# **Celine Fong (LKKAuto)**

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Tuesday, 1 December 2020 1:37 PM

To: Anna Tan; Chua, Gek Tiang Ruth; Admin-D (LKKAuto); assignments; SUR

Cc: 'Kah Hui'; 'YI HENG MOTOR WORKSHOP'

**Subject:** LKK(KK) \ CMTD2003479/RUC - GBJ491P(nr) & SMQ 3499 G ACC ON 26.11.20

#### Without Prejudice

Our Reference: CMTD2003479/RUC

Your Reference: SMQ3499G

Hi Anna.

We refer to your email reply of today.

We will appoint Mr. Kenneth Kong of LKK Auto to conduct the survey.

#### Hi LKK Auto,

Please arrange Mr. Kenneth to survey SMQ3499G on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

## [Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

# Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG







<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <a href="here">here</a> for our Privacy Policy

From: Anna Tan <annatan@visionlawllc.com> Sent: Tuesday, December 1, 2020 1:28 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: 'Kah Hui' <kahhui@visionlawllc.com>; 'YI HENG MOTOR WORKSHOP' <yihengmotorworkshop@yahoo.com.sg>

**Subject:** RE: PRI \ CMTD2003479/RUC - GBJ491P(nr) & SMQ 3499 G ACC ON 26.11.20

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

NAME OF CLAIMANT: SALEH BIN MOHAMAD

**VEHICLE NUMBER: SMQ 3499 G** 

YOUR INSURED VEHICLE NUMBER: GBJ 491 P

**ACCIDENT AT CARPARK OF BLK 259 TAMPINES STREET 21 AT ABOUT 1330HOURS** 

We refer to your email dated 30 November 2020informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **KENNETH KONG SENG CHEONG** of **LKK Auto Consultants** to be the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

#### YI HENG MOTOR WORKSHOP

1 KAKI BUKIT AVENUE 6

#02-19 AUTOBAY @ KAKI BUKIT

SINGAPORE 417883

Contact Person: TEL: 6509 0052 (JASON)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

FOR SURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor : (Name & Signature) :

Date & Time of Inspection:

Regards,

Anna Tan Secretary Vision Law LLC

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Monday, 30 November, 2020 4:15 PM

To: Anna Tan; Chua, Gek Tiang Ruth

Cc: 'Kah Hui'

**Subject:** PRI \ CMTD2003479/RUC - GBJ491P(nr) & SMQ 3499 G ACC ON 26.11.20

Our Reference: CMTD2003479/RUC

Your Reference: SMQ3499G

Date: 30/11/2020 Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S VISION LAW LLC

Dear Anna,

## ACCIDENT INVOLVING GBJ491P & SMQ3499G ON 26.11.2020

We refer to your Notice of Accident dated 30/11/2020.

Please be informed that <u>Ms. Ruth Chua</u> is the handler of this case who can be contacted at 63295 153/ <u>ruth.chua@sompo.com.sq</u>.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

#### **Pre-Repair Survey**

Motor Surveyor	Surveyor	Selection (Indicate as tick)
LKK Auto Consultants	Kenneth Kong Seng Cheong	
	Marcus Chua Kang Seng	
Priority Services	Jimmy Lee	
	Lawrence Ng	
	Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

#### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

## Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG





<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <a href="here">here</a> for our Privacy Policy

From: Anna Tan <annatan@visionlawllc.com>
Sent: Monday, November 30, 2020 2:45 PM

To: Claims - Motor Survey < <a href="MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>>

Cc: 'Kah Hui' < kahhui@visionlawllc.com >

Subject: PRE REPAIR INSPECTION FOR SMQ 3499 G

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

**DATE OF ACCIDENT: 26 NOVEMBER 2020** 

NOTICE TO INSURERS TO CONDUCT PRE REPAIR INSPECTION WITHIN 3 WORKING DAYS FROM DATE OF ACCIDENT PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Sirs.

We are instructed by YI HENG MOTOR WORKSHOP to notify you of a road traffic accident on 26 NOVEMBER 2020 at about 1330HOURS along AT BLK 259 TAMPINES STREET 21 CARPARK involving our client's vehicle SMQ 3499 G and GBJ 491 P driven by you at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

KIND REGARDS, MS ANNA TAN Secretary VISION LAW LLC Tel: 65342811 ext 124

\_\_\_\_\_

#### VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

\_\_\_\_\_

#### DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email

by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any

person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email

transmission or any illegal or unauthorised usage or tampering of its email system.

# VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

\_\_\_\_\_

### **DISCLAIMER:**

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email

by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any

person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email

transmission or any illegal or unauthorised usage or tampering of its email system.				