

Summer Lee (LKK Auto)

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Wednesday, 2 December, 2020 12:25 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Hor, Yinrul; Abu Kassim, Noor Mariesa; Subramaniam, Divyashni
Subject: FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMT926U AND SMV2456K ON 27/11/2020
Attachments: CLIENT GIA.pdf; LETTER TO AIG.pdf; MRM55326910.PDF

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong
Sent: Wednesday, December 2, 2020 12:23 PM
To: wani@aplp.com.sg
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMT926U AND SMV2456K ON 27/11/2020

Without Prejudice

Your Reference: AP/2020/003406
Our Reference : 2714693535SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: wani@aplp.com.sg <wani@aplp.com.sg>
Sent: Tuesday, December 1, 2020 3:58 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; wani@aplp.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMT926U AND SMV2456K ON 27/11/2020

WITHOUT PREJUDICE

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a) Alan Cheong
- b) TT Rajan
- c) Oh Han Cheong
- d) Andrew How
- e) Dave Ho Joo Koong
- f) Sincere Appraiser
- g) Seah Kwang Boon

- h) L H Teo
- i) Mr Willy Goh
- j) Nicky Seah
- k) Jayson Liaw
- l) Tan Ling Ling

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyor, please note that our client's vehicle can be inspected at:

Repairer Office

Benefit Auto Care Pte Ltd

11 Kaki Bukit Road 1

#01-02 Eunost Technolink

Singapore 415939

Contact : Mr Eric HP:94894845

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

From: Teo, Ericweihong

Sent: Tue, 1 Dec 2020 07:49:19 +0000

To: wani@aplp.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMT926U
AND SMV2456K ON 27/11/2020

Without Prejudice

-

Your Reference: AP/2020/003406

Our Reference : 2714693535SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: wani <wani@aplp.com.sg>

Sent: Tuesday, December 1, 2020 2:56 PM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Cc: Charles Hoon <charles@aplp.com.sg>; benefitautocare@gmail.com; Andrew How <andrew37@singnet.com.sg>; Ivy <ivy@aplp.com.sg>; PropertyDamage <pd@aplp.com.sg>

Subject: [EXTERNAL] PRS : AP/2020/003406 CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 27 NOVEMBER 2020 AT ABOUT 11:35HRS INVOLVING MOTOR VEHICLES NO(S). SMV2456K AND SMT926U ALONG VIVOCITY ENTRANCE B1/B2

This message is from an external sender; be cautious with links and attachments.

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date

PLEASE TAKE NOTE THAT SIGNATURE IS NOT REQUIRED DURING THIS CIRCUIT BREAKER PERIOD.

Please note our new office address as of 1st June 2019.

151 Chin Swee Road,

#10-03/05 Manhattan House,

Singapore 169876

Tel no.: 6955 8899

Office mobile no.: 9171 4767

Fax no.: 6900 9899

Thank you.

Regards,

Wani

Secretary to Mr Charles Hoon

 Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: wani@aplp.com.sg

Singapore UEN No.: 201939937D

=====

This email transmission is confidential and intended only for the addresses(s). It may contain information which is privileged as between solicitor and client or protected by litigation privilege. If you are not the intended recipient, please delete this message and all attachments and inform us by return email. No part of this message should be disclosed to any party, copied or used for any purpose. Thank you for your co-operation.

=====

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.