

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 2 December, 2020 3:58 PM
To: huixin@n51.com.sg; assignments; SUR; ins; jlee@sgmlcom.sg
Cc: Claims Dept of CTI; Alfred Toh
Subject: SNM20D204655/C02/GBK371Y/TOHHS / GBK371Y & CB9928T - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
Attachments: 9928.pdf

Without Prejudice

Your Ref: CB9928T

Our Ref: **SNM20D204655/C02/GBK371Y/TOHHS**

M/S N-51 AUTOMOTIVE PTE LTD
ATTN: MELODY CHIN

Dear Sir/Mdm

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., pleas assist to arrange survey on CB9928T.

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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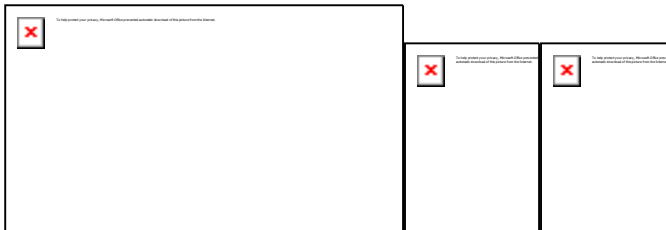
From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Wednesday, December 2, 2020 2:55 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Fwd: SNM20D204655/C02/GBK371Y/TOHHS / GBK371Y & CB9928T - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Alfred,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see attachment.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



----- Forwarded message -----

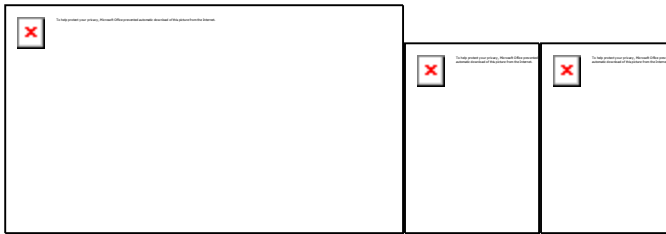
From: **Chin Hui Xin** <huixin@n51.com.sg>
Date: Wed, Dec 2, 2020 at 11:42 AM
Subject: Re: SNM20D204655/C02/GBK371Y/TOHHS / GBK371Y & CB9928T - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>, Alfred Toh <alfred.toh@sg.cntaiping.com>

Dear Alfred,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see attachment.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



On Wed, Dec 2, 2020 at 11:28 AM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

Without Prejudice

Your Ref: CB9928T

Our Ref: SNM20D204655/C02/GBK371Y/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 1 December 2020.

Take Notice that we shall not be accepting any of your surveyors as SJE.

While waiting for our Insured to file Accident Report, kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

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From: Claims Dept of CTI

Sent: Tuesday, December 1, 2020 2:25 PM

To: Chin Hui Xin <huixin@n51.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204655/C02/GBK371Y/TOHHS / FW: CB9928T & GBK371Y - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Alfred,

Please conduct PRS for **CB9928T**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Tuesday, 1 December 2020 11:25 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: CB9928T & GBK371Y - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg

