### Su Li (LKK Auto)

From: Su Li (LKK Auto)

Sent: Friday, 4 December 2020 9:04 AM

**To:** GERALD POH WEE BIN; Cecilia Chong (LKK Auto)

Cc: MT\_Claim\_SG; Admin A

**Subject:** RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 LKK

REF: CC4/LPC20013225/gs3 [External Confidential]

Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf; TP GIA REPORT.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 2554E at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

#### **Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

#### **LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: <u>SuLi@lkkauto.com</u> Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 2 December 2020 3:17 PM

To: Su Li (LKK Auto)

Cc: MT\_Claim\_SG; Cecilia Chong (LKK Auto)

Subject: RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 LKK REF:

CC4/LPC20013225/gs3 [External Confidential]

# **Lonpac External - Confidential**

Our Ref : 20/20/20/VC05/023957

#### Dear Su Li,

Attached copy of insured's report for your attention.

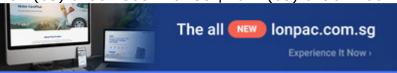
Please proceed to obtain the video footage.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]
Sent: Wednesday, 2 December 2020 3:08 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 [External Confidential] LKK

REF: CC4/LPC20013225/gs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

**LKK Auto Consultants Pte Ltd** 

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

**Sent:** Wednesday, 2 December 2020 1:12 PM **To:** 'GERALD POH WEE BIN'; Admin A; assignments

Cc: 'MT\_Claim\_SG'

Subject: RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 2 December, 2020 12:38 PM

To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 [External Confidential]

## **Lonpac External - Confidential**

Our Ref: 20/20/20/VC05/023955

Dear Summer,

Attached copy of estimate for your attention.

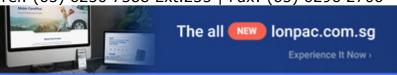
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Summer Lee (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 2 December 2020 10:04 am

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; admin-a@lkkauto.com; sur@lkkauto.com;

assignments@lkkauto.com

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Tuesday, 1 December, 2020 5:05 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 [External Confidential]

## **Lonpac External - Confidential**

Our Ref : 20/20/VC05/023957

Dear Nivitha,

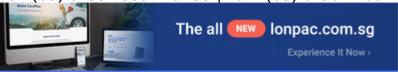
Kindly proceed to contact the workshop for the survey.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Lim Tien Siong [mailto:limts@cdge.com.sg]

Sent: Tuesday, 1 December 2020 4:12 pm
To: MT\_Claim\_SG <mt\_claim@lonpac.com>

Cc: ONG LI LI < llong@lonpac.com>

Subject: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020

Officer in charge,

Best Regards,

Lim Tien Siong

Taxi Accident Repair / ComfortDelgro Engineering Pte Ltd

#### Off:62148398 / Fax:65468156



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

**Sent:** Tuesday, 1 December 2020 4:02 PM **To:** Lim Tien Siong < <a href="mailto:limts@cdge.com.sg">limts@cdge.com.sg</a>>

Subject: Scan Image

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]