

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 3 December 2020 1:36 PM
To: Claims Dept; Admin A; SUR; assignments
Subject: RE: OD CLAIM FOR SMG 5491 S-DOA: 28/11/20

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMG 5491S,(Excess \$1600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: All Checked and Supplementary items to resurvey with CLEAR photos damage.

Before paint photos for Front Bumper and New Headlamp RH required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 2 December 2020 1:47 PM

To: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SMG 5491 S

Dear all,

Kindly assist follow up on repair approval.

Survey had carry out on this morning.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

· PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 1 December 2020 7:02 PM

To: 'Admin A'; sur@lkkauto.com; 'assignments'

Cc: 'Claims'

Subject: RE: OD CLAIM FOR SMG 5491 S

Dear all,

Attached is the estimate for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 1 December 2020 4:06 PM
To: 'Admin A' <admin-a@lkkauto.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMG 5491 S

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 02/12/2020@10AM at Ubi, owner waiting.

Thank You.

**Best Regards,
Raymond Ting**

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