Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 30 November, 2020 3:19 PM

To: Angela Tan; William Teh

Cc: Claims Dept of CTI; SUR; Admin-D (LKKAuto); assignments

Subject: RE: SNM20D204639/C02/SME852C/THAMYL / FW: THIRD PARTY CLAIM

SMQ8961E & SME852C ACCIDENT ON 27.11.2020

Attachments: SAS2850137.PDF

[Confidential]

Without Prejudice

Dear Angela

Thanks for reply

Dear LKK

Please conduct PRS

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Monday, November 30, 2020 12:16 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; William Teh <william.teh@munichautocare.com.sg>

Subject: RE: SNM20D204639/C02/SME852C/THAMYL / FW: THIRD PARTY CLAIM SMQ8961E & SME852C ACCIDENT ON 27.11.2020

Dear Pauline,

Our selection surveyor is Kenneth Kong (LKK)

Thank you.

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



From: Pauline Tham < <u>pauline.tham@sg.cntaiping.com</u>>

Sent: Monday, 30 November 2020 12:07 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>; Angela Tan < angela.tan@munichautocare.com.sg>; William

Teh < william.teh@munichautocare.com.sg >

Subject: RE: SNM20D204639/C02/SME852C/THAMYL / FW: THIRD PARTY CLAIM SMQ8961E & SME852C ACCIDENT

ON 27.11.2020

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua

Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Monday, November 30, 2020 12:00 PM

To: Angela Tan <angela.tan@munichautocare.com.sg>; William Teh william.teh@munichautocare.com.sg; Pauline Tham pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204639/C02/SME852C/THAMYL / FW: THIRD PARTY CLAIM SMQ8961E & SME852C ACCIDENT

ON 27.11.2020

Dear Pauline,

Please conduct PRS for SMQ8961E. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Pauline Tham 63896541.

^{***} Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Friday, 27 November 2020 4:06 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>> **Cc:** William Teh < <u>william.teh@munichautocare.com.sg</u>>

Subject: THIRD PARTY CLAIM SMQ8961E & SME852C ACCIDENT ON 27.11.2020

To: China Taiping Accident Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SMQ8961E & SME852C ALONG GRANGE ROAD ON 27.11.2020.

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMQ8961E.

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd

60 Jalan Lam Huat #06-43 Singapore 737869

Mobile No: 96443110 Email: angela.tan@miunichautocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

