

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 30 November, 2020 3:02 PM
To: JWG CLAIMS; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM20D204624/C02/GBK5795A/LEWLC / RE: PRI ARRANGEMENT FOR VEHICLE: SY5883D

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Monday, November 30, 2020 2:55 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D204624/C02/GBK5795A/LEWLC / RE: PRI ARRANGEMENT FOR VEHICLE: SY5883D

Dear Sir/Madam,

we would like to engage LKK Auto Consultants Pte Ltd to conduct the PRI.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 8602 4590 | FAX: 6909 9592

On Monday, 30 November 2020, 02:29:31 pm SGT, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM20D204624/C02/ GBK5795A/lewlc

Your reference: SY5883D

Dear Sirs / Madam,

ACCIDENT INVOLVING GBK5795A & SY5883D ON 27/11/2020

We refer to your email of 27/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, November 30, 2020 1:08 PM
To: JWG CLAIMS <jwg.claims@yahoo.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204624/C02/GBK5795A/LEWLC / RE: PRI ARRANGEMENT FOR VEHICLE: SY5883D

Dear Jenny,

Please conduct PRS for **SY5883D**.

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Friday, 27 November 2020 4:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: SY5883D

Dear Sir/Madam,

ACCIDENT INVOLVING SY5883D & GBK5795A ALONG BERWICK DR TOWARDS TAVISTOCK AVE JUNCTION ON 27/11/2020 @ 1205HRS

We are instructed to notify you of a road accident on 27 November 2020 at about 12:05 hours along Berwick Dr Towards Tavistock Ave Junction involving our client's vehicle registration number SY5883D and vehicle registration number GBK5795A driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592