

## Su Li (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 2 December 2020 3:17 PM  
**To:** Su Li (LKK Auto)  
**Cc:** MT\_Claim\_SG; Cecilia Chong (LKK Auto)  
**Subject:** RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 LKK  
REF : CC4/LPC20013225/g3 [External Confidential]

### Lonpac External - Confidential

Our Ref : 20/20/20/VC05/023957

Dear Su Li,

Attached copy of insured's report for your attention.

Please proceed to obtain the video footage.

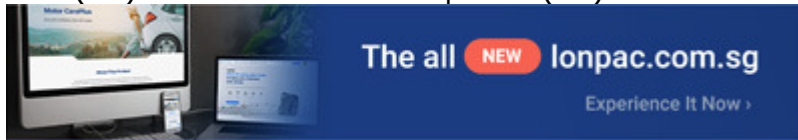
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

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**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]

**Sent:** Wednesday, 2 December 2020 3:08 pm

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 [External Confidential] LKK

REF : CC4/LPC20013225/g3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 2 December 2020 1:12 PM

**To:** 'GERALD POH WEE BIN'; Admin A; assignments

**Cc:** 'MT\_Claim\_SG'

**Subject:** RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 2 December, 2020 12:38 PM

**To:** 'Summer Lee (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 [External Confidential]

**Lonpac External - Confidential**

Our Ref: 20/20/20/VC05/023955

Dear Summer,

Attached copy of estimate for your attention.

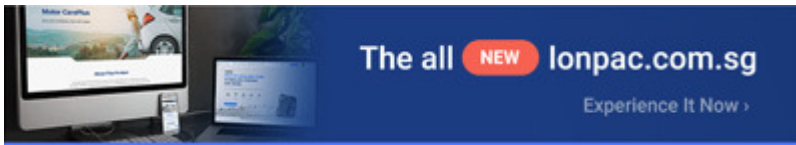
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Wednesday, 2 December 2020 10:04 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 1 December, 2020 5:05 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020 [External Confidential]

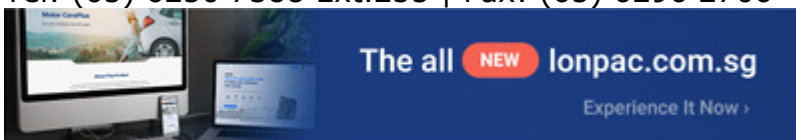
## Lonpac External - Confidential

Our Ref : 20/20/20/VC05/023957

Dear Nivitha,

Kindly proceed to contact the workshop for the survey.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Lim Tien Siong [<mailto:limts@cdege.com.sg>]  
**Sent:** Tuesday, 1 December 2020 4:12 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Subject:** Accident involving SHA2554E and your insured GBF9237U dated 28.11.2020

Officer in charge,

Best Regards,  
Lim Tien Siong  
Taxi Accident Repair / ComfortDelgro Engineering Pte Ltd  
Off:62148398 / Fax:65468156



Think Before Printing

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**From:** [canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg) <[canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg)>  
**Sent:** Tuesday, 1 December 2020 4:02 PM  
**To:** Lim Tien Siong <[limts@cdege.com.sg](mailto:limts@cdege.com.sg)>  
**Subject:** Scan Image

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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