

Summer Lee (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 30 November, 2020 10:59 AM
To: Ryder Auto workshop; Ivy Yong; Admin A (admin-a@lkkauto.com); Admin-D (LKKAuto (admin-d@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)
Cc: Phoebe Xie
Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBB8988M; Our Vehicle SMD4645M Accident involving SMD4645M & GBB8988M On 27 Nov2020

Hi Ivy

Please register claim, upload this email and inform LKK our claims ref no. Thank you.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>
Sent: Monday, 30 November 2020 10:53 am
To: Pauline Soh <pauline.soh@ergo.com.sg>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBB8988M; Our Vehicle SMD4645M Accident involving SMD4645M & GBB8988M On 27 Nov2020

Dear Pauline,

Kindly assign LKK Auto Consultants Pte Ltd.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921
Tel : 67418277 Fax: 67468277



On Mon, Nov 30, 2020 at 10:45 AM Pauline Soh <pauline.soh@ergo.com.sg> wrote:

Dear June,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, 30 November 2020 10:14 am

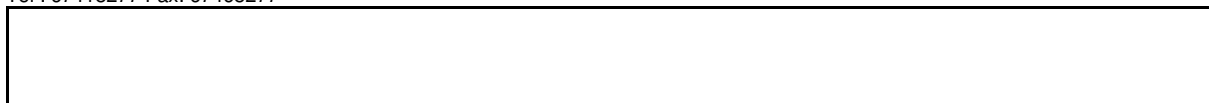
To: Pauline Soh <pauline.soh@ergo.com.sg>

Subject: Fwd: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBB8988M; Our Vehicle SMD4645M Accident involving SMD4645M & GBB8988M On 27 Nov2020



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



----- Forwarded message -----

From: **Ryder Auto workshop** <ryderautoworkshop@gmail.com>

Date: Fri, Nov 27, 2020 at 4:27 PM

Subject: Fwd: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBB8988M; Our Vehicle SMD4645M Accident involving SMD4645M & GBB8988M On 27 Nov2020

To: Phoebe Xie <phoebe.xie@ergo.com.sg>

Dear Phoebe,

Kindly assist.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



----- Forwarded message -----

From: **Ryder Auto workshop** <ryderautoworkshop@gmail.com>

Date: Fri, Nov 27, 2020 at 11:10 AM

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBB8988M; Our Vehicle SMD4645M Accident involving SMD4645M & GBB8988M On 27 Nov2020

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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