# ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - CALL FOR DIRECT SETTLEMENT

## Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

Thu 25/2/2021 2:33 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

4 attachments (8 MB)

PC7199J\_invoice.pdf; PC7199J\_report.pdf; PC7199J\_rental\_invoice.pdf; SLF4118U\_ins\_search.pdf;

Your Ref:

Our Ref: PC 7199 J

25 February 2021

AXA Insurance Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811 PROPERTY CLAIM (WITHOUT PREJUDICE TO: Any Personal Injury Claims)

LKK Auto Consultants Pte Ltd Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 Singapore 408933

Attn: Claims Department

Dear Sir/Mdm,

# ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - CALL FOR DIRECT SETTLEMENT

As proposed by our Single Joint Expert, **LKK AUTO CONSULTANTS PTE LTD**, of Cost of Repair at \$7,200, we are pleased to inform that we are agreeable to the amount proposed.

As such, we are writing to your kind office to call for a direct settlement, in relation to the accident involving PC 7199 J & SLF 4118 U on 27 November 2020. We will like to know if your company is prepared to settle for the amount as stated below:

Cost of Repair (amount as proposed by SJE) : \$ 7,200.00 Cost of Rental :\$ 3,060.00 LTA Search : \$ 7.45

Total: : \$ 10,267.45

We seek your kindest assistance in letting us know whether your kind office is agreeable to the above within the next 7 days and we look forward to you forwarding us the DV (without prejudice to any personal injury claims), if

required, so that we can expedite on its return for an amicable settlement to the matter.

We have also attached a copy of our company's invoice for PC 7199 J, the Singapore Accident Statement of PC 7199J, rental invoice and LTA search for your easy reference.

In the meantime, please note that with effect from 1<sup>st</sup> June 2019, we have shifted to and are now operating from the following address:

## 37A Everitt Road Singapore 428586

Please update your records accordingly and send all future correspondence to the new address above.

Thank you and we hope to hear from you soonest.

Regards, Asia Motorsports Solution Pte Ltd 37A Everitt Road Singapore 428586

asiamotorsports@hotmail.com

From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

Sent: Monday, December 7, 2020 2:31 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - APPOINTMENT OF LKK AUTO

CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT \*\*\* LKK REF: CC4/ASM20013287/Apa3

#### **PROPERTY CLAIM**

(WITHOUT PREJUDICE TO: Any Personal Injury Claims)

Dear Sir/Madam,

As requested in our prior tele-conversation, attached is the report of PC 7199 J

Thank you.

Regards, Asia Motorsports Solution Pte Ltd 37A Everitt Road Singapore 428586

asiamotorsports@hotmail.com

From: Mei Kwan (LKKAuto) <meikwan@lkkauto.com></meikwan@lkkauto.com>	
Sent: Monday, December 7, 2020 2:11 PM	
<b>To:</b> Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com></asiamotorsports@hotmail.com>	
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com></admin-a@lkkauto.com></chewht@lkkauto.com>	
Subject: RE: ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - APPOINTMENT	OF LKK AUTO
CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT *** LKK REF: CC4/ASM20013287/Apa3	
Dear Sir / Madam,	
We refer to the above matter:	
Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.	

## Please provide us the following.

- evidence i.e. video and scene photo.
- PIR result (if any)
- Estimated cost of repair
- GIA / police report

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

Sent: Wednesday, 2 December, 2020 2:35 PM

To: do not reply <donotreply@axa.com.sg>; customer.service@axa.com.sg; SG AXA Insurance SM AXA SGP -

Motor Survey <motor.survey@axa.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: [EXTERNAL] Re: ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - APPOINTMENT

OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT

**Your Ref:** 

Our Ref: PC 7199 J

2 December 2020

AXA Insurance Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811 PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)

Attn: Claims Department Via Email

Dear Sir/Mdm,

# ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD AS SINGLE JOINT EXPERT

Thank you so much for your reply dated 2 December 2020. We are pleased to inform you that we are agreeable to your selection of **LKK Auto Consultants Pte Ltd** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **LKK Auto Consultants Pte Ltd** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **4 December 2020 (Friday), 1500H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards, Asia Motorsports Solution Pte Ltd 37A Everitt Road Singapore 428586

#### asiamotorsports@hotmail.com

From: do not reply <<u>donotreply@axa.com.sg</u>> Sent: Wednesday, December 2, 2020 2:28 PM

**To:** Asia Motorsports Solution Pte Ltd <a href="mailto:asiamotorsports@hotmail.com">asiamotorsports@hotmail.com</a>

Cc: filenet-ctom-p-sg@axa.com.hk>

Subject: SOM02Y3E TP REF: Accident Involving SLF4118U & PC7199J along Sembawang Road on

24/11/2020 PersonalAutoLine

#### WITHOUT PREJUDICE'

**SAVE AS TO COSTS** 

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to <a href="mailto:motor.survey@axa.com.sg">motor.survey@axa.com.sg</a>

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a <u>Single Joint Expert</u>.

	List of our motor surveyors:
1.	LKK Auto Consultants Pte Ltd
2.	LBS Automotive Appraisal Pte Ltd
3.	Priority Services Pte Ltd
4.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Regards,

Shekhar Batham

**AXA Singapore** 

cid:image001.jpg@01D012BC.290D3F30

From: Asia Motorsports Solution Pte Ltd [mailto:asiamotorsports@hotmail.com]

Sent: Wednesday, December 02, 2020 1:09 PM

To: <a href="mailto:customer.service@axa.com.sg">customer.service@axa.com.sg</a>; SG AXA Insurance SM AXA SGP - Motor Survey <a href="mailto:motor.survey@axa.com.sg">motor.survey@axa.com.sg</a>> Subject: [EXTERNAL] NOTICE OF ACCIDENT: ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER

2020

Your Ref:

Our Ref: PC 7199 J

2 December 2020

AXA Insurance Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811 PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)

Attn: Claims Department Via Email

Dear Sir/Mdm,

# **NOTICE** OF ACCIDENT: ACCIDENT INVOLVING PC 7199 J & SLF 4118 U ON 27 NOVEMBER 2020

We are instructed to notify you of a road traffic accident on **27 November 2020** at about **1520H** at **Sembawang Road** involving our client's vehicle registration number **PC 7199 J** and vehicle registration number **SLF 4118 U** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **4 December 2020 (Friday), 1330H,** we will be forwarding **our proposed list of 10 motor surveyors** <u>for your appointment</u>, in accordance to the new regulations.

Thank you and we hope to hear from you soonest.

Regards, Asia Motorsports Solution Pte Ltd 37A Everitt Road Singapore 428586

#### asiamotorsports@hotmail.com

----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you

have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

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## **LETTER OF UNDERTAKING & AUTHORISATION**

To: Asia Motorsports Solution Pte Ltd
37A Everitt Road
Singapore 428586

WITHOUT PREJUDICE
TO: ANY PERSONAL INJURY
CLAIMS

In the matter of an accident involving vehicles PC7199J & SLF4118U on 27

NOVEMBER 2020

I/We <u>AQC TRANSPORT SERVICES</u> the owner of vehicle registration no. <u>PC7199J</u> hereby do authorize you to commence repairs to my abovementioned vehicle.

I/We confirm that you are hereby authorized to handle the repairs of my vehicle and/or to negotiate and settle any claims relating to the above accident which I/we may have against the third party/parties or insurers and/or to instruct lawyers on my/our behalf to facilitate the third party claim for me/us.

You are hereby authorized as my attorney to execute and/or sign any documents/discharge vouchers/discharge agreement regarding my/our claim for my convenience.

In the event that I/we am/are required to attend at my/our solicitors' office or to attend court in connection with my/our claim, I/we shall render full co-operation.

I confirm that in the event of an unsuccessful claim against the negligent party and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair cost, survey fee and any incidental expenses incurred by you or to lodge an own damage claim (only for comprehensive cover) to cover the expenses incurred.

I undertake not to independently make negotiate or settle any claim in respect of the above accident without first giving you 7 days notice in writing and upon so doing, I further undertake to pay to you immediately your administrative charges for work done and time expended in managing my claim herein. For the purpose of clarification, the aforesaid administrative charges shall not include any work done or sum expended towards repairs to my said vehicle and in the event that repair work/s has commenced before the giving of the above notice, I hereby undertake to pay to you the full sum of the costs of repairs as shall be recommended by a licensed surveyor.

Dated the 28 da	y of November 2020
Dated the 28 day	MAL
Owner (signature)	Witness (signature)
AQC TRANSPORT SERVICES	LOO CHENG CHUAN
Owner (name)	Witness (name)
	S1169633C
NRIC No.	NRIC No.



# WITHOUT PREJUDICE TO: ANY PERSONAL INJURY CLAIMS

#### AXA THIRD PARTY DIRECT SETTLEMENT

Vehide No:		SLF 4118U (Insd veh)		Model: TOYOTA HIACE COMMUTER			
			PC 7199J (TP veh)	Model: TOYOTA H	IACE COMM	UTER	
Date of Accident/ Time:		27/11/2020		GL 2.0 AUT			
Repair Es	stimate	:\$	17,791.55			BOAM STATE OF THE	
Final Rep	Pair Cost	:\$					
Loss of U	se	:\$			days at \$	per day	
Rental (if	(any)	:\$			days at \$	per day	
LTA/GIA	4 Search Fee	:\$		-			
Others:		:\$					
		:\$					
Final Set	tlement Sum (Global Sum)	:\$	5,800.00				
Payee No	ame: ASIA MOTORSPOR	TS S	SOLUTION PTE LTD				
Is Third F	Party Workshop GIA Registered	? [	] YES [X] NO	(Kindly indicate below)			
A)	For Non GIA Registered	Work	hop: Agreed	Liability 70 (%)	na kauna ang mananana ang mananananananananan		
8)	For GIA Registered World	shop	BOLA A	oplicable: Yes/ No BOLA	Scenario No:		
	BOŁA Liability:	_(%)	. Assesse	ď Liability (*):	(%)		
	* Assessed Liability to be	filled	only for chain collisions and fe	or cases where BOLA does	not apply.	all a	

#### NOTE:

Remarks:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp Name of Representative: LOO CHENG CHUAN

Date: 26/7/202

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: CHONG PEK LOONG

Date: 26/7/2021

Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative:

Date: 27/07/2021



# ASIA MOTORSPORTS SOLUTION PTE LTD

Specialise in sales of new & reconditioned bikes

Co. Reg. No: 200507766N

**A2C TRANSPORT SERVICES** 

INVOICE NO: 2017/C289

DATE: 25/02/2021

VEHICLE NO: PC 7199 J

MAKE

: TOYOTA

ENGINE NO: 1GD8298533

MODEL

: HIACE COMMUTER

CHASSIS NO: GDH2232000541

GL 2.8 AUTO

DESCRIPTION

**AMOUNT** 

Total lump sum repair including supply of parts and labour

Adjusted total lump sum repair costs

S\$7,200.00

Total amount payable

S\$7,200.00

Asia Motorsports Solution Pte Ltd

VINALE	Tax Ir	voice						
Dream Carz Leasing Pte Ltd 8 Kaki Bukit Avenue 4, #04-20		Tax Invoice No: 11394 Delivery Note:			Dated: December 15, 2020 Terms of Payment: Due upon receipt			
		Buyer Order (PO) No: 2854		PO	PO Dated:			
		Premier Singapore - 415875 Mobile no: 97103383 Email: dreamcarzleasing@gmail.com						
Customer Details: Nicholas Jeyakumar Blk 125 Bedok Reservoir Road, #10-1077, Singapore - 40125								
S.No Product	Description		Date Out	Date In	Qty	Price(SGD)	Amount (SGD)	
1 SMW 4126U	Mazda 5 MPV 17bdays IU Label: 1126412442		28/11/2020	15/12/2020	1	3,060.00	3,060.00	
					Sub	Total (SGD)	3,060.00	
						Total (SGD)	3,060.00	
Amount in words : Three Thousand Sixty Singapore Dollar Declaration:								
We declare that this Tax Invoice shows goods described and that all particulars	the actual price of the are true and correct.			For D	ream	Carz Leasing	g Pte Ltd	
Authorized Signa Billed by: Melvin Ch (dreamcarzleasing@gmail				in Cheong				
Notes : Notes	3							
Income Terms: Terms								

## 8 Kaki Bukit Ave 4 #04-20 Premier Singapore 415875

Email: dreamcarzleasing@gmail.com

Tel: +65 6384 5206 Fax: +65 6384 5205



VHA No: 2854

ROC No: 201433037R VEHICLE RENT	AL AGREEMENT
HIRER'S PARTICULAR	Vehicle No. MW 4126U Replace Veh No:
Name: (as in I/C) LICHOLAS JEYAKUMAR	Mileage Out: Mileage Out:
NRIC/PASSPORT No: S 7362102 Z Address (Res) BIK 125 Bedok Reservoiv	Make & Model: Marado 5 Wagon Group:
Road # 10 - 1077 S 470125	Mazaa 5 wayon Group:
Name & Address of Employer	Out: Date 28 11 2020 Time: -30 PM
Name & Address of Employer	HIRE / PERIOD EXPIRY Time:
Occupation: Driving Exp:	NON-WAIVER EXCESS =\$ 2000   2000
Driving Licence No: 73 (21022 D/L Type: Local International	CHARGES
Issue Date: 4 JUN 2010 Date of Birth: 28 Dec 973	Daily   + @\$ 180 per day 3 0.60 00
Tel: (O)(R)HP / PG	Weekly @\$ per week
ADDITIONAL DRIVER'S PARTICULARS	Monthly @\$ per month
Name: (as in I/C)	Hours Ty@\$ text herper hour
NRIC/PASSPORT No:	Others @\$
Address (Res)	CDW @\$ per day/month
	PAI @\$ per day/month
Driving Licence No: D/L Type : Local / International	Delivery/ Collection Service
Issue Date: Date of Birth:   Occupation: Driving Exp:	SUB-TOTAL \$ 3060 00
VEHICLE CHECK LIST + Renote control.	PETROLLEVEL
DENTS SCRATCHES SCRATCHES	Out E 1/4 1/2 3/4 F In E 1/4 1/2 3/4 F
SCRATO	EXTENSION
	Misc.
O o	2 1 02
ν ν ν ν ν ν ν ν ν ν ν ν ν ν ν ν ν ν ν	TOTAL CHARGES \$ 5060 00
NDICATE:  A - ACCIDENTS  A - ACCIDENTS  RIGHT FRONT TOP LEFT	A111
COLLEGE	
RIGHT FRONT TOP LEFT	ALeasin
Z A MOM	ROC ATR
ACCESSORIES CHECK	E 20143300
Ashtray Cig Lighter S/Tyre	N. T. J.
STD Tools Jack Hub Caps	X 14 dut
Radio / Class CD Cartridges	Hirer's Signature Additional Driver's Authorised Person Signature Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/ credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have made on the charge/ credit card voucher. All information I have given Dream Carz Leasing Pte Ltd in connection with this agreement is true.

#### \*IMPORTANT

- 1. ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AN ADMINISTRATIVE CHARDE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS, VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY DREAM CARZ LEASING PTE LTD.

RETURN OF VEHICLE, THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN\* SINGAPORE OF HIRER / DRIVER \* FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO Dream Carz Leasing Pte Ltd AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN TIME IN MILEAGE CHECKED BY REMARKS



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 02 Dec 2020 / 13:02:28

Receipt Date/Time: 02 Dec 2020 / 13:02:08

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-201202-001791

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLF4118U As at 27 Nov 2020/15:20:00 Insurance Co: AXA INSURANCE PTE LTD 1 Insurance Enquiry - SLF4118U Enquiry Fee		7.00	0.49	7.49
20201202130112812053		7.00	0.10	7.10
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20201202130125182	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Friday, 26 February 2021 11:10 AM **To:** ASK@AUTOEXCHANGE.COM.SG

Subject: ACCIDENT INVOLVING SLF 4118U (AXA) AND PC 7199J ALONG/AT SEMBAWANG

ROAD ON 27/11/2020

26 Feb 2021

M/s Tidal Capital Pte Ltd

[By Email only]

Dear Sirs/ Mdm

OUR REF : CC4/ASM20013287/Apa3// S0M02Y3H

YOUR REF : SLF4118U

ACCIDENT INVOLVING SLF 4118U (AXA) AND PC 7199J ALONG/AT SEMBAWANG ROAD ON 27/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from ASIA MOTORSPORTS SOLUTION PTE LTD acting on behalf of the owner of PC7199J against your motor insurance policy.

We have reviewed the matter and based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by PC7199J. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allow to drive the vehicle.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# Re:<TP - Mandate IA> - S0M02Y3H [ACCIDENT INVOLVING SLF 4118U(OI) & PC 7199J(TP) ON 27/11/2020]

Туре

**@**Question

Message

HI, pls proceed as per mandate. For LOR, to offer \$100 per day.