

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120  
Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO SGF6696M & SML5970A ALONG  
CTE TWDS ANG MO KIO AVE 1 ON 26/11/2020**

We understand that you are the insurer of SML5970A vehicle.

We are instructed by the owner of motor vehicle SGF6696M to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1.	Cost of Repair	S\$ 4,400.00
2.	Loss of Use/Rental (7days x \$60.00)	S\$ 420.00
3.	LTA Search Fee/GIA Reports	S\$ 7.45
<b>TOTAL</b>		<b><u>S\$ 4,827.45</u></b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



Signed by "the workshop" (with chop)

Date:

1/12/2020

To: M/s Leang Automotive  
No. 1 Kaki Bukit Avenue 6  
#01-68  
Singapore 417883

**LETTER OF AUTHORITY & INDEMNITY**

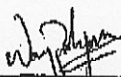
I/we WONG POH FAH NRIC No./ Co Registration No. S5751320A of (address) 705 Jurong West St 11 #08-78 (S) 640705 the registered owner (or his/her/their/agent) of motor vehicle registration no. 39F6696M hereby authorise M/s Leang Automotive ("the Repairer") to commence repairs to my/our vehicle and to forward the claim for inter alia the costs of repairs to the owner/insured of the Third Party responsible for the said accident on (date) 26/11/2020 involving motor vehicle nos SML5970A along CTE TOWARDS ANG MO KIO AVE 1. I further authorise M/s Leang Automotive to sign and execute all documents in my name including but not limited to the Discharge Voucher in connection with the claim against the Third Party

However, if the third party rejects liability for whatever reasons and/or if the claim is reverted to my/our insurers and my/our insurers do not settle the repair costs and disbursements under my/our own insurance policy, I/we will be fully responsible for the repair costs and disbursements.

I also agree that if I do not fully co-operate in the Third Party claim, I will be responsible for any losses incurred by my Repairer.

My/our vehicle is repaired by the Repairer on my/our own free will and without any threat, inducement and/or promise.

In the event that the Repairer is compelled to enforce this undertaking, I/we agree that I/we shall pay for the legal costs incurred by the Repairer on a solicitor and client full indemnity basis.



Signature/ Co. Stamp

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, LEANG AUTOMOTIVE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,400.00 (Repair Cost), S\$360.00 (Loss of ~~Vehicle~~<sup>Income</sup>), S\$ - (Disbursement) for vehicle no. SGF 6696M that was damaged pursuant to the accident which occurred on 26/11/2020 (date) along CTE TOWARDS ANG MO KIO AVE 1 (location) involving vehicle no/s SML 5970A. This is pursuant to the inspection conducted on 30/11/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner WONG POH FATT (the third party claimant") of vehicle no. SGF 6696M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGF 6696M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 02 (month) 2021 (year)



Signed by appointed surveyor LUP



Signed by "the workshop" (with chop) [Signature]



# LEANG AUTOMOTIVE

No. 2001

Auto Bay @ Kaki Bukit 1 Kaki Bukit Ave 6 #01-68 Singapore 417883  
Tel: 6909 3048 Fax: 6909 3046

Vehicle No: SGF6696M

M/s Alfa Asia Pacific Insurance Pte Ltd

Vehicle Model: Honda Vezel

Date: 30-12-2020

Quantity	DESCRIPTION	Unit Price	\$	Amount	cts
	Repair Costs		\$	4400	
This Discharge Voucher applies only to the claimant's claim for property damage and will not affect the personal injuries claim and/or uninsured losses claim on a later date.					
Further, the settlement terms herein shall not be used as evidence to prejudice the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action.					
E & O. E					
TOTAL \$			\$	4400	

## Enquire Vehicle's Insurance Particulars

Enquire Vehicle's Insurance Particulars ( As At 26 Nov 2020 / 19:53:00 )

### Vehicle Insurance Details

Vehicle No.:

**SML5970A**

Make Description/Model:

**KIA / CERATO 1.6(A) EX**

Insurance Company Name:

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**

Business Transaction Reference No.:

**20201127105321383889**

**Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).**

Save as PDF

Print

OK →

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 8 December 2020 11:49 AM  
**To:** BENJAMINKOHTM@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SML 5970A(AIG) AND SGF 6696M AT/ALONG CTE BEFORE ANG MO KIO AVE 1 EXIT ON 26/11/2020

08 Dec 2020

Mr Benjamin Koh Teng Meng

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SML5970A**

**Our Ref: CC6/AIG20013164/Aps3**

**ACCIDENT INVOLVING SML 5970A(AIG) AND SGF 6696M AT/ALONG CTE BEFORE ANG MO KIO AVE 1 EXIT ON 26/11/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGF 6696M against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Dec 2020 13:59	<b>Clm Dtl Modified</b>	Claimant's Name: -> WONG POH FATT.	[A] Lee Su Li
2	01 Dec 2020 13:59	<b>Clm Veh Model Changed</b>	(204319) HONDA VEZEL 1.5 X (A).	[A] Lee Su Li
3	01 Dec 2020 13:59	<b>Clm Created</b>	Reg No: SGF6696M. Acct Date: 2020/11/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Leang Automotive (HQ)	[A] Lee Su Li
4	01 Dec 2020 13:59	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	01 Dec 2020 13:59	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/12/10	[A] Lee Su Li
6	01 Dec 2020 13:59	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	01 Dec 2020 13:59	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	01 Dec 2020 14:00	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	01 Dec 2020 14:00	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lee Su Li
10	03 Dec 2020 14:18	<b>Clm Dtl Modified</b>	Insured Name: -> BENJAMIN KOH TENG MENG. Insured ID: -> S8707329G.	[A] Lee Su Li
11	10 Dec 2020 00:12	<b>Clm Registration Modified</b>	Acct Time:19:00:00->20:00:00.	[I] AIG OneClaim Integration User
12	25 Jan 2021 13:02	<b>Adj Rpt Initiated</b>		[A] HUEY YON
13	25 Jan 2021 13:02	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] HUEY YON
14	25 Jan 2021 13:02	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2016/03/21.	[A] HUEY YON
15	25 Jan 2021 13:02	<b>Clm Details Notified</b>		[A] HUEY YON
16	26 Jan 2021 12:33	<b>Adj Mandate Request</b>	Cur.Req:4827.45:Liability: 100%(BOLA 27) *Quantum: (a)COR: \$4,400.00 + (b)LOU(7days x \$60.00): \$420.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,827.45 *Vehicle Model: Honda Vezel (1496cc) *6 re commendation repair days +1Sunday = 7days *For your	[A] CHEW HSIAO TONG
17	28 Jan 2021 17:29	<b>Video Downloaded</b>	Downloaded SGF6696M vs SML5970A_TP VIDEO(FRONT)	[I] Syed-Yusoff, Saliha
18	28 Jan 2021 17:30	<b>Video Downloaded</b>	Downloaded SGF6696M vs SML5970A_TP VIDEO(REAR)	[I] Syed-Yusoff, Saliha
19	04 Feb 2021 18:51	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/12/10. Mandate Remarks: please proceed with settlement @ \$4,827.45 [COR-\$4,400 LOU-\$420 LTA-\$7.45] **subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
20	04 Feb 2021 18:51	<b>Adj Mandate Set</b>	Approved:4827.45:please proceed with settlement @ \$4,827.45 [COR-\$4,400 LOU-\$420 LTA-\$7.45] **s ubject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From     Date To     Audit Type None 

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2651448	03 Dec 2020 15:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGF6696M	SML5970A	11.00
2652375	08 Dec 2020 11:46:07	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGF6696M	CHEW HSIAO TONG	xx.xx
2652376	08 Dec 2020 11:46:25	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGF6696M	CHEW HSIAO TONG	xx.xx
2663992	25 Jan 2021 13:02:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGF6696M	SML5970A	11.00