

Shirley Hiew (LKK Auto)

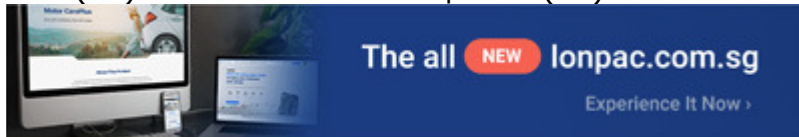
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 1 December 2020 2:32 pm
To: Shirley Hiew (LKK Auto)
Cc: MT_Claim_SG
Subject: FW: OD claim - Q 3 C [External General]

Lonpac External - General

Dear Shirley,

The adjusted repair cost of \$4,743.60 inclusive of checked items excludes GST.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: GERALD POH WEE BIN
Sent: Monday, 30 November 2020 2:56 pm
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OD claim - Q 3 C [External General]

Lonpac External - General

Our Ref: 20/20/20/VP05/023948

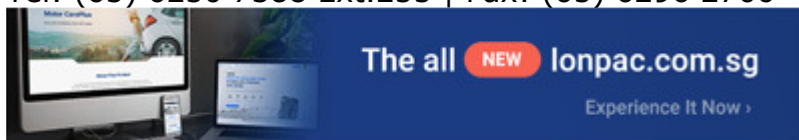
Dear Shirley,

Your Preliminary Advice dated 30 November 2020 refers.

Kindly proceed to authorize repairs for \$4,743.60 inclusive of checked items and GST.

There is no excess applicable under Section I of the Motor policy.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 30 November 2020 1:44 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD claim - Q 3 C [External General]

Dear Gerald,

Attached the LKK photos.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 30 November 2020 11:21 am
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD claim - Q 3 C [External General]

Dear Gerald,

Attached the estimate.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 30 November 2020 11:06 am
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD claim - Q 3 C [External General]

Dear Gerald,

Enclosed preliminary revised of vehicle Q 3C Date of survey: 30/11/2020

Number of days : 3 days

We have Not authorise repair.

Kindly let us have your authorize approval.

Thank you.

Best Regards,
Shirley Hiew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 30 November 2020 9:48 am
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: OD claim - Q 3 C [External General]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 30 November, 2020 9:22 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: OD claim - Q 3 C [External General]

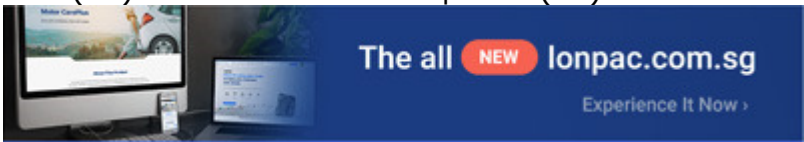
Lonpac External - General
Our Ref : 19/20/20/VC05/023948

Dear Nivtha ,

Kindly proceed to conduct the survey at Specialists Motor Pte Ltd and revert with your findings.

There is no excess applicable under Section I of the Motor policy

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.
Lonpac External - General data is for internal / external use.

From: ONG LI LI

Sent: Monday, 30 November 2020 8:56 am

To: MT_Claim_SG <mt_claim@lonpac.com>; SPECIALISTS MOTOR PTE LTD <cardoc@singnet.com.sg>

Subject: FW: OD claim - Q 3 C [External General]

Lonpac External - General

Dear Hui Lin

Please email to mt_claim@lonpac.com for all matter relating to motor claims.

Dear Gerald

fya

Regards,

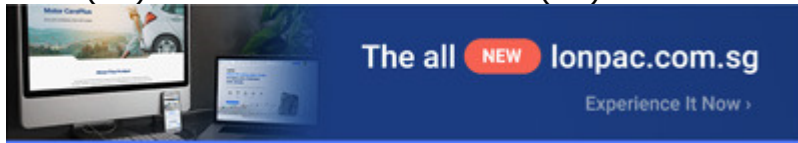
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse at

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Specialists Motor Pte Ltd [<mailto:cardoc@singnet.com.sg>]

Sent: Saturday, 28 November 2020 12:28 PM

To: ONG LI LI <long@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Subject: FW: OD claim - Q 3 C

Dear Li Li/ Kenny,

Please refer to the above matter.

Attached sketch plan and damage photo for your perusal.

Kindly arrange the surveyor to survey the vehicle No. **Q 3 C** on **30TH NOVEMBER 2020** at

Specialists Motor Pte Ltd

Blk 3018A, Ubi Road 1

#01-24/25/26

Singapore 408711

Thanks & Regards

Hui Lin

Specialists Motor Pte Ltd

6747 2112