

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 2 December 2020 3:45 PM  
**To:** 'Lionel Chua'; SUR; assignments; Tan Kah Leong  
**Cc:** 'Claims Dept of CTI'; 'Chong Boon Sen'  
**Subject:** RE: SNM20D204599/C02/SCE6900B/TANKL / FW: PRE REPAIR INSPECTION

Dear Kah Leong,

Please be informed that we have inspected the vehicle SME 6822A on 01/12/2020.

We are pending for estimate from repairer.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Monday, 30 November 2020 5:27 PM  
**To:** 'Lionel Chua' <lionel.chua@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** RE: SNM20D204599/C02/SCE6900B/TANKL / FW: PRE REPAIR INSPECTION

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>  
**Sent:** Monday, 30 November, 2020 5:08 PM  
**To:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** RE: SNM20D204599/C02/SCE6900B/TANKL / FW: PRE REPAIR INSPECTION

WITHOUT PREJUDICE

Your Ref: MKR/307/9794/2020/jr.xy

Our Ref: SNM20D204599/C02/SCE6900B/TANKL

Dear Xinyu,

We shall appointed Mr Steve Chen (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle for this accident case.

Dear LKK,

Please refer to below email and liaise with third party workshop.

Kindly note Tan Kah Leong is case handler.

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Thank you & Best regards.

Lionel Chua

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

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**From:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg) <[xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)>

**Sent:** Monday, November 30, 2020 4:05 PM

**To:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** FW: SNM20D204599/C02/SCE6900B/TANKL / FW: PRE REPAIR INSPECTION

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**From:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg) <[xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)>

**Sent:** Friday, 27 November 2020 5:02 pm

**To:** 'Lionel Chua' <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>

**Subject:** RE: SNM20D204599/C02/SCE6900B/TANKL / FW: PRE REPAIR INSPECTION

Dear Sir,

Our client selects Steve Chen from LKK for the above PRI.

Thanks & regards,

**Xin Yu**

M/s Roy & Partners  
133 New Bridge Road  
#08-09 Chinatown Point  
Singapore 059413  
Tel : 6536 8466 Fax : 6536 1963  
Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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**From:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>

**Sent:** Friday, 27 November 2020 11:57 am

**To:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** RE: SNM20D204599/C02/SCE6900B/TANKL / FW: PRE REPAIR INSPECTION

WITHOUT PREJUDICE

Your Ref: MKR/307/9794/2020/jr.xy

Our Ref: SNM20D204599/C02/SCE6900B/TANKL

Dear Sir/Madam,

**ACCIDENT INVOLVING SCE 6900B, FBJ9750H, SLV3291Z AND SME6822A ALONG CTE TWDS AMK NORTH FLYOVER ON 25.11.2020**

We refer to your email below pertaining to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

6. Meanwhile, if there are any additional evidence / proof e.g. video footage/witness statement/scene photographs/police investigation result, please submit to us in order for us to review and our further action.

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Thank you & Best regards.

Lionel Chua

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg) <[xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)>

**Sent:** Friday, November 27, 2020 11:42 AM

**To:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>

**Subject:** RE: SNM20D204599/C02/SCE6900B/TANKL / FW: PRE REPAIR INSPECTION

**Without Prejudice**

**Save as to cost**

Our Ref: MKR/307/9794/2020/jr.xy

Your Ref: SNM20D204599/C02/ SCE6900B /TANKL

We refer to your email on even date.

In our client's GIA report attached for your easy reference, your insured vehicle SCE6900B is the first car behind our client's vehicle SME 6822A therefore we are directing to your insured according to BOLA.

Thanks & regards,

**Xin Yu**

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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**From:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>

**Sent:** Friday, 27 November 2020 10:34 am

**To:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** RE: SNM20D204599/C02/SCE6900B/TANKL / FW: PRE REPAIR INSPECTION

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM20D204599/C02/ SCE6900B /TANKL

Re: CL. SNM20D204599 – SCE6900B / SLV3291Z ON 25.11.2020

We refer to the above accident.

Please be informed that liability is unclear for this matter.

We are in a course of investigating into the circumstances of the accident, kindly note that the Liability may a dispute of the said accident. You may wish to advise your client to re-direct the claim and seek the redress from the other insurer on the BOLA chain collision agreement or revert to OD claim instead.

Meanwhile, if there are any additional evidence / proof e.g. video footage/witness statement/scene photographs/police investigation result, please submit to us in order for us to look to review into the matter accordingly.

We shall revert upon hearing from you.

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Thank you & Best regards.

Lionel Chua

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Friday, November 27, 2020 10:03 AM

To: [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg); Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: O/R: SNM20D204599/C02/SCE6900B/TANKL / FW: PRE REPAIR INSPECTION

Dear Lionel,

Please conduct PRS for **SME6822A**.

Note: officer in charge – Tan Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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From: [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg) <[xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)>

Sent: Thursday, 26 November 2020 2:24 PM

To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: PRE REPAIR INSPECTION

**Without Prejudice**  
**Save as to cost**

Our Ref: MKR/307/9794/2020/jr.xy  
Your Ref: Your insured vehicle SCE 6900B

Dear Sirs,

**CLAIMANT: JENNIFER TAN HUI NGOH (OWNER OF SME 6822A)**  
**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SME 6822A, SCE 6900B AND SLV 3291Z**  
**ALONG CENTRAL EXPRESSWAY ON 25.11.2020 AT ABOUT 1330 HOURS.**

We refer to the above matter.

We act for Jennifer Tan Hui Ngoh, the owner of the motor car no. **SME 6822A**.

We are instructed by our client to notify you of a road traffic accident on **25.11.2020** at about **1330 hours** along **CENTRAL EXPRESSWAY** involving our client's motor car registration number **SME 6822A** and motor vehicle registration number **SCE 6900B** driven by your insured at the material time. A copy of the Singapore Accident report is enclosed.

As a result of the accident, our client's motor car **SME 6822A** has been damaged. Before our client proceed to repair the damaged motor car, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor car **SME 6822A** at our client's repairer workshop, **M/S MS Car Auto Pte Ltd** at **No. 8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875**. Your said surveyor may contact **Desmond or June at 6385 1838** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

Thanks & regards,

**Xin Yu**

M/s Roy & Partners  
133 New Bridge Road  
#08-09 Chinatown Point  
Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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