

Summer Lee (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 30 November, 2020 9:14 AM
To: cindykoh_kkcheng@yahoo.com; Henry, Irene James; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'
Subject: PRI(LKK) \ CMTD2003260/IJH | Our Ref: EHS/GBF 7918B Your Ref: SMT 3790Z ACC ON 06.11.20

Without Prejudice

Our Reference: CMTD2003260/IJH
Your Reference: EHS/GBF 7918B

Hi Cindy,

We refer to your Notice of Accident dated 27/11/2020.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/ irene.henry@sompo.com.sg.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrangement **Mr. Kenneth or Mr. Marcus** to survey for **GBF7918B** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Irene**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: cindykoh_kkcheng@yahoo.com <cindykoh_kkcheng@yahoo.com>

Sent: Friday, November 27, 2020 4:04 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI ; Our Ref: EHS/GBF 7918B Your Ref: SMT 3790Z

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: EHS/GBF 7918B

Your Ref: SMT 3790Z

(Please quote our reference number when replying)

27 November 2020

SOMPO INSURANCE
Singapore

Dear Sirs

NOTICE OF ACCIDENT

Claimant: PROSPER TRADING PTE LTD

Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016 ["Protocol"]

Our abovenamed client's vehicle has been damaged in a road traffic accident on 6 November 2020 @1330hours along Toh Guan East involving our client's vehicle GBF 7918B and vehicle SMT 3790Z SMV driven by your insured driver at the material time. A copy of the Singapore Accident Statement/Traffic Police report filed is enclosed.

Firstly, would you or your insured like to conduct a pre-repair survey of our client's abovesaid vehicle?

Our client shall proceed to repair the said vehicle if we do not receive any reply from you within 2 days of this Notice.

Secondly, as regards paras 2.4 & 2.6 of the Protocol, our client objects to appointment of any of the motor surveyors in your List ["List"] if the following surveyors are not in your List and proposes the following motor surveyors instead:

(1) Amas Ong. (2) Foo Chi Yong. (3) JT Bok (4) Foo Philip

Thirdly, if you object to any of our proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. In this event, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, if you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

REGARDS
CINDY
KK CHENG AND CO