Our Ref :	T 1120 / SH 8326R /KS(st)
Your Ref:	
Date ·	14-Dec-2020



AIG Building

CDGE Taxi Claims Dept 59 Loyang Drive 4th Floor Singapore 508969

SME1812L

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

> Mainline +65 6383 6280 Facsimilie +65 6280 9755

> > www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell 205 Braddell Road Singapore 579701

Loyang 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

Pandan 45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

Sungei Kadut 7 Sungei Kadut Way Singapore 728791

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way

Singapore 079120

#07-16

WITHOUT PREJUDICE

Attn: Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 8326R YOUR INSURED AND OTHER 27-Nov-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SH 8326R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving: we are submitting these claim for your consideration on behalf of the claimants.

TAXLOWNER'S CLAIM

TAXI OWNER'S CLAIM	
1 Cost of Repair	\$ 1,230.50
2 5 days Loss of Rental @ \$ 112.67 per day	\$ 563.35
3 Survey Report Fees (Surveyed by M/s LKK)	\$ -
4 GIA / LTA Search Fees	\$ 7.49
5 GIA / Police Report Fees	\$
6 Towing Fee	\$
	\$ 1,801.34
HIRER'S CLAIM	
75 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :	\$ 2,201.34

We enclose herewith the following documents to support the claims: -

- a) Original repair bill:
- b) LTA search slip/s of :

SME1812L

c) GIA / Police report/s of : SH 8326R

d) Letter of authority from owner / hirer / operator

) Photograph/s of Accident Scene

() Certificate of Insurance

() Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel: 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

i 40 SH8326R , SME1812L

ON 27-Nov-20 20:30

ALONG

UBI AVE 2 X PAYA LEBAR ROAD

I / We

TAN GHIM HONG

(Hirer) NRIC No.:

SXXXX809B

and/or

ANDY TAN HAN FEI

(Relief) NRIC No.: SXXXX457I

Taxi Number

SH8326R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

28-Nov-2020

Name of Hirer

TAN GHIM HONG

Hirer NRIC

SXXXX809B

Signature:

Address

704 WEST COAST ROAD #05-431

120704

Contact No.

96956199

Name of Relief

ANDY TAN HAN FEI

Relief NRIC

SXXXX457I

Signature:

Address

311C CLEMENTI AVENUE 4 20-197

123311

Contact No.

88583113

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>COMFORTDELGRO ENGINEERING PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$1,900.00</u> (Global Sum) for vehicle no. <u>SH 8326R</u> that was damaged pursuant to the accident which occurred on <u>27/11/2020</u> (date) along <u>UBI AVE 2 & PAYA LEBAR ROAD</u> (location) involving vehicle no/s <u>SME 1812L</u>.

This is pursuant to the inspection conducted on <u>01/12/2020</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 8326R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SH 8326R</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)

CLAIMS DEPARTMENT ON PORTUBLISM ERRING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969

Signed by appointed surveyor Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only All personal injuries and demages arising therefrom are excluded from the ambit and application of this document"

Please forward your cheque made payable to:



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

Mainline + 65 6666 221
Workshops
383 Sin Ming Drive Singapore 578717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649
COMPANY

24 Senoko Loop Singapore 758767
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768732
27 Senoko Loop Singapore 758767
7 Sungei Kadut Way Singapore 728791
7 Sungei Kadut Way Singapore 7

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SH 8326R

NO/DATE 91536005 08.12.2020

MAKE HYUNDAI

JOB NO. 305436671

MODEL T - 40

ODOMETER READING

DATE OF REG 11.01.2017

CHASSIS CODE JOB TYPE KMHLB41UMHU098188

Description: 3P 27.11.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt 7.000 %

Total Invoice amount

1,230.50

KATHERINETAN 08.12.2020 14:13:01

Issued by : KATHERINETAN 08
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OF DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office: 205 Braddell Road ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No.

Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT20110453

Date: 08 December 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

27/11/2020 @ 20:30 hrs

ALONG

UBI AVE 2 X PAYA LEBAR ROAD

INVOLVING

SME1812L

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SH8326R (the "Taxi"). The Taxi was hired to TAN GHIM HONG IC NO SXXXX809B a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	HOURS OPERATED (TIME) FROM TO 600 2250 652 1645 1650 2250 0657 1645 1650 2250 0657 1645 1650 2250
	EREADING TRAVELLED (KM) 2 5 5 7 7 9 7 7 7 9 9 7 7 7 9 9 9 7 7 7 9 9 7 7 9 9 7 7 9 9 7 7 9 9 7 7 9 9 7 9
	MAME OF DRIVER SON BSS NAME AGE ALONG TO, 668 ALONG TO, 668 CACON TO, 669 OCANN TO, 669 OCANN TO, 669
	24/11/20 24/11/20 22/11/20 23/
	1630 1630 1650 1650 1650 1650 1650 1650 1650 165
L C	192 192

Enquire Transaction History

Transaction History Details

Log Date/Time:

28 Nov 2020 / 09:46:18

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

SME1812L

Transaction Type:

18.32 Insurance Enquiry (GIRO Payment) Channel:

External Agency

User ID:

ECENGCCO - GOH CHENG CHUAN

Business Transaction

20201128094618852044

ANDREW CORNELIUS

Reference No.:

Search Date / Time: 27 Nov 2020 20:30:00

Insurance Company:

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 8 December 2020 12:53 PM

To: RAYTTH1988@GMAIL.COM

Subject: ACCIDENT INVOLVING SME 1812L(AIG) AND SH 8326R AT/ALONG PAYA LEBAR

ROAD & UBI AVE 2 ON 27/11/2020

08 Dec 2020

Mr Tan Tong Hai [By Email Only]

Dear Sir/Madam,

You Ref: SME1812L

Our Ref: CC4/AIG20013174/T1ps3

ACCIDENT INVOLVING SME 1812L(AIG) AND SH 8326R AT/ALONG PAYA LEBAR ROAD & UBI AVE 2 ON 27/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SH 8326R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that both parties should exercise caution when turning right in the same direction. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **18/12/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

	AUDIT	TRAIL		
No	. On	Audit	Remarks	Ву
1	01 Dec 2020 16:20	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lee Su Li
2	2020 16:20	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	01 Dec 2020 16:20	Clm Created	Reg No: SH8326R. Acct Date: 2020/11/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	01 Dec 2020 16:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	2020 16:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/10	[A] Lee Su Li
6	01 Dec 2020 16:20	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	01 Dec 2020 16:20	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> $[203630]$ AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	01 Dec 2020 16:20		(23):Express.	[A] Lee Su Li
9		Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10		Adj Adjuster Assigned	ACCUSER4 -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
11		Registration Modified	Acct Time:20:00:00->20:30:00.	[I] AIG OneClaim Integration User
12	30 Dec 2020 11:00	Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(REAR)	[I] Loh, Chee-Heng
13	30 Dec 2020 11:01	Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(FRONT)	[I] Loh, Chee-Heng
14	30 Dec 2020 11:17	Video Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(FRONT)	[I] Loh, Chee-Heng
15	19 Jan 2021 23:17	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	19 Jan 2021 23:17	Clm Dtl Modified	Insured ID: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	19 Jan 2021 23:17	Clm Dtl Modified	JPJ Reg. Date: -> 2017/01/11.	[A] JOANNE LEE KHANG MIN
18	19 Jan 2021 23:17	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	25 Jan 2021 08:44	Mandate Request	Cur.Req:1726.00:Liability: 100% (PIR against OI) *Quantum: (a)CORw/GST: \$1,230.50 + (b)LOR(3days x \$112.67): \$338.01 + (c)LOI(3days x \$50.00):\$150.00 + (d)LTA/GIA search fee: \$7.49 = Total: \$1,726.00 *Vehicle Model: Hyundai I40(1685cc) *For your ap	[A] CHEW HSIAO TONG
20	25 Jan 2021 10:05	Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(FRONT)	[I] Loh, Chee-Heng
21	25 Jan 2021 10:07	Video Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(REAR)	[I] Loh, Chee-Heng
22	25 Jan 2021 10:08	Video Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(FRONT)	[I] Loh, Chee-Heng
23	25 Jan 2021	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date: $2020/12/10$. Mandate Remarks: * LOR subject to no rental subsidy by Comfort due to Covid-19	[I] Loh, Chee-Heng
24	25 Jan 2021 10:22		Approved:1726.00:* LOR subject to no rental subsidy by Comfort due to Covid-19	[I] Loh, Chee-Heng
25	29 Jan 2021 15:40	Video Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(FRONT)	[I] Tan, Wilson-KL

	AUDIT	TRAIL		
No.	On	Audit	Remarks	Ву
26	29 Jan 2021 15:43	Video Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(REAR)	[I] Tan, Wilson-KL
27	10 Feb 2021 17:11	Video Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(FRONT)	[I] Tan, Wilson-KL
28	10 Feb 2021 17:14	Video Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(REAR)	[I] Tan, Wilson-KL
29	10 Feb 2021 17:15	Video Downloaded	Downloaded SH8326R vs SME1812L_OI VIDEO(FRONT)	[I] Tan, Wilson-KL
30		Mandate	Cur.Req:1970.01:For LOR $\&$ LOI, 3rd party proposed 4.5days as taxi was grounded over the weekend after the accident. For your further mandate please.	[A] CHEW HSIAO TONG
31	2021	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/12/10. Mandate Remarks: to settle at best	[I] Loh, Chee-Heng
32	22 Apr 2021 11:18	Adj Mandate Set	Approved:1970.01:to settle at best	[I] Loh, Chee-Heng
	Da	te From	Date To Audit Type None	Go

ACTIVITY

[03/12/2020 11:39] Lee Su Li: OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2650827	01 Dec 2020 16:30:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SH8326R	SME1812L	11.00
2652390	08 Dec 2020 12:15:25	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SH8326R	CHEW HSIAO TONG	xx.xx
2652392	08 Dec 2020 12:17:08	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SH8326R	CHEW HSIAO TONG	xx.xx
2662798	19 Jan 2021 23:17:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SH8326R	SME1812L	11.00