

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 10 December, 2020 8:16 PM  
**To:** ONG LI LI  
**Cc:** Jasper Chua (LKK Auto); Admin A  
**Subject:** RE: LONPAC survey Our Ref: 20/20/20/VP05/023948 [External Confidential] // LKK REF: CC4/LPC20013221/Qba3

Dear Li Li,

Further to the email below.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 10 December, 2020 8:14 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: LONPAC survey Our Ref: 20/20/20/VP05/023948 [External Confidential] // LKK REF: CC4/LPC20013221/Qba3

Dear Li Li,

We refer to the above matter.

We had inspected TP vehicle SMB 148T on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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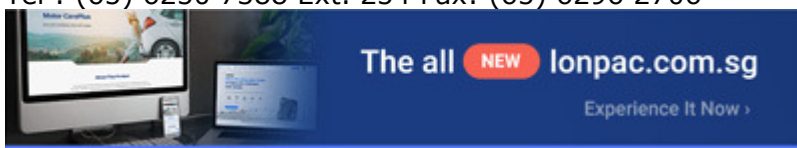
**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Sent:** Tuesday, 1 December, 2020 5:05 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: LONPAC survey Our Ref: 20/20/20/VP05/023948 [External Confidential]

## Lonpac External - Confidential

Dear Nivitha

FYA -pls arrange TP survey.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

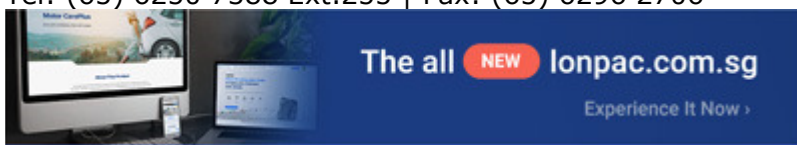
*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** GERALD POH WEE BIN  
**Sent:** Tuesday, 1 December 2020 4:29 PM  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Subject:** FW: LONPAC survey [External Confidential]

## Lonpac External - Confidential

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Tay Boon Chew (Auto Svcs/ARC/ARC/Buses) [<mailto:BoonChew.Tay@smrt.com.sg>]  
**Sent:** Tuesday, 1 December 2020 4:15 pm  
**To:** 'geraldpoh@lonpac.com'  
**Cc:** Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) <[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)>; Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses) <[tanchweehock@smrt.com.sg](mailto:tanchweehock@smrt.com.sg)>; Goh Kok Khoo (Auto Svcs/ARC/ARC/Buses) <[GohKK2@smrt.com.sg](mailto:GohKK2@smrt.com.sg)>  
**Subject:** RE: LONPAC survey

Hi

Kindly arrange to survey the vehicle **SMB148T** within 48 hours according to GIA guide line, involving your insured **Q3C**

Insurance Company : **LONPAC**

**Vehicle is in woodlands Bus Depot**

**GIA still progress**

Regards

Boon chew  
97399848

Kok Khoon  
96451982