

Our Ref : T 1120/ SHA2554E /KS(st)
Your Ref :
Date : 14-Dec-2020

COMFORTDELGRO
ENGINEERING

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Lonpac Insurance Bhd

300 Beach Road

#17-04 / 07, The Concourse

Singapore 199555

Attn : Motor Claim Department

Dear Sir

WITHOUT PREJUDICE

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

**ACCIDENT INVOLVING OUR TAXI SHA2554E YOUR INSURED GBF9237U
AND OTHER ON 28-Nov-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA2554E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBF9237U we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,016.50
2	5 days Loss of Rental @ \$ 112.67 per day	\$ 563.35
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 1,587.34

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims:		\$ 1,987.34

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBF9237U
- c) GIA / Police report/s of : SHA2554E
- d) Letter of authority from owner / hirer / operator
 - () PIR () IRAS () Certificate of Insurance () Tow receipt
 - () Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

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A member of

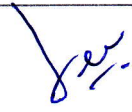
COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA2554E , GBF9237U
ALONG YISHUN RING RD****ON 28-Nov-20 22:10****I / We LEE BEE HENG (Hirer) NRIC No.: SXXXX239F****and/or LIM KOON HUAT (Relief) NRIC No.: SXXXX847B****Taxi Number SHA2554E****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 30-Nov-2020**Name of Hirer LEE BEE HENG****Hirer NRIC SXXXX239F****Signature :****Address 337 WOODLANDS AVENUE 1 #12-5...
730337****Contact No. 82638354****Name of Relief LIM KOON HUAT****Relief NRIC SXXXX847B****Signature :****Address 349 WOODLANDS AVE 3 #12-65
730349****Contact No. 92992858**



LONPAC INSURANCE BHD

CLAIM NO : 17/17/17/VP05/020296
DATE : 05 MARCH 2021

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBF 9237U the sum of Singapore Dollar One Thousand Eight Hundred Thirty Seven and Cents Thirty Four Only (\$1,837.34) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBF 9237U and SHA 2554E on 28 November 2020 along YISHUN RING RD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ JSM CONSTRUCTION PTE LTD AND/OR XIAO YANG LIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969
09/03/2021

Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Name of vehicle owner /Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

Date: 07 December 2020

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

28/11/2020 @ 22:10 hrs
YISHUN RING RD
GBF9237U

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W
Page: 1

VEHICLE NO
SHA2554E

NO/DATE
91535779 07.12.2020

MAKE
HYUNDAI

JOB NO.
305436698

MODEL
I-40

ODOMETER READING

DATE OF REG
29.12.2016

CHASSIS CODE
KMHLE41UMHU097693

JOB TYPE

Description : 3P 28.11.2020 - mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA2554E (the "Taxi"). The Taxi was hired to LEE BEE HENG IC NO SXXXX239F a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.67 per day

Invoice for Lump Sum Repair

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time.

Total Lump Sum Repair Amt 950.00
Add GST @ 7.000 % 66.50

We wish to confirm that the aforesaid hirer-operator has given permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Total Invoice amount 1,016.50

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Issued by : KATHERINETAN 07.12.2020 08:54:20
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

Philip Chia
Manager, Fleet Safety

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

383 Sin Ming Drive Singapore 575717

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Mainline +65 6383 6280

Facsimile +65 6280 9755

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT20110489



Date: 07 December 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	28/11/2020 @ 22:10 hrs
ALONG	YISHUN RING RD
INVOLVING	GBF9237U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2554E** (the "Taxi"). The Taxi was hired to **LEE BEE HENG IC NO SXXXX239F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

211A 25548

DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
									FROM	TO		
26/11/20	LIM	4	2	2	2	7	6	247	200	0430		
27/11	LEE	4	2	2	4	4	2	165	0640	1415		
"	LIM	4	2	2	7	2	5	183	200	0415		
28/11	LEE	4	2	2	9	0	3	178	0650	1440		
"	LIM	4	2	2	9	9	1	88	200	0800		
29/11	LEE	4	2	3	2	2	1	229	0630	1450		
30/11	LIM	4	2	3	2	6	6	45	0830	1330		
	1230 ARRIVED AT 209 PM, 30/11/20											
30/11	Accident								1240			
4/12	Repair									1035		

for

Enquire Transaction History

Transaction History Details

Log Date/Time:	30 Nov 2020 / 15:07:13		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBF9237U		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20201130150713790649

Search Date / Time: 28 Nov 2020 22:10:00

Insurance Company: LONPAC INSURANCE BHD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SN A 284E

Cecilia Chong (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 3 March 2021 3:30 PM
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020
LKK REF : CC4/LPC20013225/g3 [External Confidential]

Lonpac External - Confidential

Our Ref: 20/20/20/VC05/023957

Dear Cecilia,

Kindly proceed as proposed.

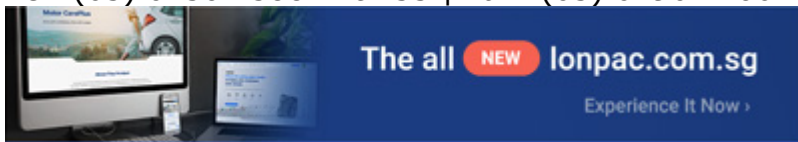
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Wednesday, 3 March 2021 12:20 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 LKK REF : CC4/LPC20013225/g3 [External Confidential]

2ND REMINDER

Lonpac Ref: 17/17/17/VP05/020296

LKK Ref: CC4/LPC17024358/T1pb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 04/12/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI ENCROACHED INTO TP LANE. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**COMFORTDELGRO ENGINEERING PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,049.56	\$ 1,016.50
2. Loss of RENTAL (5days x \$112.67)	\$ 563.35	\$ 563.35 (5days x \$112.67)
3. Loss of INCOME (5days x \$80.00)	\$ 400.00	\$ 250.00 (5DAYS X \$50.00)
3. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,020.40	\$ 1,837.34

**02 days recommendation for repair + 2WEEKENDS + 1PRS = 5days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 3 February 2021 6:06 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 LKK REF : CC4/LPC20013225/g3 [External Confidential]

Lonpac Ref: **17/17/17/VP05/020296**

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Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)