

Denise Tay (LKKAUTO)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Tuesday, 1 December 2020 5:20 PM
To: Denise Tay (LKKAUTO)
Subject: FW: OD - SJU 6611 T

Without Prejudice

Dear Denise

Kindly proceed OD repair

OD excess is \$600.

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Tuesday, December 1, 2020 11:42 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: OD - SJU 6611 T

Dear Josephine,

Enclosed preliminary revised of vehicle SJU 6611 T
Date of survey: 30/11/2020

Number of days (estimated) : 5 days

We did not authorise repair.

Meanwhile please provide your ref no.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 30 November 2020 11:55 AM

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: OD - SJU 6611 T

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Monday, 30 November, 2020 11:31 AM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: sales@garage13.com.sg; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: OD - SJU 6611 T

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD excess is \$600.

Due to the COVID-19 situation, most of our staff are working from home.
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From: sales@garage13.com.sg <sales@garage13.com.sg>
Sent: Monday, November 30, 2020 11:15 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: RE: OD - SJU 6611 T

Dear Josephine,

Please find GIA Report in the attached.
Thank you!

Regards,
Jieying

Sent from [Mail](#) for Windows 10

From: [WONG JOSEPHINE](#)
Sent: Monday, 30 November 2020 9:25 am
To: sales@garage13.com.sg
Subject: RE: OD - SJU 6611 T

Without Prejudice

Dear Jie Ying

Has policyholder make a SAS report of the accident ?

We are unable to access merimen as its not working .

Due to the COVID-19 situation, most of our staff are working from home.
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Josephine Wong

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From: sales@garage13.com.sg <sales@garage13.com.sg>
Sent: Friday, November 27, 2020 3:48 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: OD - SJU 6611 T

Dear Sir/Mdm,

Please find estimate for vehicle plate SJU 6611 T in the attached.

Kindly arrange physical survey for this vehicle at **8 Kaki Bukit Road 4 #03-46 Premier@KB Singapore 415875.**

Thank you.

Best regards,
Enn Jie Ying
For and On behalf of Garage 13 Pte Ltd
+65 8797 0013