

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 8 February 2021 2:46 PM
To: Steve Chen (LKK Auto); Lauro Araos Songcuan JR
Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Kevin Leong Wai Kit; SUR
Subject: RE: SMQ2932D (KIA) - FINALIZE OD CLAIM (AIG)

Dear Larry.

WITHOUT PREJUDICE

Confirm final fig \$17,891.60 before excess \$600.00 & GST and 17 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Wednesday, 3 February 2021 4:15 PM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Lauro Araos Songcuan JR
<lauro.songcuan@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo
Cheng <jojo.cheng@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; SUR
<sur@lkkauto.com>

Subject: RE: SMQ2932D (KIA) - FINALIZE OD CLAIM (AIG)

Dear Larry,

Please be informed that we are pending for insurance's approval on repair cost. Once approve, we will send you a confirmation.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: Tuesday, 2 February 2021 11:12 AM

To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo
Cheng <jojo.cheng@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; SUR
<sur@lkkauto.com>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Subject: SMQ2932D (KIA) - FINALIZE OD CLAIM (AIG)

Hi Shiau Chan,

I've checked the finalize. Kindly assist.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevechen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Tuesday, 2 February 2021 9:50 AM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SMQ2932D (KIA) - FINALIZE OD CLAIM (AIG)

Dear Steve,

Pls. refer to attached files, apply Zertona coating taken out.

Kindly confirm finalized amount of **\$ 17,291.60** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 01 February 2021 10:01 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: SMQ2932D (KIA) - FINALIZE OD CLAIM (AIG)

This email was sent from outside of your organisation

Hi Lauro,

Refer to the Sales Agreement no stated Zertona Coating.

Thanks

Best Regards,
Steve | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevechen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Monday, 1 February 2021 6:00 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SMQ2932D (KIA) - FINALIZE OD CLAIM (AIG)

Dear Steve,

Pls. refer to Sales Agreement attached.

Thanks

Best regards,

Larry Songcuan
Customer Service



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T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 29 January 2021 10:37 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: SMQ2932D (KIA) - FINALIZE OD CLAIM (AIG)

This email was sent from outside of your organisation

Hi Lauro,

Kindly request Sales Agreement for Zertona Coating.

Thanks.

Best Regards,

Steve | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevechen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

Steven Foong | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Friday, 29 January 2021 3:33 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: SMQ2932D (KIA) - FINALIZE OD CLAIM (AIG)

Dear Steve,

Pls. refer to attached files.

Kindly confirm finalized amount of **\$ 17,691.60** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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