

Denise Tay (LKKAUTO)

From: Guo Qiang (LKKAUTO)
Sent: Wednesday, 30 December 2020 10:18 AM
To: Elmer Alfonso
Cc: Mavis Chng / Autolution; Hamzah; Denise Tay (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SMH2932B AND YOUR INSURED VEHICLE GBG2961C ON 26.11.2020 - GAIC Ref: CLMOMVC000003927

Dear Elmer,

Confirmed COR \$3005.72 before GST @ 4 working days.

Regards,
Guo Qiang

From: Elmer Alfonso [mailto:elmer@tanchong.com]
Sent: Wednesday, 30 December, 2020 9:07 AM
To: Guo Qiang (LKKAUTO)
Cc: Mavis Chng / Autolution; Hamzah; Admin-D (LKKAUTO); SUR; assignments
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SMH2932B AND YOUR INSURED VEHICLE GBG2961C ON 26.11.2020 - GAIC Ref: CLMOMVC000003927

Dear Guo,

Kindly update regarding the finalized?

Best Regards,

Elmer Alfonso
96450084

From: Elmer Alfonso
Sent: Saturday, December 26, 2020 2:07 PM
To: guoqiang@lkkauto.com
Cc: Mavis Chng / Autolution <mavis@tanchong.com>; Hamzah <hamzah_saad@tanchong.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SMH2932B AND YOUR INSURED VEHICLE GBG2961C ON 26.11.2020 - GAIC Ref: CLMOMVC000003927

Dear Guo,

Attached file are the finalized estimate and before paint photo.

Best Regards,

Elmer Alfonso
96450084

From: Chew, Elizabeth [<mailto:Elizabeth.Chew@sg.gaig.com>]

Sent: Monday, December 7, 2020 7:54 AM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Mavis Chng / Autolution <mavis@tanchong.com>; Hamzah <hamzah_saad@tanchong.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SMH2932B AND YOUR INSURED VEHICLE GBG2961C ON 26.11.2020 - GAIC Ref: CLMOMVC000003927

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Elmer,

We refer to your email below.

Without prejudice to any other related claims we agree to have a direct settlement with your company on behalf of our insured, subject to our surveyor's recommendation on costs of repair and number of days for LOU/LOR. As for quantum on the LOU/LOR we follow the NIMA Protocol Benchmark.

Kindly forward us all the supporting document to enable us to consider your client's claim.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 68047845 | F. +65 62353354 | elizabeth.chew@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published December 2018

Standard & Poor's
A+ (Strong)
Affirmed February 23, 2018

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Elmer Alfonso <elmer@tanchong.com>
Sent: 03 December 2020 2:47 PM
To: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Cc: Mavis Chng / Autolution <mavis@tanchong.com>; Hamzah <hamzah_saad@tanchong.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: [External] RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SMH2932B AND YOUR INSURED VEHICLE GBG2961C ON 26.11.2020 - GAIC Ref: CLMOMVC000003927

Dear Elizabeth,

Kindly advise if your insured report already?

Please check for me liability status.

Best Regards,

Elmer Alfonso
96450084

From: Chew, Elizabeth [<mailto:Elizabeth.Chew@sg.gaig.com>]
Sent: Tuesday, December 1, 2020 3:24 PM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: Mavis Chng / Autolution <mavis@tanchong.com>; Hamzah <hamzah_saad@tanchong.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMH2932B AND YOUR INSURED VEHICLE GBG2961C ON 26.11.2020 - GAIC Ref: CLMOMVC000003927

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Elmer,

We refer to our earlier tele-conversation and your email below.

Please be advised that our insured has not reported the accident. We are following up with our insured on the non-reporting.

In view of the above, we are unable to advise liability for this accident.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 68047845 | F. +65 62353354 | elizabeth.chew@sg.gaig.com



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From: Elmer Alfonso <elmer@tanchong.com>

Sent: 30 November 2020 11:25 AM

To: Motor Claims <motorclaims@sg.gaig.com>; General Claims <GeneralClaims@sg.gaig.com>

Cc: Mavis Chng / Autolution <mavis@tanchong.com>; Hamzah <hamzah_saad@tanchong.com>

Subject: [External] ACCIDENT INVOLVING MY CLIENT VEHICLE SMH2932B AND YOUR INSURED VEHICLE GBG2961C ON 26.11.2020

Dear Sir/Ma'am,

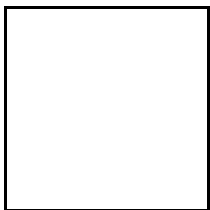
Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 02.12.2020 10:00 AM OWNER WAITING here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate.

Regards,

Elmer Alfonso
Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
[Tel:67038691](tel:67038691) EMAIL: elmer@tanchong.com



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