

Our Ref : CC20110466/ SHB2369T /CK(st)

Your Ref :

Date : 14-Dec-2020

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB2369T YOUR INSURED SME 852C
AND OTHER _____ ON 27 Nov 2020**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHB2369T which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SME 852C we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 888.10
2	6 days Loss of Rental @ \$ 125.19 per day	\$ 751.14
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,646.73

HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per days	\$ 480.00
Total Claims :		\$ 2,126.73

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SME 852C
- c) GIA / Police report/s of : SHB2369T
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () **Income Tax** () Certificate of Insurance
 - () **PIR** (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHB2369T , SME852C
CAIRNHILL RD****ON 27-Nov-20 16:45**

I / We

SNG GEOK THONG(Hirer) NRIC No.: **SXXXX279D**

and/or

(Relief) NRIC No.: **SXXXX279D**

Taxi Number

SHB2369T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

28-Nov-2020

Name of Hirer

SNG GEOK THONG

Hirer NRIC

SXXXX279D

Signature :



Address

**213 BISHAN STREET 23 #03-227
570213**

Contact No.

96337968

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00107032001

Claim No : SNM20D204667/SME852C/PAULINE

Claimant : CITYCAB PTE LTD

Amount : S\$ 1,596.35

SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED NINETY SIX AND
CENTS THIRTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 2369T

Insured Vehicle No. : SME 852C

Date of Loss : 27/11/2020

Place of Accident : 51 GRANGE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEN SHUI XIAN

Driver Name : CHEN SHUI XIAN

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	888.10
(3) Loss of Use/Rental/Earning	S\$	700.76
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	1,596.35
		=====

Claimant Name : CITYCAB PTE LTD

NRIC No : _____

Signature : _____

Date : 3/3/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 27.11.2020

VEHICLE NO
SHB2369T

INV. NO/DATE
91535987 08.12.2020

MAKE
HYUNDAI

JOB NO.
305436691

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
09.10.2019

DATE/TIME IN
28.11.2020 11:55

CHASSIS CODE
KMH851CVLU178558

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	28-01-9999-2024	REAR DOOR APPS STICKER RH	1	80.00	0.00	80.00
SUB-TOTAL			:			80.00
JOB NATURE						
0001	PB	PANEL BEATING-Rear Fender RH		320.00		320.00
0002	SP	SPRAYPAINT CHARGE		400.00		400.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
SUB-TOTAL			:			750.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91535987	888.10	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB2369T

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
09.10.2019

CHASSIS CODE
KMHC851CVLU178558

INV. NO/DATE
91535987 08.12.2020

JOB NO.
305436691

ODOMETER READING

DATE/TIME IN
28.11.2020 11:55

Items total	830.00
Add GST @ 7.000 %	58.10
Invoice amount	888.10

Issued by : KATHERINETAN 08.12.2020 13:32:46
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91535987	888.10	

Our Ref: CC20110466



Date: 08 December 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/11/2020 @ 16:45 hrs
ALONG CAIRNHILL RD
INVOLVING SME852C

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2369T** (the "Taxi"). The Taxi was hired to **SNG GEOK THONG IC NO SXXXX279D** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO				FROM	TO
2	264	0720	2048	SHB 2369T Accident Repair	LY	In	1155	1445
2	255	0828	2315			Out		
1	293	0720	2214					
2	331	0904	2320					
2	315	0844	2340					
2	194	0848	1920					
2	219	0833	2240					
2	275	0830	2258					
2	268	0845	2230					
2	259	0825	2230					
2	21	1115	1201					

Enquire Transaction History

Transaction History Details

Log Date/Time:	30 Nov 2020 / 08:22:13		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SME852C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20201130082212952888
Search Date / Time:	27 Nov 2020 16:45:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

ACCIDENT INVOLVING SME 852C & SHB 2369T ALONG/AT 51 GRANGE ROAD ON 27/11/2020

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 1/29/2021 3:16 PM

To: noemail@contract.com <noemail@contract.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI20013210/T1ra3q2

CHEN SHUI XIAN- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SME 852C & SHB 2369T ALONG/AT 51 GRANGE ROAD ON 27/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 2369T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was changing lane and collided with Third Party who was moving in own lane. Vehicles should keep in proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM20D204667/C02/SME852C/THAMYL / FW: Direct Settlement - Accident Involving SME852C (OI : CTI - TBA) and SHB2369T (TP : LKK REF - CC3/CTI20013210/T1ra3) on 27/11/2020

Pauline Tham <pauline.tham@sg.cntaiping.com>

Thu 2/18/2021 2:55 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

[Strictly Confidential]

Without Prejudice

Hi Jaslin

Please proceed with your recommendation.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, February 1, 2021 12:16 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204667/C02/SME852C/THAMYL / FW: Direct Settlement - Accident Involving SME852C (OI : CTI - TBA) and SHB2369T (TP : LKK REF - CC3/CTI20013210/T1ra3) on 27/11/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SME852C (CTI) AND SHB2369T (TP) ON 27/11/2020

We refer to the above matter.

OI changed lane and collided with Third Party who was moving along own lane. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,695.59 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 970.00	\$ 888.10 (\$830.00 +7%GST)
2. Loss of Rental (06days x \$125.19)	\$ 751.14	\$ 600.00 (04days x \$125.19)
3. Loss of Income (06days x \$80.00)	\$ 480.00	\$ 200.00 (04days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,208.63	<u>\$ 1,695.59</u>

Surveyor recommended 2 days for repair + 2 PRS = 4 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Saturday, 2 January 2021 3:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: SNM20D204667/C02/SME852C/THAMYL / FW: Direct Settlement - Accident Involving SME852C (OI : CTI - TBA) and SHB2369T (TP : LKK REF - CC3/CTI20013210/T1ra3) on 27/11/2020

[Strictly Confidential]

Hi Mei Kwan

Insured report attached for view.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, December 21, 2020 7:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: SNM20D204667/C02/SME852C/THAMYL / FW: Direct Settlement - Accident Involving SME852C (OI : CTI - TBA) and SHB2369T (TP : LKK REF - CC3/CTI20013210/T1ra3) on 27/11/2020

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 2 December, 2020 12:49 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204667/C02/SME852C/THAMYL / FW: Direct Settlement - Accident Involving SME852C (OI : CTI - TBA) and SHB2369T (TP : LKK REF - CC3/CTI20013210/T1ra3) on 27/11/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM20D204667/C02/SME852C/THAMYL. Kindly note that the previous reference SNM20D204639 is incorrect as 2 accident in 2 day.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 2 December 2020 10:34 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SME852C (OI : CTI - TBA) and SHB2369T (TP : LKK REF - CC3/CTI20013210/T1ra3) on 27/11/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 2369T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin and she can be contacted at DID: 6841 2157.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)