

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 30 November, 2020 4:11 PM
To: iShare Auto
Cc: Claims Dept of CTI; Chong Boon Sen; Tan Kah Leong; SUR; assignments; Admin-D (LKKAuto)
Subject: RE: SNM20D204645/C02/SMP3435X/TANKL / FW: SLJ3947D (Pre-inspection) / Your Vehicle : SMP3435X

[Confidential]

Without Prejudice

Dear Michelle

Thanks for your reply

Dear LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: iShare Auto <ishareauto@gmail.com>
Sent: Monday, November 30, 2020 4:00 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Tan

Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: Re: SNM20D204645/C02/SMP3435X/TANKL / FW: SLJ3947D (Pre-inspection) / Your Vehicle : SMP3435X

Dear Pauline,

Thanks for reply.

Please arrange **Adrian Ling** to survey the above vehicle.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Mon, Nov 30, 2020 at 3:53 PM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

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From: Chong Boon Sen

Sent: Monday, November 30, 2020 3:44 PM

To: iShare Auto <ishareauto@gmail.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204645/C02/SMP3435X/TANKL / FW: SLJ3947D (Pre-inspection) / Your Vehicle : SMP3435X

Dear Pauline,

Please conduct PRS for **SLJ3947D. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: iShare Auto <ishareauto@gmail.com>

Sent: Monday, 30 November 2020 11:06 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>;
Irene Tay <irene.tay@sg.cntaiping.com>

Subject: SLJ3947D (Pre-inspection) / Your Vehicle : SMP3435X

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY and GIA report will e-mail to your once receive from my client****

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

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#08-09 Premier @ Kaki Bukit
Singapore 415875
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