

**Veron Chen (LKKAUTO)**

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**From:** Goh, Stella <stella.goh@awac.com> on behalf of Motorsurvey <Motorsurvey@awac.com>  
**Sent:** Wednesday, 16 December 2020 11:40 AM  
**To:** Veron Chen (LKKAUTO); Motorsurvey  
**Cc:** SUR  
**Subject:** RE: OD survey assignment for SLW6398A - DOA : 21/11/2020 Our Ref: NSV2000300/SG

Dear Veron,

We refer to your email on even date.

Please proceed to authorize repair at \$ 6,954 inclusive of supplementary items.

Thank you.

Stella Goh  
Claims Analyst  
Claims Group  
Global Markets

Allied World Assurance Company, Ltd  
60 Anson Road 308-01 Mapletree Anson Singapore 079914  
T: +65 423 0857  
F: +65 423 0864  
E: [stella.goh@awac.com](mailto:stella.goh@awac.com)  
W: [www.awac.com](http://www.awac.com)

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Wednesday, 16 December 2020 9:10 am  
**To:** Motorsurvey <Motorsurvey@awac.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey assignment for SLW6398A - DOA : 21/11/2020 Our Ref: NSV2000300/SG

**CAUTION:** External Email

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Dear Stella,

Enclosed preliminary revised (incl.supplementary) of vehicle SLW 6398A

Kindly approved on the supplementary.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)> **On Behalf Of** Motorsurvey  
**Sent:** Wednesday, 2 December 2020 3:43 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD survey assignment for SLW6398A - DOA : 21/11/2020 Our Ref: NSV2000300/SG

Dear Veron,

We refer to your email on even date.

Please authorize repair at \$ 3,372 and check items at \$ 3,262.

Thank you.

Regards  
Stella Goh  
Claims Analyst  
Claims Group  
Global Markets

**Allied World** Assurance Company, Ltd  
60 Anson Road #08-01 Mapletree Anson Singapore 079914  
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E: [stella.goh@awac.com](mailto:stella.goh@awac.com)  
W: [www.awac.com](http://www.awac.com)

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Wednesday, 2 December 2020 3:10 pm  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD survey assignment for SLW6398A - DOA : 21/11/2020 Our Ref: NSV2000300/SG

**CAUTION:** External Email

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Dear Stella,

Enclosed preliminary revised of vehicle SLW 6398A  
Date of survey: 1/12/20  
Number of days (estimated) : 4 days

**Vehicle repair on part by part**

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 30 November 2020 2:00 PM

**To:** 'Motorsurvey' <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey assignment for SLW6398A - DOA : 21/11/2020 Our Ref: NSV2000300/SG

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)> **On Behalf Of** Motorsurvey

**Sent:** Monday, 30 November, 2020 1:26 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** OD survey assignment for SLW6398A - DOA : 21/11/2020 Our Ref: NSV2000300/SG

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	SLW 6398 A		
Policy Number	:	BVFPB0006822008	Account Code:	B900SD5
Policy Excess	:	\$ 1,500	(Allied World waived \$ 1,000 ) (Insured to pay \$ 500 )	
Voluntary Excess	:	\$	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	VOLKSWAGEN PASSAT VARIANT R-LINE 2.0 STATION WAGON		
Name of Workshop	:	COMFORTDELGRO ENGINEERING		

Contact Number	:	6867 6924 / 9723 9882
Person to Contact	:	MR WONG CHEE WEI
Estimated Cost of repairs	:	\$ 8,053.20
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)	
( X )	Please revert with your preliminary survey report with photographs	

Regards,

Claims Division

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