

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 3 December 2020 9:04 AM
To: Claims Dept; Admin-D (LKKAUTO); Admin A; SUR; assignments
Subject: RE: OD CLAIM FOR SMR 8172 K ON 26/11/2020

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMR 8172 K (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

***FRONT WHEEL COVER-LH/RH not necessary, to be reuse. Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 1 December 2020 7:15 PM
To: 'Claims' <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SMR 8172 K ON 26/11/2020

Dear all,

Kindly assist follow up repair approval.

The survey had carry out on this morning.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

• **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 27 November 2020 10:37 AM

To: 'Summer Lee (LKK Auto)'; 'Admin A'; sur@lkkauto.com; 'assignments'

Cc: 'Claims'

Subject: RE: OD CLAIM FOR SMR 8172 K ON 26/11/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 26 November 2020 5:20 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SMR 8172 K ON 26/11/2020

Dear Syafiq,

Noted with thanks.

By the way owner waiting?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 26 November, 2020 5:17 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMR 8172 K ON 26/11/2020

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 1/12/20, 10AM.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

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