa.com.sg</u>> Sent: Wednesday, December 2, 2020 2:28 PM

**To:** Asia Motorsports Solution Pte Ltd <a href="mailto:asiamotorsports@hotmail.com">asiamotorsports@hotmail.com</a>

Cc: filenet-ctom-p-sg@axa.com.hk>

Subject: SOM02Y3E TP REF: Accident Involving SLF4118U & PC7199J along Sembawang Road on

24/11/2020 PersonalAutoLine

#### WITHOUT PREJUDICE'

**SAVE AS TO COSTS** 

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to <a href="mailto:motor.survey@axa.com.sg">motor.survey@axa.com.sg</a>

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a <u>Single Joint Expert</u>.

	List of our motor surveyors:
1.	LKK Auto Consultants Pte Ltd
2.	LBS Automotive Appraisal Pte Ltd
3.	Priority Services Pte Ltd
4.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Regards,

Shekhar Batham

**AXA Singapore** 

cid:image001.jpg@01D012BC.290D3F30

From: Asia Motorsports Solution Pte Ltd [mailto:asiamotorsports@hotmail.com]

Sent: Wednesday, December 02, 2020 1:09 PM

To: <a href="mailto:customer.service@axa.com.sg">customer.service@axa.com.sg</a>; SG AXA Insurance SM AXA SGP - Motor Survey <a href="mailto:motor.survey@axa.com.sg">motor.survey@axa.com.sg</a>> Subject: [EXTERNAL] NOTICE OF ACCIDENT: ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER

2020

Your Ref:

Our Ref: PC 7199 J

2 December 2020

AXA Insurance Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811 PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)

Attn: Claims Department Via Email

Dear Sir/Mdm,

# **NOTICE** OF ACCIDENT: ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020

We are instructed to notify you of a road traffic accident on **27 November 2020** at about **1520H** at **Sembawang Road** involving our client's vehicle registration number **PC 7199 J** and vehicle registration number **SLF 4118 U** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **4 December 2020 (Friday), 1330H,** we will be forwarding **our proposed list of 10 motor surveyors** <u>for your appointment</u>, in accordance to the new regulations.

Thank you and we hope to hear from you soonest.

Regards, Asia Motorsports Solution Pte Ltd 37A Everitt Road Singapore 428586

### asiamotorsports@hotmail.com

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