

Cecilia Chong (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 3 February 2021 9:57 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 23/11/2020 involving SHC 4730P & GBH 3871S (AIG's insured) Our Ref: TAX/11/20/2046/lg)
Attachments: 0115_001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,950.00
Loss of Rental	\$1,605.00 (15 days x \$107.00)
Loss of Income	\$900.00 (15 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$6,462.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORISATION TO ACT

We, **SMRT TAXIS PTE LTD** (“the third party claimant”) of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHC 4730P** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** (“the workshop”) to act for us with respect to our claim for repair costs and/or rental and/or loss of use (“claim”) for our vehicle no. **GBH 3871S** was damaged pursuant to the accident which occurred on **23/11/2020** (date) along **slip road from TPE towards Pasir Ris Drive** (location) involving vehicle no/s. **SHC 4730P** (“the accident”).

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of May (month) 2021 (year)



Signed by “the third party claimant”
(with company stamp if applicable)



Signed by “the workshop”
(with company stamp)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,950.00** (Repair Cost), **S\$1,099.00** (Loss of Rental/Income), **S\$7.00** (Disbursement) for vehicle no. **SHC 4730P** that was damaged pursuant to the accident which occurred on **23/11/2020** (date) along **SLIP RD FROM TPE TWDS PASIR RIS DRIVE** (location) involving vehicle no/s **GBH 3871S**.

This is pursuant to the inspection conducted on **24/11/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHC 4730P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 4730P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of May (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV210100379
Date : 26.01.2021
Vehicle No. : SHC4730P
Your Ref No. : TAX/11/20/2046
Our Ref No. : 24108893
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,950.00

GRAND TOTAL \$ 3,950.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 23.11.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Jan 26, 2021 15:00 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/20/2046

From: SMRT Taxis Pte Ltd

Date: 2/12/2020

**ACCIDENT ON 23/11/2020 INVOLVING SHC 4730P & GBH 3871S ALONG
SLIP RD FROM TPE TOWARDS PASIR RIS DRIVE**

This is to confirm that the daily rental rate for SHC 4730P is \$107.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 23/11/2020
Accident End Date : 09/12/2020
Date Generated : 09/12/2020
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/20/2046	SHC4730P	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24108893	23/11/2020 10:06 AM	08/12/2020 1:35 PM

Enquire Transaction History

Transaction History Details

Log Date/Time:	24 Nov 2020 / 09:07:42	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBH3871S	Business Transaction Reference No:	20201124090742329914
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 23 Nov 2020 09:40:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 19 February 2021 3:31 PM
To: WILLYZHUO@GMAIL.COM
Subject: <STANDARD LETTER> OUR REF: CC3/AIG20013166/Qgs3 *** ACCIDENT INVOLVING GBH 3871S & SHC 4730P ON 23/11/2020 ***

Our Ref: CC3/AIG20013166/Qgs3

19 FEBRUARY 2021

HONG SEH MOTOR PTE LTD
DRIVER: ZHOU WEILI

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 3871S & SHC 4730P ON 23/11/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHC 4730P**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHC4730P (9005145421SG)
[GBH3871S]**

TP

SMRT TAXIS PTE LTD

Nov 23 2020 9:00AM

[HONG SEH MOTOR PTE LTD]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent
on 04/05/2021 21:49 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$5056.00) - SHC4730P - Claim Handler:
Tan, Bennie-WZ

Approved:5056.00:SUBJ TO ALL DOCS/BILLINGS IN ORDER, SETTLE AT BEST
FRM:\$4986-5056 (ALL-IN) LOR/LOI CAPPED 7DAYS. SECT 2 EXCESS
APPLICABLE (\$1.2K SUBJ GST), INSURED DRIVER MUST BE 23-65YRS OLD
W/AT LEAST 1 YR DRI EXP.