

Summer Lee (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 30 November, 2020 2:20 PM
To: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis); Gnoh, Pau Loong; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'
Cc: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis); Koo Yew Chung (Auto Svcs/ARC/ARC); Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis); Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis); Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: LKK \ CMTD2003477/GPL - FBQ6946T & SHB5309Y ACC ON 27.11.20
Attachments: 2058 - 5309.PDF; 5309.tif

Without Prejudice

Our Reference: CMTD2003477/GPL
Your Reference: SHB5309Y

Hi Shanti,

We acknowledged receipt of your claim documents.

*Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/PauLoong.Gnoh@sompo.com.sg*

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to conduct the survey for **SHB5309Y** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <BThaiyalN@smrt.com.sg>

Sent: Monday, November 30, 2020 9:44 AM

To: 'motorsurvey@sompo.com.sg'

Cc: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/ARC) <YewChung@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis) <ngsiuching@smrt.com.sg>; Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis) <kimming.chin@smrt.com.sg>; Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis) <ANGBANGKIEN@smrt.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>

Subject: RE: SHB5309Y - Sompo Insurance

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB5309Y** within 48 hours according to GIA guide line, involving your insured **FBQ6946T**.

Vehicle in Woodlands

- Will attached amended SAS report once the GEARS system is available.

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



