

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Thursday, 10 December 2020 4:50 PM
To: Irene Tay
Cc: Admin A; Jaslin Kok (LKK Auto)
Subject: RE: SNM20D204674/C02/YP2567M/TAYHP / : Direct Settlement - Accident Involving YP 2567M (OI : CTI - TBA) and SHA 1107U (TP : LKK REF - CC6/CTI20013217/rs3) on 27/11/2020
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 1107U at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Irene Tay [mailto:irene.tay@sg.cntaiping.com]

Sent: Sunday, 6 December 2020 8:22 PM

To: Su Li (LKK Auto); Admin A; Jaslin Kok (LKK Auto)

Subject: RE: SNM20D204674/C02/YP2567M/TAYHP / : Direct Settlement - Accident Involving YP 2567M (OI : CTI - TBA) and SHA 1107U (TP : LKK REF - CC6/CTI20013217/rs3) on 27/11/2020

Dear Sir/Mdm (LKK),

Enclosed herewith our insured GIA REPORT for your attention.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, December 2, 2020 4:36 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204674/C02/YP2567M/TAYHP / : Direct Settlement - Accident Involving YP 2567M (OI : CTI - TBA) and SHA 1107U (TP : LKK REF - CC6/CTI20013217/rs3) on 27/11/2020

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM20D204674/C02/YP2567M/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮
城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 2 December 2020 2:43 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP 2567M (OI : CTI - TBA) and SHA 1107U (TP : LKK REF - CC6/CTI20013217/rs3) on 27/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 1107U at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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