

Denise Tay (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 3 December 2020 12:36 PM
To: Denise Tay (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: OD Claim - YN7824Z - DOA : 27/11/2020 [External Confidential]

Lonpac External - Confidential

Our Ref : 20/20/20/VC05/023955

Dear Denise,

Kindly proceed to authorize repair as adjusted.

There is an excess of \$2,000.00 applicable under Section I of the Motor policy.

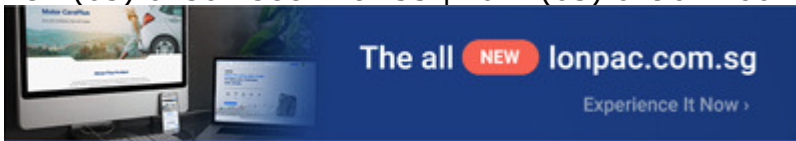
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Thursday, 3 December 2020 8:51 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OD Claim - YN7824Z - DOA : 27/11/2020 [External Confidential]

Dear Sir/Madam,

Enclosed preliminary revised of vehicle YN 7824Z

Date of survey: 2/12/2020

Number of days (estimated) : 6 days

We did not authorise

Repair on part by part as there is no 2nd hand parts

Meanwhile please provide us the excess and your ref no.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 2 December 2020 1:17 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OD Claim - YN7824Z - DOA : 27/11/2020 [External Confidential]

Lonpac External - Confidential

Dear Summer,

The estimate is meant for the above claim.

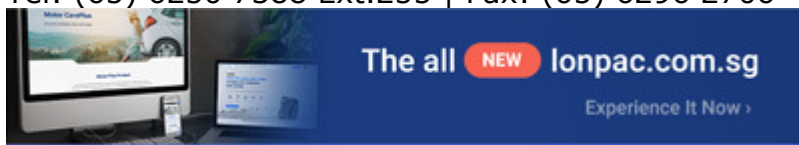
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 2 December 2020 9:39 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; sur@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com

Subject: RE: OD Claim - YN7824Z - DOA : 27/11/2020 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 1 December, 2020 4:23 PM
To: 'Nabilah' <nabilah@nova.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: RE: OD Claim - YN7824Z - DOA : 27/11/2020 [External Confidential]

Lonpac External - Confidential

Our Ref: 20/20/20/VC05/023955

Dear Nabilah,

Please let us know the age and years of driving experience of insured.

At the same time, please let us know if there is any third party vehicle involved.

In the meantime, we have arranged for LKK Auto Consultants Pte Ltd to survey the vehicle.

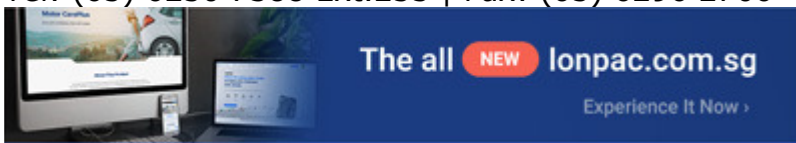
Aside to LKK – Attn: Nivitha

Kindly liaise with the workshop for the survey
We shall advised you of the excess under Section I and
obtain the report and estimate from the workshop

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Tuesday, 1 December 2020 3:53 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Alan Chng' <tuckmeng@nova.com.sg>; 'Nitha' <nitha@nova.com.sg>
Subject: OD Claim - YN7824Z - DOA : 27/11/2020

Dear Sir/Mdm,

Kindly assist to arrange survey for YN7824Z on 02/12/2020 (Wednesday) at Nova (Fan Yoong).
We're currently in the midst of preparing the GIA report and estimate. Will forward to you once done.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



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