

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 2 December 2020 1:40 PM
To: claims@premiumauto.com.sg; Admin A; Admin-D (LKKAUTO); SUR
Subject: RE: OD CLAIM FOR SLB 1989 M ON 26/11/2020

Dear Sharifah,

As instructed by our client , please proceed to repair the **insured vehicle SLB 1989M, (Excess \$550/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: All Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for Front Bumper and New Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 2 December 2020 12:02 PM
To: claims@premiumauto.com.sg; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLB 1989 M ON 26/11/2020

Dear Sharifah,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Wednesday, 2 December 2020 11:27 AM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLB 1989 M ON 26/11/2020

Importance: High

Dear Sir/Mdm

Owner informed that he has received the notification from AIG that his claim has been approved.

Please let us have the OD authorisation to repair soonest.

Thank you.

Best Regards

Sharifah

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 P. +65 9871 9902

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 27 November 2020 5:38 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLB 1989 M ON 26/11/2020

Dear all,

attached is the estimate for your reference.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 27 November 2020 11:37 AM
To: 'Admin A' <admin-a@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SLB 1989 M ON 26/11/2020

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 30/11/2020, 2PM.

Owner waiting.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)
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