

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 10 December 2020 4:31 PM  
**To:** Operation / Yu Ching; SUR  
**Subject:** RE: SKP 4011C-DOA: 27/11/20 (AIG OD)  
**Attachments:** aigencrypt RE: POLICY EXCESS

Dear Candy

Refer attach.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 9 December 2020 5:08 PM  
**To:** Operation / Yu Ching <operation@tlauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** FW: SKP 4011C-DOA: 27/11/20 (AIG OD)

Dear Candy,

As instructed by our client , please proceed to repair the **insured vehicle SKP 4011C, (Excess \$5000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all New Panels and Parts required after repair**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Operation / Candy Ong <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>  
**Sent:** Monday, 7 December 2020 5:03 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SKP 4011C-DOA: 27/11/20 (AIG OD)

Dear Veron,

Please find attached as per your request.

Best Regards,  
Candy Ong  
Tong Luck Auto Pte Ltd

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, December 7, 2020 8:28 AM  
**To:** Operation / Yu Ching <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: SKP 4011C-DOA: 27/11/20 (AIG OD)

Dear Candy,

Any update interview form and undertaking.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Operation / Candy Ong <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>  
**Sent:** Friday, 4 December 2020 11:24 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SKP 4011C-DOA: 27/11/20 (AIG OD)

Dear Veron,

Attached as per your request.

Best Regards,  
Candy

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, December 3, 2020 5:48 PM  
**To:** Operation / Yu Ching <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** SKP 4011C-DOA: 27/11/20 (AIG OD)

Dear Candy,

Please forward CI and driver's driving licensed.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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