

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 30 November, 2020 4:04 PM
To: Accident
Cc: Claims Dept of CTI; Admin-D (LKKAuto); SUR; assignments
Subject: RE: SNM20D204644/C02/YL2215A/THAMYL / FW: 1st Notice to conduct Pre-Prepair Survey - Your insured's vehicle: YL 2215A; Our ref: SJU 796H/WE/hk
Attachments: 2nd PRS (reject).pdf

[Confidential]

Without Prejudice

Dear Sir

We are not agreeable to your proposed surveyor.

We will be appointing LKK to conduct to the PRS.

Dear LKK

Please conduct PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Accident <accident@kscgp.com>

Sent: Monday, November 30, 2020 3:56 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D204644/C02/YL2215A/THAMYL / FW: 1st Notice to conduct Pre-Prepair Survey - Your insured's vehicle: YL 2215A; Our ref: SJU 796H/WE/hk

Dear Sirs,

We refer to the matter above and your email of even date.

Please see enclosed our 2nd Notice to Conduct Pre-Repair Survey. Our client is not agreeable to your proposed motor surveyors as a Single Joint Expert.

The workshop details are as follows:-

Wei Car Spray Painting Pte Ltd

Block 1017 Yishun Industrial Park A

#01-242

Singapore 768759

Contact person: Ah Wei (6759 3229 / 9638 3306)

Thank you.

N.B.: Please note that we have moved to [133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413](#). Please direct all correspondence to our new address.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Hong Kuin

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: 30 November 2020 15:17

To: Accident <accident@kscgp.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204644/C02/YL2215A/THAMYL / FW: 1st Notice to conduct Pre-Prepair Survey - Your insured's vehicle: YL 2215A; Our ref: SJU 796H/WE/hk

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua

Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Accident <accident@kscgp.com>
Sent: Monday, November 30, 2020 3:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: Re: SNM20D204644/C02/YL2215A/THAMYL / FW: 1st Notice to conduct Pre-Prepair Survey - Your insured's vehicle: YL 2215A; Our ref: SJU 796H/WE/hk

Dear Sirs,

We refer to the above matter and your email of even date.

Kindly let us have your list of surveyors, as soon as possible.

Thank you.

N.B.: Please note that we have moved to [133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413](#). Please direct all correspondence to our new address.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Hong Kuin

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: 30 November 2020 15:12

To: Accident <accident@kscgp.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204644/C02/YL2215A/THAMYL / FW: 1st Notice to conduct Pre-Prepair Survey - Your insured's vehicle: YL 2215A; Our ref: SJU 796H/WE/hk

Dear Pauline,

Please conduct PRS for SJU796H. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Accident <accident@kscgp.com>

Sent: Saturday, 28 November 2020 3:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: 1st Notice to conduct Pre-Prepair Survey - Your insured's vehicle: YL 2215A; Our ref: SJU 796H/WE/hk

Dear Sirs,

Please find enclosed herewith our client's Notice to Conduct Pre-Repair Survey, for your kind attention and necessary action.

N.B.: Please note that we have moved to 133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413. Please direct all correspondence to our new address.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Hong Kuin

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.