

**Shirley Hiew (LKK Auto)**

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 30 November 2020 1:44 pm  
**To:** 'GERALD POH WEE BIN'  
**Cc:** 'MT\_Claim\_SG'; Admin-D (LKKAuto); assignments; SUR  
**Subject:** RE: OD claim - Q 3 C [External General]  
**Attachments:** LKK PHOTO.pdf

Dear Gerald,

Attached the LKK photos.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Monday, 30 November 2020 11:21 am  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD claim - Q 3 C [External General]

Dear Gerald,

Attached the estimate.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Monday, 30 November 2020 11:06 am  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD claim - Q 3 C [External General]

Dear Gerald,

Enclosed preliminary revised of vehicle Q 3C Date of survey: 30/11/2020

Number of days : 3 days

We have Not authorise repair.

Kindly let us have your authorize approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 30 November 2020 9:48 am

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OD claim - Q 3 C [External General]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 30 November, 2020 9:22 AM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: OD claim - Q 3 C [External General]

## **Lonpac External - General**

Our Ref : 19/20/20/VC05/023948

Dear Nivtha ,

Kindly proceed to conduct the survey at Specialists Motor Pte Ltd and revert with your findings.

There is no excess applicable under Section I of the Motor policy

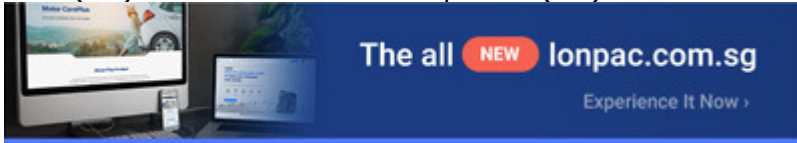
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** ONG LI LI

**Sent:** Monday, 30 November 2020 8:56 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SPECIALISTS MOTOR PTE LTD <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>

**Subject:** FW: OD claim - Q 3 C [External General]

## **Lonpac External - General**

Dear Hui Lin

Please email to [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com) for all matter relating to motor claims.

Dear Gerald

fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse ar

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Specialists Motor Pte Ltd [<mailto:cardoc@singnet.com.sg>]

**Sent:** Saturday, 28 November 2020 12:28 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Subject:** FW: OD claim - Q 3 C

Dear Li Li/ Kenny,

Please refer to the above matter.

Attached sketch plan and damage photo for your perusal.

Kindly arrange the surveyor to survey the vehicle No. **Q 3 C** on **30TH NOVEMBER 2020** at

Specialists Motor Pte Ltd

Blk 3018A, Ubi Road 1

#01-24/25/26

Singapore 408711

Thanks & Regards

Hui Lin

Specialists Motor Pte Ltd

6747 2112