

19/5/2018

INS/CASE OWNER:

CC 3/CTI1700

6468, KWB3/2

LKK:  
IDAC

(V.V.)

Surveyor:

Kenneth

DOI:

21/7/17

Date / Time:

21/7/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJC 16.85H

Name of Insured:

UM FIM ENH

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A:

21/7/17

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

SNM1700195101/5

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OIGIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHO 894H



INSRS:

WSP:

Tel:

Liability:

RMKS:

trans  
cub

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
10/10/17	SHO 894H - x	Non-Reporting ltr (1st):	
	it kindly assist to forward us any scene photo or video.	Non-Reporting ltr (2nd):	my
	no oi ltr. sent out 1st letter.	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
28/11/17	Send 1st AR letter	Documentation Check List: Handler	Typist
30/11/17	1st AR → \$2.5K	Notification ltr (if non-pickup)	
	RECEIVED 03 JAN	After call ltr to OI:	
	Receive police report from M3	Authorisation To Act:	
21/1/18	Email from CTI to reject claim. as report NO accident	Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
21/1/18	Email to workshop to reject claim.	LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:	02-01-18
<b>FINALIZATION</b>	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S	( days) Reduction:	%
<b>FINAL SETTLEMENT</b>	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:
Repair Cost:	\$S		
Loss of Rental (LOR):	\$S	( days)	
Loss of Use (LOU):	\$S	(\$ x days)	
Loss of Income (LOI):	\$S	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]	
GIA/LTA Search	\$S		
Medical:	\$S		
Disbursement:	\$S	(e.g. Tow/ Independent)	
Legal Cost	\$S		
<b>Total:</b>	<b>\$S</b>	<b>Global Sum \$S:</b>	
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$S	Name 1:	
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	

ASS. REC. BY:

REF:

CTZ/

## ASSIGNMENT

From:

Date:

Estimated Cost:

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 1 B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

Cr/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Rear

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

3/4

Rte pay to Carburant

4

1772.70 with 2 working days

(Ref. # 20024.84  
92%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Photos

Others AR

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I: (\$

\$254



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CT117006468/Kwb3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 03-04-2017	
		Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJC 1685H	Veh. Inspected	SHD 899H
Policy No.		Coverage (\$)	0.00
Claim No.	SNM17D01981C02/5	Excess (\$)	0.00
Assign From		Assign Date	03/04/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	29/03/2017	Inspection Date	31/03/2017
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/CTI17006468/Kwb3

Date: 03.04.2017

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHD899H**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 31.03.2017 at the premises of M/s Trans-cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	21,797.54
Revised Estimate Amount	: S\$	1,772.70
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:  
The vehicle sustained damages at the  
N/S Front Portion



Comments/Present Status:  
Damages Consistent  
Estimated normal period for repairs: 2 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

Not Authored  
\$ 1772.70

ROEL

# TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHD899H - CHINA

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

SHD899H - ROEL

WDD2120012B224285

MERCEDES BENZ

E220 CDI

29.03.2017

CHINA

## PART

## LIST

1	1	Front Bumper	\$	Di 1265.00 ✓
2	1	Front Bumper Reinforcement	\$	R 656.00 X
3	1	Front Bumper Shock Absorber	\$	Sm 248.00 X
4	1	Front Bumper Fog Lamp LH	\$	Sm 272.00 ✓
5	1	Front Bumper Fog Lamp Garnish LH	\$	Sm 68.00 X
6	1	Front Bumper Side Retainer LH	\$	Sm 88.00 ✓
7	1	Front Bumper Side Bracket LH	\$	R 40.00
8	1	Front Bumper Side Inner Frame LH	\$	Sm 46.00
9	1	Radiator Grille	\$	Sm 632.00
10	1	Bonnet	\$	R 2,912.00
11	1	Bonnet Hinge LH	\$	R 101.00
12	1	Bonnet Hinge RH	\$	R 101.00
13	1	Front Headlamp LH	\$	Sm 944.00
14	1	Front Headlamp Panel LH	\$	R 120.00
15	1	Front Headlamp Brace LH	\$	R 96.40
16	1	Front Fender LH	\$	R 865.31
17	1	Front Fender Inner Cowling LH	\$	Sm 76.00
18	1	Front Shock Absorber LH	\$	Sm 692.00
19	1	Front Upper Arm LH	\$	Sm 544.00
20	1	Front Lower Arm LH	\$	Sm 748.00
21	1	Front Knuckle Arm LH	\$	Sm 1,152.00
22	1	Rocket Panel	\$	Sm 935.00
23	1	Front Door LH	\$	R 1,840.00 ✓

TOTAL	\$	14,441.71
10%	\$	1,444.17
	\$	12,997.54

## Special Nett

1	1 Set	Front Fender Inner Cowling Insert Clip	\$	R 40.00 X
2	1 Set	Front Bumper Clip	\$	Sm 40.00 ✓

**TRANS-CAB AUTO SERVICES PTE LTD****ROEL**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHD899H - CHINA**

3	1SET	Rocker panel Fastener Clip	\$	40.00	} X
4	1	Door corporate sticker	\$	80.00	
5	1SET	Door LEDGE Clip FTR LH	\$	60.00	
6	1SET	Door LEDGE Clip RR LH	\$	60.00	
7	2	Rear Windscreen selant	\$	80.00	
8	1	Windscreen Moulding	\$	120.00	
9	1	Front Tyre LH	\$	350.00	} X
10	1	Front Alloy Rim LH	\$	850.00	

<b>TOTAL</b>	<b>\$</b>	<b>1,720.00</b>
<b>TOTAL PARTS</b>	<b>\$</b>	<b>14,717.54</b>

Panel Beating, Knocking And Straightening  
The Necessary Portion, Remove And  
Renewal Of Parts, Adjust And Realign The

\$ 2,800.00 2501

To Rust-Proofing Of The Affected Areas.

\$ 170.00 X

To Check Electrical Lighting Concerned.

\$ 170.00 151

To Remove And Refit Interior Fittings,  
Trimings, Garnish, Fittings And Other, to

\$ 380.00 X

To Transfer Of Fender Fittings, Attachment  
And Perform Water Seepage Test.

\$ 170.00 X

To Check Steering Geometry And Computer  
Wheel Alignment.

\$ 220.00 X

Putty And Spray Painting Of The Affected  
Portion.

\$ 3,000.00 2501

To Transfer Of Door Fittings, Attachment  
And Perform Water Seepage Test.

\$ 170.00 X

**LKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

**REPAIR DAYS**

Acknowledged by Repairer

Signature:

Date:

<b>TOTAL</b>	<b>\$</b>	<b>7,080.00</b>
<b>Over All Total</b>	<b>\$</b>	<b>21,797.54</b>

**10 DAYS**

2 days

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: **Company**  
Owner ID: 3878K

**Vehicle Details**

Vehicle No.: SHD899H  
Vehicle to be Exported: Yes  
Intended De-registration Date: 30 Mar 2017  
Vehicle Make: MERCEDES BENZ  
Vehicle Model: E220 BLUETEC  
Primary Colour: White  
Manufacturing Year: 2015  
Engine No.: 65192432926078  
Chassis No.: WDD2120012B224285  
Maximum Power Output: 130.0 kW (174 bhp)  
Open Market Value: \$43,891.00  
Original Registration Date: 16 Dec 2015  
First Registration Date: 16 Dec 2015  
Transfer Count: 0  
Actual ARF Paid: \$45,948.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 15 Dec 2023  
PARF Rebate Amount: \$34,461.00

**Intended COE Rebate Details**

COE Expiry Date: 15 Dec 2023  
COE Category: A - Car (up to 1600cc & 97kW (130bhp))  
COE Period(Years): 8  
POP Paid: \$45,466.00  
COE Rebate Amount: \$36,372.00  
**Total Rebate Amount: \$70,833.00**

**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 30 Mar 2017

OK



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**Shu Pei (LKKAUTO)**

---

**From:** Joel Goh <joel.goh@sg.cntaiping.com>  
**Sent:** Tuesday, 5 September, 2017 10:29 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Vivian Lau (LKKAUTO); Zayyer (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

Dear Shu Pei

Our insured have not reported the accident.  
Please do not proceed with direct settlement at the moment.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
PID: 6389 6184  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, 5 September, 2017 10:24 AM  
**To:** Joel Goh <joel.goh@sg.cntaiping.com>  
**Cc:** Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Zayyer (LKKAUTO) <zayyer@lkkauto.com>; Admin A <admin-1@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

Dear Joel,

We refer to the below matter.

Please be informed that we had check with TP repairer that they do not have any video footage / photos.

Please advice also whether we can proceed for direct settlement for this case.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd



Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]

**Sent:** Friday, 21 April, 2017 12:01 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

**Without Prejudice**

Dear Shu Pei

Attached please find a police report lodged by our insured.  
Kindly assist to forward us any scene photo or video so that we can inform our insured accordingly.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

UID: 6389 6184

Fax: 6224 7175 / 6224 7478

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 4 April, 2017 3:41 PM

**To:** Joel Goh

**Cc:** Vivian Lau (LKKAuto); Zayyer (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

Dear Joel,

Contents noted.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

**From:** Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]

**Sent:** Tuesday, 4 April, 2017 3:27 PM

**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAUTO) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

**Without Prejudice**

Dear Shu Pei

Our insured have yet to report the accident.  
Attached letter mailed to our insured for your attention.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
CID: 6389 6184  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

**Sent:** Monday, 3 April, 2017 3:56 PM

**To:** Claims Dept of CTI

**Cc:** Jowyn Tay; Joel Goh; Vivian Lau (LKKAUTO); Zayyer (LKKAUTO); Admin A

**Subject:** Direct Settlement - Accident Involving SJC1685H (OI : CTI - TBA) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 899H at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- Estimated cost of repair

- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平  
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Arson Road #16-00 Springfest Tower Singapore 079906  
Tel: 6389 6111 Fax: 6222 1033  
Website: [www.sg.ctaiping.com](http://www.sg.ctaiping.com)  
Co. Reg. No. 200208384E

Our Reference: **SNM17D01981/C02/5**

Date: **04 APRIL 2017**

via Ordinary & Registered Mail

**LIM KIM ENG  
961 BUKIT TIMAH ROAD  
#03-18 NEXUS, THE  
SINGAPORE 589655**

Dear Sir / Madam

**ACCIDENT INVOLVING SJC1685H AND SHD899H ON 29 MARCH 2017  
ALONG NICOLL HIGHWAY**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHD899H**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us **IMMEDIATELY** through **LKK Auto Consultants Pte Ltd** or any of our **authorized workshops**. You may log onto our website [www.sg.ctaiping.com](http://www.sg.ctaiping.com) for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your **NO CLAIM DISCOUNT** will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,  
Claims Department

*(This is a computer generated letter and no signature is required.)*

CC: LKK Auto Consultants Pte Ltd

Attn : VIVIAN  
Ref : CC3/CT117006468/Kwb3  
Contact No : 6841 8625  
via Email : [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)

CC: Agent - (AN0132A) - LAKE-VIEW (USED CARS) TRADING

F02/LKKDSANR-2013



Report No. E/20170417/2081

Police Station Of Origin  
Bukit Timah N.P.C  
1 Duke's Road SINGAPORE 268914  
Tel No 1800-4629999

### Brief details.

I just returned from overseas on 15/4/17 and only retrieved the letter sent to me from my insurance company China Taiping today at around 1430hrs. The content of the letter states that there was an accident involving my vehicle and another vehicle SHD899H on 29/03/2017.

I wish to state that I have not been involved in any traffic accident and that I am lodging this report for my insurance company to follow up on this case.

Signature Of Officer Recording The Report: E / Sgt LIM HONG YE	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 17/04/2017 16:05
Officer In-Charge Of Case: E / Tanglin Police Divisional Investigation Branch / MUHAMMAD KHAIRUL BIN AZMI Contact No.: 63910000	Classification Of Case:  S7-170
Authentication Stamp  Singapore Police Force	Signature: 



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 409333 TEL : (065) 62563564 FAX : (065) 62564315

Our Ref: CC3/CTI17006468/Kwb3

10 Nov 2017

**LIM KIM ENG**  
961 BUKIT TIMAH ROAD  
#03-18 NEXUS, THE  
SINGAPORE 589655

Dear Sir / Madam,

**ACCIDENT INVOLVING SJC 1685H AND SHD 899H ON 29.03.2017 ALONG/ AT NICOLL HIGHWAY**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 04 APRIL 2017.

To enable us to look into the matter immediately, please let us hear from you within **seven (7)** days from date of this letter (by 17 November 2017).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 1467  
FAX: 6741 4108  
Email: vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
(Motor Claims Dept)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CT117006468/Kwb3

29 November 2017

**Lim Kim Eng**  
961 Bukit Timah Road  
#03-18 Nexus ,  
Singapore 589655

**By Registered Mail**

Dear Sir / Madam,

**ACCIDENT INVOLVING SJC 1685H AND SHD 899H ON 29/03/2017 ALONG NICOLL HIGHWAY**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 10 November

To enable us to look into the matter immediately, please let us hear from you within **seven (7) days** from date of this letter (by 08 December 2017).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vivian Lau  
Claims  
Tel : 6841 8625  
Fax: 6741 4108  
Email : Vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



**POLICE REPORT (NP299)**

Report No E/20170417/2081

Police Station Of Origin  
Bukit Timah N.P.C  
1 Duke's Road SINGAPORE 268914  
Tel No: 1800-4629999

Date/Time Report Made 17/04/2017 16:05	Vide Report No.	Station Diary No. 111
Name Of Informant LIM KIM ENG	Address 961 BUKIT TIMAH ROAD #03-18 SINGAPORE 589655	
ID Type / ID No. NRIC NO / S0059010Z	Contact No. Home/Office	Mobile 96185993
Nationality SINGAPORE CITIZEN	Email Address	
Occupation BUSINESSWOMAN	Sex Female	Age 63
Institution/School Name	Date of Birth 29/08/1953	Race Chinese
	Language	
Date/Time Of Incident 29/03/2017 17:30 - 29/03/2017 17:30	Location Of Incident NICOLL HIGHWAY SINGAPORE Along Nicoll highway	

**Brief details.**

I just returned from overseas on 15/4/17 and only retrieved the letter sent to me from my insurance company China Taiping today at around 1430hrs. The content of the letter states that there was an accident involving my vehicle and another vehicle SHD899H on 29/03/2017.

I wish to state that I have not been involved in any traffic accident and that I am lodging this report for my insurance company to follow up on this case.

Signature Of Officer Recording The Report: E / Sgt LIM HONG YE	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 17/04/2017 16:05
Officer In-Charge Of Case: E / Tanglin Police Divisional Investigation Branch / MUHAMMAD KHAIRUL BIN AZMI Contact No.: 63910000	Classification Of Case:  S1-170
Authentication Stamp  Singapore Police Force	



## Vivian Lau (LKKAUTO)

---

**From:** Vivian Lau (LKKAUTO)  
**Sent:** Tuesday, 2 January, 2018 12:10 PM  
**To:** 'Jasmine Tan'; 'Zhe Wei'; 'Ng Wai Yin'; 'claims@transcab.com.sg'  
**Cc:** Zayyer (LKKAUTO)  
**Subject:** Your Ref: SHD 899H, Our Ref: CC3/CT117006468/Kwb3, Accident on 29/03/2017 involving SHD 899H & SJC 1685H  
**Attachments:** OI Police Report.pdf

WITHOUT PREJUDICE

Your Ref: SHD 899H  
Our Ref: CC3/CT117006468/Kwb3

Dear Sir/Madam,

**Accident on 29/03/2017 involving SHD 899H & SJC 1685H**

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Our insured report that there was no accident.

We attached herewith our insured's police report for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Vivian Lau (LKKAUTO)

---

**From:** Joel Goh <joel.goh@sg.cntaiping.com>  
**Sent:** Tuesday, 2 January, 2018 10:26 AM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** Zayyer (LKKAUTO); Admin A; Shu Pei (LKKAUTO); Claims Dept of CTI; Alfred Toh  
**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

Dear Vivian

In view that there is no video footage nor scene photo and our insured has reported to the police that he was not involved in any accident, please proceed to reject third party claim on the basis that there was no accident.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6184  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Vivian Lau (LKKAUTO) [mailto:[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)]  
**Sent:** Tuesday, 2 January, 2018 10:04 AM  
**To:** Joel Goh <joel.goh@sg.cntaiping.com>  
**Cc:** Zayyer (LKKAUTO) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

Dear Joel,

We refer to the email below.

We had check with TP repairer, they do not have any scene photo or video footage

Kindly advice on your view/opinion/instruction for this claim

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]

**Sent:** Wednesday, 27 December, 2017 2:43 PM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

Dear Vivian

Our insured did not make any accident report.

Instead he lodged a police report claiming that he was not involved in any accident.

Please assist to obtain any scene photo or video footage from third party in order for us to forward to our insured.

Best Regards

Joel Goh

Claims Executive (Motor Division)

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6184

Fax: 6224 7175 / 6224 7478

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Monday, 4 December, 2017 4:14 PM

**To:** Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>

**Cc:** Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 6 November, 2017 10:17 AM

**To:** Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

## **WITHOUT PREJUDICE**

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]

**Sent:** Thursday, 5 October, 2017 1:04 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

Dear Shu Pei

Our insured have yet to report till todote

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6184  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 5 October, 2017 12:15 PM

**To:** Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advice also whether we can proceed for direct settlement for this case.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]

**Sent:** Tuesday, 5 September, 2017 10:29 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

Dear Shu Pei

Our insured have not reported the accident.  
Please do not proceed with direct settlement at the moment.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6184  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 5 September, 2017 10:24 AM

**To:** Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

Dear Joel,

We refer to the below matter.

Please be informed that we had check with TP repairer that they do not have any video footage / photos.

Please advice also whether we can proceed for direct settlement for this case.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]

**Sent:** Friday, 21 April, 2017 12:01 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

**Without Prejudice**

Dear Shu Pei

Attached please find a police report lodged by our insured.  
Kindly assist to forward us any scene photo or video so that we can inform our insured accordingly.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6184  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 4 April, 2017 3:41 PM

**To:** Joel Goh

**Cc:** Vivian Lau (LKKAUTO); Zayyer (LKKAUTO); Admin A

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

Dear Joel,

Contents noted.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]

**Sent:** Tuesday, 4 April, 2017 3:27 PM

**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAUTO) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC1685H (OI : CTI - SNM17D01981C02/5) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

**Without Prejudice**

Dear Shu Pei

Our insured have yet to report the accident.  
Attached letter mailed to our insured for your attention.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6184  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Monday, 3 April, 2017 3:56 PM  
**To:** Claims Dept of CTI  
**Cc:** Jowyn Tay; Joel Goh; Vivian Lau (LKKAuto); Zayyer (LKKAuto); Admin A  
**Subject:** Direct Settlement - Accident Involving SJC1685H (OI : CTI - TBA) and SHD899H (TP : LKK REF - CC3/CTI17006468/Kwb3) on 29.03.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 899H at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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  - Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
  - Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee		AR*:( ) Y ( ) N	By*:( ) AIR ( ) SUR	For Official Use Only (Item numbers are printed in order of posting at counter)
Lim Kim Eng 961 Bukit Timah Road - #03-18 Nexus SPR 589665		Insurance*:( ) Y \$ \$ ( ) N		
01 S7C 1685H TP: SHD 899H		Contents:		
2. Name & Address of Addressee		AR*:( ) Y ( ) N	By*:( ) AIR ( ) SUR	RA TSN Ref: 1925/334/C0065 Date: 30 Nov 2017 RA No: RC25746653286 RC25746654656
Thangavelu Anbalagan 104 Tampopo Drive #09-64 S 323104		Insurance*:( ) Y \$ \$ ( ) N		
02: SJU 1787C TP: SHC 7882		Contents:		

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I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

09/2014

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+Out of Scope  
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visually good, functional & performed within  
expectation.

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TOTAL AMOUNT 10.16  
GST COLLECTED BY SINGPOST 0.19

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#F 2ND LOCAL 0.37 2.96 0.19  
# POST STP 90C 0.90 7.20 0.00

Description Amount(\$\$) GST@7%

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Date: 30 Nov 2017 Time: 10:39:31

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SINGAPORE 408600




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI17006468/Kwb3q2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 10-01-2018	
		Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJC 1685H	Veh. Inspected	SHD 899H
Policy No.		Coverage (\$)	0.00
Claim No.	SNM17D01981C02/5	Excess (\$)	0.00
Assign From		Assign Date	31/03/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	MERCEDES BENZ E220 CDI (A)	c.c	2143
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WDD2120012B224285	Colour	WHITE
Odometer	150167	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	225/55 R16	NEUTON	9 mm
L/H Front Tyre	225/55 R16	NEUTON	9 mm
R/H Rear Tyre	225/55 R16	NEUTON	8 mm
L/H Rear Tyre	225/55 R16	NEUTON	8 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	29/03/2017	Inspection Date	31/03/2017
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>	

**LKK Auto Consultants Pte Ltd**

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 899H**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT BUMPER	DISTORTED / DENTED	1,265.00	1,265.00
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	656.00	-
1	FRONT BUMPER SHOCK ABSORBER	SERVICEABLE	248.00	-
1	FRONT BUMPER FOG LAMP LH	SERVICEABLE	272.00	-
1	FRONT BUMPER FOG LAMP GARNISH LH	SERVICEABLE	68.00	-
1	FRONT BUMPER SIDE RETAINER LH	NECESSARY	88.00	88.00
1	FRONT BUMPER SIDE BRACKET LH	TO REPAIR SEE LABOUR	40.00	-
1	FRONT BUMPER SIDE INNER FRAME LH	SERVICEABLE	46.00	-
1	RADIATOR GRILLE	SERVICEABLE	632.00	-
1	BONNET	TO REPAIR SEE LABOUR	2,912.00	-
1	BONNET HINGE LH	TO REPAIR SEE LABOUR	101.00	-
1	BONNET HINGE RH	TO REPAIR SEE LABOUR	101.00	-
1	FRONT HEADLAMP LH	SERVICEABLE	944.00	-
1	FRONT HEADLAMP PANEL LH	TO REPAIR SEE LABOUR	120.00	-
1	FRONT HEADLAMP BRACE LH	TO REPAIR SEE LABOUR	96.40	-
1	FRONT FENDER LH	TO REPAIR SEE LABOUR	865.31	-
1	FRONT FENDER INNER COWLING LH	SERVICEABLE	76.00	-
1	FRONT SHOCK ABSORBER LH	SERVICEABLE	692.00	-
1	FRONT UPPER ARM LH	SERVICEABLE	544.00	-
1	FRONT LOWER ARM LH	SERVICEABLE	748.00	-
1	FRONT KNUCKLE ARM LH	SERVICEABLE	1,152.00	-
1	ROCKER PANEL	SERVICEABLE	935.00	-
1	FRONT DOOR LH	TO REPAIR SEE LABOUR	1,840.00	-

Report Ref No. CC3/CTI17006468/Kwb3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 10% DISCOUNT		-1,444.17	-135.30
			12,997.54	1,217.70
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	SET FRONT FENDER INNER COWLING INSERT CLIP (SN)	NOT NECESSARY	40.00	-
1	SET FRONT BUMPER CLIP (SN)	NECESSARY	40.00	40.00
1	SET ROCKER PANEL FASTENER CLIP (SN)	NOT NECESSARY	40.00	-
1	DOOR CORPORATE STICKER (SN)	NOT NECESSARY	80.00	-
1	SET DOOR LEDGE CLIP FRT LH (SN)	NOT NECESSARY	60.00	-
1	SET DOOR LEDGE CLIP RR LH (SN)	NOT NECESSARY	60.00	-
2	REAR WINDSCREEN SELANT (SN)	NOT NECESSARY	80.00	-
1	WINDSCREEN MOULDING (SN)	NOT NECESSARY	120.00	-
1	FRONT TYRE LH (SN)	SERVICEABLE	350.00	-
1	FRONT ALLOY RIM LH (SN)	SERVICEABLE	850.00	-
			1,720.00	40.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT,FRONT BUMPER SIDE BRACKET LH,BONNET,BONNET HINGE LH,BONNET HINGE RH,FRONT HEADLAMP PANEL LH,FRONT HEADLAMP BRACE LH ,FRONT FENDER LH AND FRONT DOOR LH. TO RUST -PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	170.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	15.00
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WEHEEL ALIGNMENT .	NOT NECESSARY	220.00	-
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		3,000.00	250.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
			7,080.00	515.00
GRAND TOTAL			21,797.54	1,772.70
RECOMMENDED COST OF REPAIRS				1,772.70

Report Ref No. CC3/CTI17006468/Kwb3q2

KONG SENG CHEONG

Licensed Appraiser

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