

**AIG REF: 7165901511SG-003 || Accident Involving SKZ5868M / SMS9250G on 27/11/2020**

Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Wed 16/6/2021 11:28 PM

To: btwishes@gmail.com <btwishes@gmail.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Dear Mr. Yow

Thank you for speaking to us this evening.

As informed, we have received a Third Party property damage claim submitted by the owner for SMS9250G against your motor vehicle policy.

To date despite our / our appointed adjuster [LKK Auto Consultants Pte Ltd – PIC: Ms. Chew Hsiao Tong] several reminders, we have yet to receive your accident report. As spoken, kindly urgently assist to make an accident report (*regardless whether there is an accident or not*) at our appointed adjuster's office by 21<sup>st</sup> June 2021 prior to us handling/investigating this claim on your behalf.

Also, do bring along all relevant documents (i.e. Video Footage, Police Report / Investigation Results, Vehicle Damaged Photos, NRIC, Driving Licence etc) for the reporting process.

Please feel free to reach out to either Ms. Hsiao Tong or me directly should require further clarifications.

**Aside Hsiao Tong:** Please assist and guide Mr. Yow on the necessary steps forward.

Thank you.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

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