

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Thursday, 3 December 2020 8:51 AM  
**To:** GERALD POH WEE BIN; Admin-D (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: OD Claim - YN7824Z - DOA : 27/11/2020 [External Confidential]  
**Attachments:** PRELI ADVISED YN 7824Z.pdf; EST (002).pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle YN 7824Z  
Date of survey: 2/12/2020  
Number of days (estimated) : 6 days

**We did not authorise**

**Repair on part by part as there is no 2<sup>nd</sup> hand parts**

**Meanwhile please provide us the excess and your ref no.**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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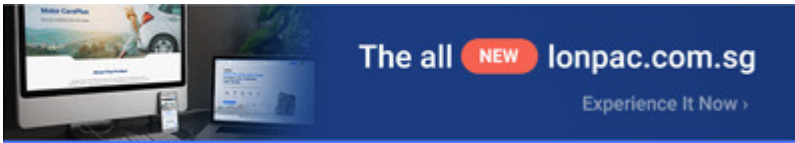
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 2 December 2020 1:17 PM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** FW: OD Claim - YN7824Z - DOA : 27/11/2020 [External Confidential]

**Lonpac External - Confidential**

Dear Summer,

The estimate is meant for the above claim.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Wednesday, 2 December 2020 9:39 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: OD Claim - YN7824Z - DOA : 27/11/2020 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 1 December, 2020 4:23 PM  
**To:** 'Nabilah' <[nabilah@mova.com.sg](mailto:nabilah@mova.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: OD Claim - YN7824Z - DOA : 27/11/2020 [External Confidential]

## **Lonpac External - Confidential**

Our Ref: 20/20/20/VC05/023955

Dear Nabilah,

Please let us know the age and years of driving experience of insured.

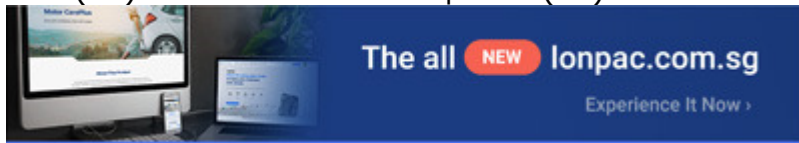
At the same time, please let us know if there is any third party vehicle involved.

In the meantime, we have arranged for LKK Auto Consultants Pte Ltd to survey the vehicle.

Aside to LKK – Attn: Nivitha

Kindly liaise with the workshop for the survey  
We shall advise you of the excess under Section I and  
obtain the report and estimate from the workshop

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Nabilah [<mailto:nabilah@nova.com.sg>]  
**Sent:** Tuesday, 1 December 2020 3:53 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** 'Alan Chng' <[tuckmeng@nova.com.sg](mailto:tuckmeng@nova.com.sg)>; 'Nitha' <[nitha@nova.com.sg](mailto:nitha@nova.com.sg)>  
**Subject:** OD Claim - YN7824Z - DOA : 27/11/2020

Dear Sir/Mdm,

Kindly assist to arrange survey for YN7824Z on 02/12/2020 (Wednesday) at Nova (Fan Yoong).  
We're currently in the midst of preparing the GIA report and estimate. Will forward to you once done.

Thank you.

**Best Regards,**  
**Nabilah Senin**  
**NOVA Automotive Pte Ltd**  
15 Fan Yoong Road  
Singapore 629792  
Tel: +65 6262 3377  
Fax: +65 6264 3151



Connect with us on 